

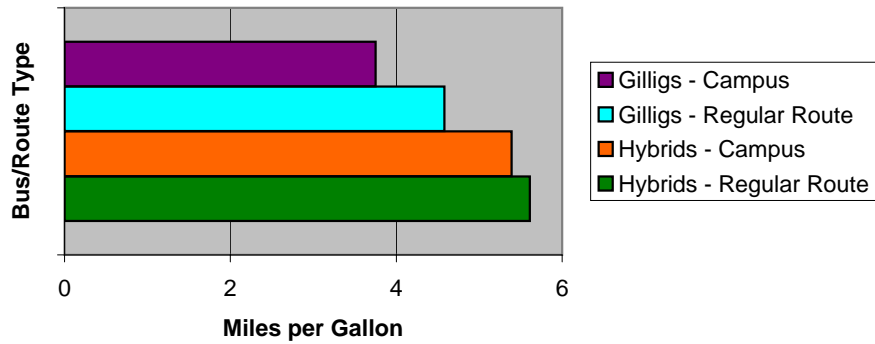
**Madison Metro Transit
Financial Performance Report
Year-to-Date through November 30
All Modes**

		2008	2009	2009	Over/Under	Change from
		Actual	Budget	Actual	Budget	Prior Year
Passenger Revenue:						
	Cash, Tickets, Passes:	\$ 4,756,589	\$ 5,901,967	\$ 5,112,298	\$ (789,669)	\$ 355,709
	Unlimited Ride Passes:	\$ 3,870,555	\$ 4,323,520	\$ 4,287,030	\$ (36,490)	\$ 416,475
	Other:	\$ 39,372	\$ 38,958	\$ 38,960	\$ 1	\$ (412)
	Sub Total:	\$ 8,666,516	\$ 10,264,445	\$ 9,438,288	\$ (826,158)	\$ 771,772
Misc Revenue:						
	Advertising:	\$ 346,021	\$ 275,000	\$ 223,633	\$ (51,367)	\$ (122,388)
	County:	\$ 3,119,890	\$ 3,134,450	\$ 3,188,357	\$ 53,907	\$ 68,467
	Other Operating:	\$ 16,727	\$ 91,000	\$ 36,978	\$ (54,023)	\$ 20,251
	Non-Operating:	\$ 109,099	\$ 40,200	\$ 62,756	\$ 22,556	\$ (46,343)
	Sub Total:	\$ 3,591,737	\$ 3,540,650	\$ 3,511,724	\$ (28,926)	\$ (80,013)
Local Subsidies:						
	City of Madison:	\$ 9,018,194	\$ 9,277,823	\$ 9,277,823	\$ -	\$ 259,629
	Funding Partners:	\$ 2,990,875	\$ 2,771,791	\$ 2,771,791	\$ (0)	\$ (219,084)
	Sub Total:	\$ 12,009,069	\$ 12,049,615	\$ 12,049,614	\$ (0)	\$ 40,545
	State Assistance:	\$ 15,357,947	\$ 15,728,533	\$ 15,728,533	\$ 0	\$ 370,586
	Federal grant funding for capital maintenance	\$ 5,183,133	\$ 5,338,575	\$ 5,338,575	\$ -	\$ 155,442
	Total Revenue:	\$ 44,808,402	\$ 46,921,818	\$ 46,066,734	\$ (855,084)	\$ 1,258,332
Salaries:						
	Salaries/Wages:	\$ 19,743,307	\$ 21,048,702	\$ 20,515,649	\$ (533,053)	\$ 772,342
	OT:	\$ 1,400,269	\$ 1,358,946	\$ 1,709,146	\$ 350,199	\$ 308,877
	Workers Comp:	\$ 144,072	\$ 136,470	\$ 189,989	\$ 53,519	\$ 45,917
Benefits:						
	Health:	\$ 4,150,812	\$ 4,327,059	\$ 4,470,975	\$ 143,915	\$ 320,163
	WI Retirement:	\$ 2,232,714	\$ 2,380,461	\$ 2,308,323	\$ (72,138)	\$ 75,609
	Other:	\$ 3,185,893	\$ 3,034,329	\$ 2,911,840	\$ (122,489)	\$ (274,053)
	Sub Total:	\$ 30,857,067	\$ 32,285,968	\$ 32,105,922	\$ (180,046)	\$ 1,248,855
Utilities:						
	Natural Gas:	\$ 332,171	\$ 502,180	\$ 260,900	\$ (241,280)	\$ (71,271)
	Electricity:	\$ 256,640	\$ 292,600	\$ 243,637	\$ (48,963)	\$ (13,003)
	Telephone:	\$ 12,910	\$ 19,983	\$ 5,967	\$ (14,016)	\$ (6,942)
