

Paratransit Service Over and Above Those Required by the ADA - Madison Metro

- * ADA allows transit systems to charge up to two (2) times the fixed route fare for paratransit service. Madison Metro charges only 50 cents over the fixed route fare (\$1.50) during off peak .
- * ADA allows transit systems to limit subscription requests trip requests and establish subscription waiting lists in order to avoid demand-response denials. Madison Metro does not limit subscription trip requests. Madison Metro does not deny trip requests.
- * ADA exempts transit systems from providing paratransit service along commuter routes. Madison Metro provides paratransit service along portions of commuter routes where a corresponding fixed route supplements the commuter route during off peak times.
- * ADA only requires transit systems to provide curb-to-curb paratransit service. Madison Metro offers door-to-door service.
- * ADA does not require transit systems to make same day trip request modifications. Madison Metro does make same day trip modifications on a space available basis.
- * ADA requires transit systems to accommodate common wheelchair dimensions as defined in the Act. Madison Metro accommodates wheelchairs in excess of common wheelchair dimensions on a space available basis.
- * ADA allows transit systems to determine winter trip eligibility for Category II riders on a trip-by-trip basis. Madison Metro allows Category II eligible riders to determine for themselves on a trip-by-trip basis during the winter months.