

FIXED ROUTE
Operating Statistics For Periods Ending 7/31/2016 & 7/31/2017

CURRENT MONTH			YEAR TO DATE				
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change
			Service Supplied				
440,232	447,492	7,260	Total (Vehicle) Miles	3,510,788	3,496,757	(14,031)	-0.4%
30,456	30,768	312	Revenue Hours	233,129	234,306	1,177	0.5%
32,713	33,037	324	Total (Vehicle) Hours	257,734	258,837	1,103	0.4%
			<i>Ridership</i>				
702,403	679,618	(22,785)	Revenue Passengers	7,173,284	6,998,169	(175,115)	-2.4%
63,513	62,268	(1,245)	Transfers	432,440	413,512	(18,928)	-4.4%
<u>11,842</u>	<u>11,919</u>	<u>77</u>	Non-Revenue Rides	<u>80,469</u>	<u>74,637</u>	<u>(5,832)</u>	-7.2%
777,758	753,805	(23,953)	Total Passengers	7,686,193	7,486,318	(199,875)	-2.6%
			Service Quality*				
84.7%	90.0%	5.3%	% Trips on time	75.9%	88.8%	12.9%	16.9%
4.2%	3.8%	-0.4%	% Trips early	3.6%	4.1%	0.5%	15.1%
11.2%	6.2%	-5.0%	% Trips late	6.2%	7.1%	0.9%	14.3%
13	15	2	Passenger Accidents	101	106	5	5.0%
			Vehicle Accidents**				
5	3	(2)	Chargeable	56	22	(34)	-60.7%
8	12	4	Non-chargeable	59	80	21	35.6%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>1</u>	<u>0</u>	<u>(1)</u>	-100.0%
13	15	2	Total Vehicle Accidents	116	102	(14)	-12.1%
			Fleet/Maintenance				
56	20	(36)	Road Calls	361	233	(128)	-35.5%
73	75	2	Actual Inspections	585	583	(2)	-0.3%
73	75	2	Scheduled Inspections	585	583	(2)	-0.3%
0.21	0.22	0.01	Complaints/1000 Rides	0.17	0.17	(0.01)	-3.5%

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle's operator's actions.

Preventable – Both parties involved share liability of the accident.