	Other:	\$ 12,713	\$ 21,083	\$ 24,649	\$ 3,566	\$ 11,937
Building & Grounds:						
	Repairs/Maintenance:	\$ 94,277	\$ 91,658	\$ 76,541	\$ (15,118)	\$ (17,736)
	Supplies:	\$ 71,869	\$ 63,583	\$ 114,106	\$ 50,523	\$ 42,238
	Services:	\$ 13,081	\$ 17,233	\$ 15,572	\$ (1,661)	\$ 2,492
Rolling Stock/Support Equipment:						
	Equip. Repairs/Maintenance:	\$ 194,722	\$ 195,342	\$ 233,615	\$ 38,273	\$ 38,893
	Parts:	\$ 679,606	\$ 785,583	\$ 738,337	\$ (47,246)	\$ 58,731
	Tires:	\$ 141,053	\$ 146,667	\$ 155,101	\$ 8,434	\$ 14,047
	Equipment Supplies:	\$ 103,905	\$ 145,842	\$ 180,106	\$ 34,264	\$ 76,201
	Fuels, Oils, & Lubricants:	\$ 4,012,920	\$ 4,306,908	\$ 4,011,587	\$ (295,321)	\$ (1,333)
Administrative:						
	Insurance & Financial:	\$ 897,146	\$ 924,733	\$ 878,366	\$ (46,368)	\$ (18,780)
	Rentals/Leases:	\$ 63,075	\$ 96,800	\$ 141,831	\$ 45,031	\$ 78,756
	Training:	\$ 16,059	\$ 40,333	\$ 25,723	\$ (14,611)	\$ 9,664
	Supplies, Equipment and Services:	\$ 417,884	\$ 504,442	\$ 412,317	\$ (92,125)	\$ (5,567)
Operations:						
	Paratransit Providers:	\$ 3,895,170	\$ 3,686,283	\$ 3,734,961	\$ 48,678	\$ (160,209)
	GAS / RSVP / Exc Rides:	\$ 673,973	\$ 585,383	\$ 562,670	\$ (22,713)	\$ (111,303)
	Inter Departmental Charges:	\$ 620,576	\$ 569,533	\$ 661,107	\$ 91,574	\$ 40,531
	Depreciation:	\$ 4,939,087	\$ 4,789,583	\$ 4,913,432	\$ 123,849	\$ (25,655)
	Interest and Bad Debt Expense:	\$ 415,691	\$ 430,833	\$ 392,333	\$ (38,500)	\$ (23,357)
	Total Operating Expenses:	\$ 48,721,595	\$ 50,502,556	\$ 49,888,781	\$ (613,775)	\$ 1,167,186
	Less Depreciation:	\$ (4,939,087)	\$ (4,789,583)	\$ (4,913,432)	\$ (123,849)	\$ 25,655
	Capital Debt:	\$ 797,641	\$ 806,667	\$ 847,000	\$ 40,333	\$ 49,360
	Local share of prepaid lease	\$ -	\$ -	\$ -	\$ -	\$ -
	Fixed Assets:	\$ 352,173	\$ 628,075	\$ 139,345	\$ (488,730)	\$ (212,829)
	Federal grant funding for fixed assets	\$ (282,106)	\$ (510,576)	\$ (106,891)	\$ 403,685	\$ 175,215
	Total Expenditures:	\$ 44,650,216	\$ 46,637,138	\$ 45,854,803	\$ (782,335)	\$ 1,204,587
	Reserves generated (used)	\$ 158,186	\$ 284,680	\$ 211,931	\$ (72,749)	\$ 53,745

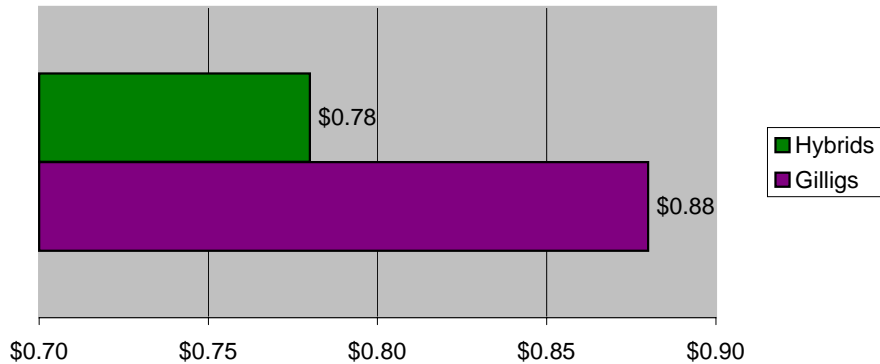
Hybrid/Diesel Comparison - September 1 through December 31, 2009

