

Outline of the 2013-2014 Annual Report

INTRODUCTION

Purpose

Mission Statement

History of the Madison Water Utility

Water Utility Board Governance

Water Utility Board Members

Water Utility Senior Leadership Team

PROJECTS

Major Projects

Infrastructure Overhaul/ Water Main Projects

Completed Projects

Project H2O

Booster Pump Station 106 Reconstruction Project

Current and Upcoming Projects

Well 7 Iron and Manganese Mitigation

Lakeview Reservoir Reconstruction

Paterson Street Operations Center Reconstruction

Well 31 (formerly known as Zone 4 Water Supply Augmentation)

WATER QUALITY

Water Main Flushing

Source Water Protection

Madison Kipp Corp. Contamination Investigation and Remediation and Well 8

WATER SUPPLY & OPERATIONS

Pumpage

Conservation and Sustainability

Frozen Services

Water Main Breaks

Service Extensions

FINANCES

2013 Financial Highlights

Rates

Cost of Service

Long-Term Debt

ADDITIONAL RESOURCES

Estimated staff time to prepare this report as outlined, with the same formatting as the [previous Annual Report](#) is 15-20 hours.