



MONTHLY OPERATIONS REPORT

2007		BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	ADMINISTRATION															
1.1	Formal Grievances			0	0	1	0	6	7	5	0	0	3	0	3	25
1.2	Employee Injuries			4	4	3	1	6	0	0	1	6	3	2	3	33
1.3	Utility Veh Accidents			3	0	0	0	0	1	6	1	0	1	1	3	16
1.4	Print Media Reports			2	2	6	7	2	4	11	17	8	3	3	2	67
2.0	PUMPAGE															
2.1	Tot in Million Gals(MG)			840.4	830.6	886.6	849.1	999.1	1,069.0	1,286.4	1,051.7	974.3	945.2	824.0	835.8	11,392.2
2.2	Average Day (MG)			27.1	29.7	28.6	28.3	32.2	35.6	41.5	33.9	32.5	30.5	27.5	27.0	31.2
2.3	Maximum Day (MG)			32.4	34.0	35.0	33.3	38.9	44.8	54.0	51.8	42.2	36.2	32.9	31.2	54.0
2.4	Date of Max Day			1/27 (Sa)	2/8 (Th)	3/28 (W)	4/21 (Th)	5/22 (Tu)	6/16 (Sa)	7/26 (Th)	8/2 (Th)	9/6 (Th)	10/18 (Th)	11/6 (Tu)	12/18 (Tu)	7/26 (Th)
3.0	INSPECTIONS															
3.1	Quality Calls/Concerns-Logged to Database			45	57	54	70	77	76	108	99	69	200	63	46	964
3.2	Quality Calls/Concerns-To Water Quality			95	130	105	175	113	99	172	133	96	138	97	99	1452
3.3	Cross Connections			36	18	31	24	19	29	15	17	13	9	8	14	233
3.4	Private Wells			15	17	25	17	22	15	24	1	6	11	3	2	158
4.0	CUSTOMER SVCS															
4.1	Scheduled Billings			9,143	13,262	13,915	11,430	15,728	9,600	9,077	13,151	13,909	11,447	15,799	9,666	146,127
4.2	Spec Request Billings			346	362	442	511	655	929	809	1,062	406	452	366	284	6,624
4.3	Bill Related Inspections			15	12	13	7	9	5	12	7	8	6	7	3	104
4.4	Reminder/Tax Notices			2,245	1,281	1,429	2,050	1,738	954	2,285	1,372	1,420	8,375	0	955	24,104
4.5	# of Meter Readings			11,203	8,270	15,839	12,551	7,549	8,934	10,150	10,908	11,657	16,095	7,024	7,220	127,400
5.0	HYDRANTS															
5.1	Installed			7	2	2	5	13	36	28	5	27	31	28	3	187
5.2	Removed			7	2	2	5	3	9	3	4	25	27	22	0	109
5.3	Total in Service			8,231	8,231	8,231	8,231	8,241	8,268	8,293	8,294	8,296	8,300	8,306	8,309	8,309
5.4	Inspections			461	165	175	266	97	186	144	191	102	109	192	281	2,369
5.5	# Repaired			23	13	13	16	19	11	21	15	13	40	22	23	229
	Unit Cost			\$966	\$652	\$1,106	\$784	\$946	\$1,707	\$1,028	\$1,751	\$675	\$460	\$649		
5.6	Routine Flushing			62	120	65	243	322	400	390	362	365	846	260	65	3,500
6.0	VALVES															
6.1	Installed			4	0	0	6	36	104	78	4	95	128	141	5	601
6.2	Removed			3	0	0	3	3	17	10	3	54	56	53	1	203
6.3	Total in Service			18,793	18,793	18,793	18,796	18,829	18,916	18,984	18,985	19,026	19,098	19,186	19,190	19,190
6.4	Inspections			974	231	661	1,015	741	772	816	864	761	795	423	201	8,254
6.5	# Repaired			13	0	8	11	9	15	15	10	18	18	38	8	163