Bus Type/Year	Bus #	Mileage	Fuel	Fuel Cost*	Parts	Labor	CPM**	MPG	
Gilligs (2006)	917-921	75,765	16,510	\$55,879	\$3,784	\$7,108	\$0.88	4.59	
Hybrids (2007)	001-005	64,945	11,755	\$39,785	\$3,011	\$7,878	\$0.78	5.52	
Bus Mileage Comparison Campus vs. Regular Route							Hybrids		
	Bus	Campus MPG^	Regular MPG				Route	Mileage	Fuel
Gillig	917 - 921	3.75	4.59				Campus	24,965	4,628
Hybrids	004-005	5.39					Regular	39,980	7,128
Hybrids	001-003		5.61						

Miles per Gallon by Bus and Route Type



Cost Per Mile: Gilligs vs. Hybrids



*Average ULSD Fuel Price \$3.38 per gallon for the period.

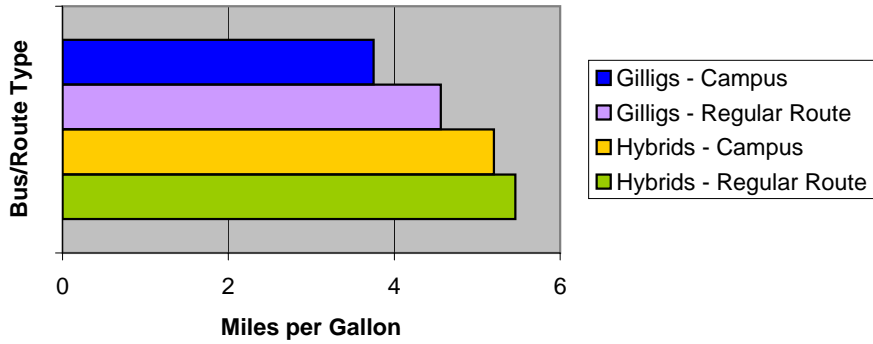
**Cost Per Mile (CPM) = fuel + parts + labor / miles

^Gillig MPG are a snapshot from the last quarter of 2007.

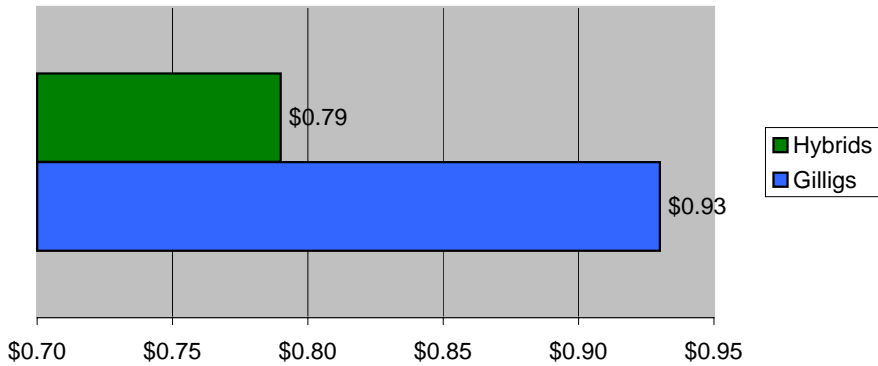
Hybrid/Diesel Comparison - January 1 through December 31, 2009

Bus Type/Year	Bus #	Mileage	Fuel	Fuel Cost*	Parts	Labor	CPM**	MPG	
Gilligs (2006)	917-921	241,767	52,933	\$179,442	\$15,303	\$29,164	\$0.93	4.56	
Hybrids (2007)	001-005	208,846	38,933	\$131,824	\$8,137	\$25,999	\$0.79	5.36	
Bus Mileage Comparison Campus vs. Regular Route							Hybrids		
	Bus	Campus MPG^	Regular MPG				Route	Mileage	Fuel
Gillig	917 - 921	3.75	4.56				Campus	74,694	14,364
Hybrids	004-005	5.20					Regular	134,152	24,569
Hybrids	001-003		5.46						

Miles per Gallon by Bus and Route Type - 2009



Cost Per Mile: Gilligs vs. Hybrids



*Average ULSD Fuel Price \$3.38 per gallon for the period.

**Cost Per Mile (CPM) = fuel + parts + labor / miles

^Gillig MPG are a snapshot from the last quarter of 2007.

