

Finance Department

Purchasing Services

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Non-Competitive Selection Request

Requisition Number

Fund 2150 METRO TRANSIT

Major 543** Software/Equipment Maintenance/Repair

Agency Metro Transit

Total Purchase Amount \$ 329,976.00

Vendor Name Trapeze

Product/Service Description

Ongoing software maintenance and transition support for 2026. This would also include 4 possible schedule data exports necessary to operate our Clever system.

Exception Criteria

2. The services or goods required are available from only one person or firm (i.e., true sole source).

Reason For Request

Metro Transit has used Trapeze software for the bus system for many years, and the annual support and maintenance can only be purchased from them. A new vendor (Clever) was selected in 2022 and implementation continues to be underway. Due to delays in Clever implementation, Trapeze software will need to continue to be used in 2026. In addition, transitional support for proprietary data files will be required specifically from Trapeze. This support entails 4 possible system data exports that coincide with Metro's driver pick process.

Requestor Rusch, Mick October 15, 2024 Page 2

Comments

The City of Madison has paid Trapeze \$5,885,322 since 2015 for support, maintenance, and other related expenses. Trapeze was the provider of software for the Madison Metro Transit bus system for several decades, but all of the monies paid to them since 2015 were non-competitively selected on the basis of their being the sole source of support and maintenance of our existing product, and then for the last few years as we needed to continue in transitional support during the implementation of the new software from Clever.