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7.0	MAINS															
7.1	Miles Installed			0	0	0	0	0.81	4.01	2.06	0.13	1.99	2.34	2.52	0.12	13.98
7.2	Miles Abandoned			0	0	0	0	0.16	0.68	0.36	0.07	1.69	2.12	2.2	0	7.28
7.3	Total Miles in Svc			827.74	827.74	827.74	827.74	828.39	831.72	833.42	833.48	833.78	834.00	834.32	834.44	834.44
7.4	Number of Leaks			42	121	14	4	4	7	5	7	12	4	22	50	292
	Unit Cost			\$1,729	\$2,100	\$4,539	\$11,491	\$5,610	\$9,306	\$24,195	\$18,452	\$1,459	\$24,143	\$1,539		
7.5	Leaks per Mile			0.05	0.15	0.02	0.00	0.00	0.01	0.01	0.01	0.01	0.00	0.03	0.06	0.35
7.6	Dwell Units Out of Svc			611	1,638	212	54	12	125	64	105	84	35	294	705	3939
8.0	SERVICES															
8.1	New Svcs to Old Lot by WU			0	0	0	0	0	0	0	0	0	0	0	0	0
8.2	New Svcs to Old Lot by PC			1	0	1	4	10	4	4	4	5	12	12	1	58
8.31	Lead Replacements by WU			22	1	10	7	1	2	3	5	13	8	1	0	73
8.32	Lead Replacements by PO			23	3	11	12	9	9	17	12	27	24	14	1	162
8.33	PO Side was Copper			3	0	1	3	0	1	2	0	6	0	0	0	16
8.34	PO Side not Replaced			0	0	0	0	0	0	0	0	0	0	0	0	0
8.41	Removals/Cut Offs Lead			18	3	9	6	1	4	0	0	2	7	3	0	53
8.42	Removals - Copper			2	2	0	0	0	2	3	0	0	2	0	0	11
8.5	New Svcs in New Plats			144	111	0	31	0	0	0	1	1	279	14	0	581
8.6	Total Svcs in Ground			60,966	61,072	61,064	61,093	61,102	61,100	61,101	61,106	61,110	61,392	61,415	61,416	61,416
8.7	New Connects to Exist Svcs			47	22	22	57	27	46	25	35	35	37	23	27	403
8.8	Number of Leaks			3	1	0	3	5	2	1	2	4	1	0	3	25
	Unit Cost			\$3,398	\$4,089	\$2,855	\$2,128	\$1,534	\$3,155	\$2,337	\$2,735	\$1,596	\$9,122	1,936		
8.9	Frozen			0	21	1	0	0	0	0	0	0	0	0	0	22
9.0	METERS															
9.1	Total in Service			64,625	64,654	64,692	64,763	64,856	64,914	64,969	65,028	65,066	65,061	65,089	65,118	65,118
9.2	# Outside Registers			64,515	64,549	64,585	64,632	64,715	64,778	64,832	64,899	64,952	65,009	65,055	65,087	65,087
9.3	Total Inspections			397	301	376	364	358	341	340	316	295	405	319	287	4,099
9.4	Number Repaired			332	155	314	152	200	308	237	283	136	200	153	83	2,553
	Unit Cost			\$22	\$43	\$31	\$53	\$52	\$27	\$37	\$46	\$66	\$46	\$44		
9.5	Number Changed			530	612	464	384	458	382	422	373	437	416	319	324	5,121
9.6	Number Converted			0	0	1	1	0	1	0	2	1	0	1	0	7
9.7	Installed in City (Register)			0	0	0	3	1	1	1	2	0	1	0	2	11
9.8	Installed in City (Remote)			52	29	36	46	83	61	54	66	53	54	45	32	611
9.9	Installed Out City (Register)			0	0	0	0	0	0	0	0	0	0	0	0	0
9.10	Installed Out City (Remote)			3	5	0	1	0	2	0	1	0	3	1	0	16
9.11	Turn Ons			5	4	8	27	20	4	6	2	5	2	4	3	90
9.12	Turn Offs			19	9	6	6	11	10	6	12	20	65	22	8	194
9.13	NET CHANGE			41	29	38	71	93	58	55	59	38	-5	28	29	534

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2007 Water Board Data	BENCH MARK	PSC REQ.	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
Pumpage in MG			840.4	830.6	886.6	849.1	999.1	1069.0	1286.4	1051.7	974.3	945.2	824.0	835.8	11392.2
Scheduled Billings			9143	13262	13915	11430	15728	9600	9077	13151	13909	11447	15799	9666	146127
# of Meter Reads			11203	8270	15839	12551	7549	8934	10150	10908	11657	16095	7024	7220	127400
Hydrant Inspections			461	165	175	266	97	186	144	191	102	109	192	281	2369
# Rep'd/Replaced			23	13	13	16	19	11	21	15	13	40	22	23	229
Hyd Painted			0	0	0	0	0	730	771	661	0	0	0	0	2162
Valve Inspections			974	231	661	1015	741	772	816	864	761	795	423	201	8254
# Rep'd/Replaced			13	0	8	11	9	15	15	10	18	18	38	8	163
Main Leaks			42	121	14	4	4	7	5	7	12	4	22	50	292
Lead Replace by W.U.			22	1	10	7	1	2	3	5	13	8	1	0	73
Removals/Cut Offs Lead			18	3	9	6	1	4	0	0	2	7	3	0	53
Lead Replace by P.O.			23	3	11	12	9	9	17	12	27	24	14	1	162
New Svcs Installed			145	111	1	35	10	4	4	5	6	291	26	1	639
Service Leaks			3	1	0	3	5	2	1	2	4	1	0	3	25
Meters Repaired			332	155	314	152	200	308	237	283	136	200	153	83	2553
Meters Changed			530	612	464	384	458	382	422	373	437	416	319	324	5121

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