ParaTransit
Operating Statistics For Periods Ending 11/30/2008 & 11/30/2009

CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			Service Supplied Data			
1,167	1,172	5	No. of Clients riding the System	1,732	1,808	76
			<i>Ridership</i>			
4,975	4,708	(267)	Directly Operated Service	55,895	58,971	3,076
<u>16,757</u>	<u>16,713</u>	(44)	ADA Contracted Services	<u>191,340</u>	<u>190,378</u>	(962)
21,732	21,421	(311)	Total ADA Ridership *	247,235	249,349	2,114
1,427	1,734	307	Group Access *	17,721	18,391	670
465	454	(11)	Total No-shows	5,338	5,209	(129)
			Service Quality Data			
2	0	(2)	Passenger Accidents	15	12	(3)
			Vehicle Accidents:			
1	0	(1)	Chargeable **	6	9	3
1	1	0	Non-chargeable **	9	3	(6)
0	0	0	Preventable **	2	0	(2)
2	1	(1)	Total Vehicle Accidents **	17	12	(5)
			Fleet/Maintenance Data			
2	3	1	Road Calls	30	37	7
10	10	0	Actual Inspections	126	129	3
10	10	0	Scheduled Inspections	125	129	4

* ADA Ridership does not include Group Access.

** Staff continues to refine updated accident reporting process.

**Paratransit Performance Indicators
November, 2009**

Metro Plus YTD Fixed Route YTD
Nov, 2008 Nov, 2009 Nov, 2008 Nov, 2009

Revenue Indicators

Operating Revenue/ Operating Cost
Passenger Revenue/ Total Passenger Trips

Financial data not available at time of printing

Expense Indicators

Operating Cost/Passenger Trip

Operations	Metro Plus			
	Nov, 2008	Nov, 2009	YTD Nov, 2008	YTD Nov, 2009
Total Trips	21,732	21,421	247,235	249,349
Rides Cancelled	3,312	3,313	41,234	40,683
Cancellation Rate	15.2%	15.5%	16.7%	16.3%
No Shows	465	454	5,338	5,209
No Shows/Rides Provided	2.1%	2.1%	2.2%	2.1%
Number of Clients Provided Service	1,167	1,172	1,732	1,808
Average Trips/Client	18.6	18.3	142.7	137.9
DDS Trips	12,373	13,044	144,029	145,915
Subscription Trips	12,315	12,782	141,074	147,810
DDS Subscription Trips	7,866	8,847	91,660	96,536
D2D Trips	15,881	16,136	181,212	190,449
Lv Attended Trips	5,430	5,587	66,333	65,266
Maintenance Inspections Conducted/Scheduled	100.0%	100.0%	100.8%	100.0%

Number of Trips by Provider YTD	Metro Direct	Capitol Exp.	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	28,316	742	45,491	48,649	46,496	169,694
Non-Ambulatory	30,655	756	-	5,988	42,256	79,655
Percentage	23.65%	0.60%	18.24%	21.91%	35.59%	100.00%

Customer Service YTD	Metro Direct	Capitol Exp.	Badger	Transit Sol	Badger Bus	Total
Rides Provided	58,971	1,498	45,491	54,637	88,752	249,349
Customer Complaints	162	1	113	81	163	520
Customer Compliments	18	2	2	7	12	41
Customer Suggestions	10	0	0	0	6	16
Complaints/1000 passenger trips	2.75	0.67	2.48	1.48	1.84	2.09
Late Service Reports (2)	29	9	359	170	203	770
Late Service Reports/1000 passenger trips	0.49	6.01	7.89	3.11	2.29	3.09

On-Time Performance, Nov. 2009	Metro Direct	Capitol Exp.	Badger	Transit Sol.	Badger Bus
	86%	97%	95%	97%	95%

