

City of Madison

ENTERPRISE LAND AND ASSET MANAGEMENT



AGENDA

- Brief Project Background
- Accomplishments
- Demonstration
- Challenges
- Going Forward





Features and Benefits

- Single Enterprise System
- Integrate
 - Geographic Information Systems (GIS)
 - Electronic Document Management System (EDMS)
 - Website www.cityofmadison.com
 - "One Stop Shopping"
 - Transact business electronically
 - Allow Citizens and Business to track
 - Available 24/7 from anywhere





Project Goals

- Increased Transparency of Processes
- Increased Availability of Information
- Increased Responsiveness to Citizens and Businesses
- Convenience of On-Line Transactions
- Empower Personnel in the Field





Accomplishments

- Data being consolidated
- Adoption by Agencies
 - Developed over 850 processes
 - Developing another 20 processes
- GIS and EDMS Integration





Demonstration



Challenges / Factors

- Additional Discoveries / Scope Expansion
- Constraints on Key City Resources
- Weather
- Paradigm Shift to Online



Going Forward

- Complete On-boarding for Phase I
 - Follow up Training
 - Data Entry Assistance
- Mobile Deployment
- Configure Citizen Access
 - Process-by-process
 - ePayment





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