

**ParaTransit**  
**Operating Statistics For Periods Ending 11/30/2016 & 11/30/2017**

CURRENT MONTH				YEAR TO DATE			
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change
			<b>Service Supplied Data</b>				
1,127	1,126	(1)	No. of Clients riding the System	1,648	1,673	25	1.5%
			<i>Ridership</i>				
4,312	4,306	(6)	Directly Operated Service	50,397	48,862	(1,535)	-3.0%
<u>19,563</u>	<u>20,180</u>	617	ADA Contracted Services	<u>206,642</u>	<u>219,540</u>	<u>12,898</u>	6.2%
23,875	24,486	611	Total ADA Ridership	257,039	268,402	11,363	4.4%
602	613	11	Total No-shows	6,724	6,646	(78)	-1.2%
			<b>Service Quality Data</b>				
1	0	(1)	Passenger Accidents	9	11	2	22.2%
			<b>Vehicle Accidents:</b>				
0	0	0	Chargeable	1	0	(1)	-100.0%
0	1	1	Non-chargeable	9	6	(3)	-33.3%
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	100.0%
0	1	1	Total Vehicle Accidents	10	6	(4)	-40.0%
			<b>Fleet/Maintenance Data</b>				
0	0	0	Road Calls	12	10	(2)	-16.7%
10	10	0	Actual Inspections	118	105	(13)	-11.0%
10	9	(1)	Scheduled Inspections	116	105	(11)	-9.5%

\*Chargeable – Accidents that are caused by the actions of the bus operator.

Non Chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.