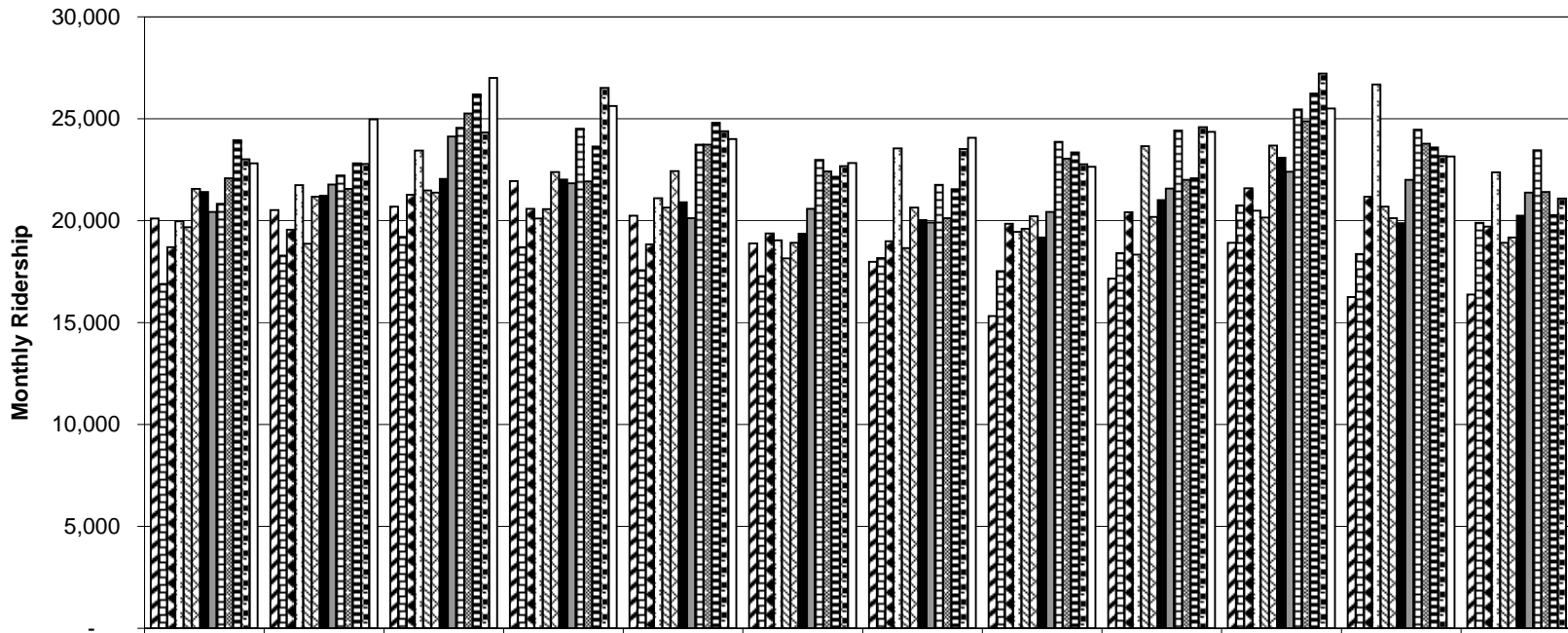
ADA Certifications, November 2009	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,400	303	231	102	14,532
Category 2	39	1	0	0	3
Category 2/3	87	15	2	0	180
Category 3	2,354	432	107	21	6,658
Total	3,880				21,373

Monthly New Certification	40
Monthly Denied Applications	1

(1) Passenger Revenue does not include Group Access revenue.
(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

Monthly Paratransit Ridership, 1997 - 2009 (includes Group Access)



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	20,102	20,518	20,683	21,948	20,247	18,885	17,982	15,323	17,151	18,914	16,250	16,370
1998	16,897	18,293	19,204	18,705	17,571	17,275	18,164	17,526	18,406	20,742	18,367	19,900
1999	18,698	19,550	21,272	20,582	18,839	19,366	18,995	19,847	20,416	21,591	21,173	19,710
2000	19,970	21,748	23,433	20,110	21,097	19,040	23,548	19,447	18,333	20,495	26,681	22,374
2001	19,676	18,866	21,482	20,567	20,649	18,145	18,656	19,606	23,657	20,156	20,689	18,918
2002	21,563	21,173	21,377	22,386	22,436	18,910	20,644	20,208	20,191	23,681	20,126	19,180
2003	21,401	21,223	22,043	22,012	20,902	19,352	20,030	19,175	21,012	23,082	19,881	20,238
2004	20,435	21,770	24,126	21,831	20,117	20,575	19,902	20,429	21,571	22,395	22,009	21,378
2005	20,820	22,210	24,549	24,509	23,734	22,976	21,758	23,872	24,425	25,457	24,465	23,460
2006	22,087	21,553	25,257	21,923	23,725	22,409	20,115	23,047	22,000	24,873	23,779	21,405
2007	23,945	22,814	26,194	23,641	24,806	22,155	21,549	23,353	22,078	26,239	23,590	20,269
2008	23,015	22,787	24,327	26,509	24,386	22,681	23,519	22,771	24,586	27,216	23,159	21,081
2009	22,810	24,972	27,006	25,626	24,011	22,831	24,066	22,646	24,354	25,509	23,155	

1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005
 2006
 2007
 2008
 2009

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235
2006	272,173
2007	280,633
2008	286,037

Note: Annual Ridership includes Group Access.