

# PARKING UTILITY CAMERAS & SURVEILLANCE EQUIPMENT

SABRINA TOLLEY

PRESIDENT'S WORK GROUP TO DEVELOP CITY-WIDE SURVEILLANCE

EQUIPMENT & DATA MANAGEMENT POLICIES

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# Parking Utility Overview

The Parking Utility Builds, maintains, and operates on-street and off-street public parking infrastructure and establishes policy and procedure to manage the public parking system in concert with City-wide transportation goals and policy.

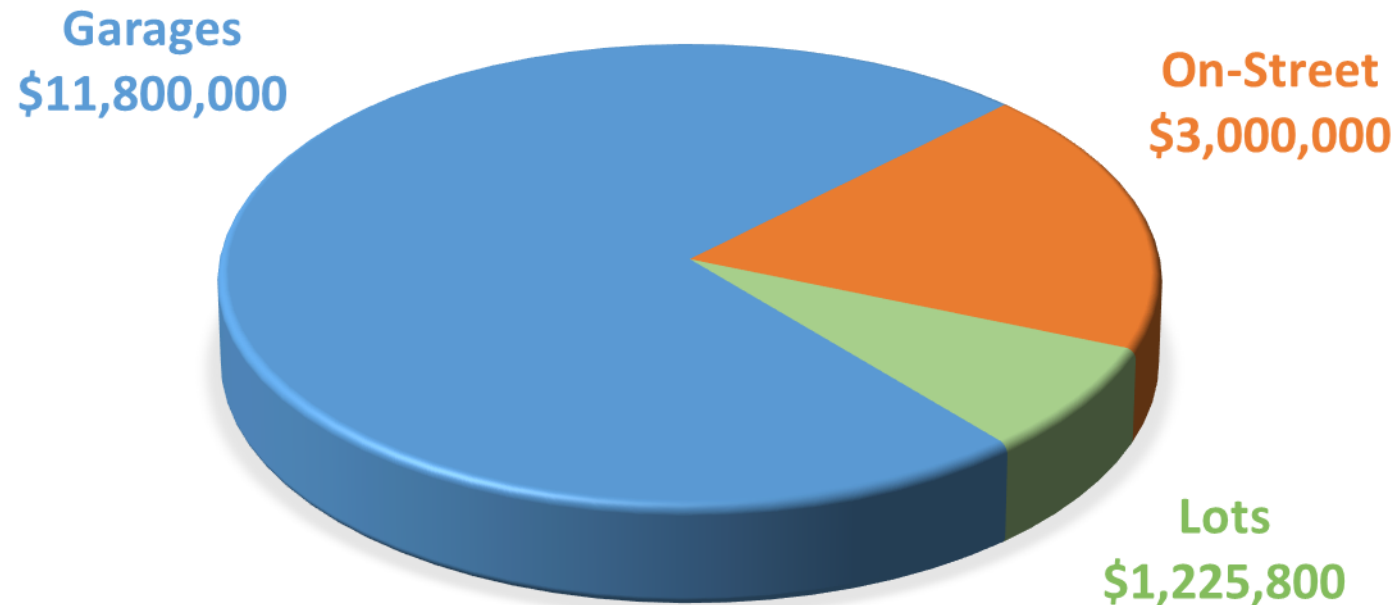
## Four Services:

1. **Garage Parking:** 5 garages (Frances & Lake counted as 1) totaling ~ 3,700 spaces.
  - S. Livingston Street Garage (6<sup>th</sup> garage) will add ~ 650 spaces, opening late 2018.
2. **Lot Parking:** 6 parking lots ~ 450 spaces combined.
3. **On-Street Parking:** 1400 metered spaces, on-street loading zones, accessible parking, administer permit parking programs- including Residential Parking Permit Program.
4. **Parking Operations (Admin):** overall management of operations, financials, and policy



# Parking Utility Operating Revenues

**PARKING UTILITY ANNUAL REVENUES BY SERVICE  
(2017 TOTALS: \$16M)**



2017 Net Revenue ~ \$6M

# Cameras - How is the public made aware?

Cameras are easily visible - no “hidden” cameras



Signage posted at entrances and throughout facilities



# SURVEILLANCE EQUIPMENT OVERVIEW

## CAMERAS

- 57 cameras total
- Locations:
  - All parking garages (5 garages)
  - Brayton Lot
  - Buckeye Lot

## PARKING EQUIPMENT

- Access control system for permit parkers (proximity cards)



# Cameras

## How and why are they used?

- Protect Revenues and Infrastructure
- Customer Service
- Security/Safety
- Operations
- Incident Review

# Cameras – Where?

**Exit and Entry Gates** – help line calls, collecting for damages (vehicles driving through gates to avoid paying), revenue equipment theft/damage prevention, queuing and operations



(Photograph - not a surveillance image)

**Pay-on-Foot Stations**– help line calls, revenue equipment theft/damage prevention, patron safety



(Photograph - not a surveillance image)

# Cameras – Where? Continued

## **Rooftops**– security and operations

- Visual cue that garage is approaching full
- Security – check on safety (contact police) if person is wandering/loitering on rooftops or other suspicious behavior.

## **Other locations** – crime prevention and law enforcement

- State Street Campus Garage
  - Hawthorne Court
  - Sidewalk and pedestrian entrance locations
  - Stairwells
  - Elevator areas



State Street Capitol Garage Rooftop  
(photo taken from 30 W Mifflin; not a surveillance image)



# Access to Cameras – Who and Capabilities

## **Who:**

- 27 Parking Utility Employees (Supervisors/Managers, Parking Revenue Leadworkers, Field office personnel, Parking Equipment Electrical Technician, Parking Equipment Mechanic I, and Parking Technical Aide)
- Access rights for other departments such as MPD determined by IT

## **Can:**

- View live cameras
- Review up to past two weeks of video
- Change camera position for cameras that have ability to rotate (few). Most are fixed.

## **Cannot:**

- Download/save/share video (requests to archive footage of an incident are sent to MPD)
- No audio capabilities



QUESTIONS?