

CSC Agency Question Log – Access to Resources

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Summary

Agency	Prgm Name	Priority Area	No Question	Questions
1. ABC for Health Inc	A. Program A	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Please address the comparatively low level of diversity among the target population.</div> <div>2. Explain the 20% non-city residents component of the target population.</div> <div>3. Justify not shifting this program to Priority B.</div> <div>4. Could this program shift its focus from training medical residents to outreach/case management neighborhood-based staff?</div> <div>5. While the concept appears to be sound the need for immediate delivery of service is critical. What is the turn around time to prepare the physician for active service. How will these physicians directly affect access to services for the populations identified and lead to ...”food security, housing, healthcare, employment, and child care?”</div> <div>6. Cost seems excessive for outcome. Is the agency amenable to receiving a pilot amount if they fit into the direction the Committee will ultimately go?</div> <div>7. Did you have volunteer hours in 2010? How many?</div> <div>8. Have you approached the Medical school for financial support of this or a modified project?</div> <div>9. Do you currently work with medical school residents?</div>
2. AIDS Network Inc	A. Case management	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Explain sources of \$62,000 in user fees.</div> <div>2. Is there a partnership with HospiceCare, Inc.? If so, please describe; if not, please explain.</div> <div>3. Please describe how the previous City Public Health funding was used? Why did it end?</div> <div>4. What can/will the agency do to increase fund development to 10 to 12% and how long do they project this will take?</div> <div>5. \$763,000 comes from (Other Govt.) Are they secure for multiple years?</div> <div>6. How will this agency increase active Board participation and improve diversity on the Board?</div> <div>7. Please describe more specifically the Madison clients served by the proposed services to small communities.</div>

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				Has caseload been increasing? 8. Please indicate proportion of clients by service area: Madison; Dane Co – not Madison; Beloit; Janesville; other. Have you attempted to obtain financial support from other counties or municipalities?
3. AIDS Network Inc	Dental services	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. No participant demographic data was given. What do you project? 2. Is there an existing dental clinic in operation? The responses to # 8 & # 9 on B-3 are confusing.
4. Allied Wellness Center	A. Wellness Center	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Outcome objective 3 1 uses the term “holistic.” Please define in the context of this item. 2. How will the organization improve Board participation beyond the stated requirements to further enjoin people with financial and contact capacity?
5. ARC Community Services	A. RESPECT	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Do the research studies cited support the expected 60% and 65% performance targets? 2. Fund development is at “zero” for 2011. What will the agency do to create a community funding stream? What did the agency raise so far in 2011? What is planned for the balance of the year to raise dollars? 3. Do you work with clients under the age of 18? Male Prostitutes? Non English speaking clients?
6. Bridge Lake Point Waunona Neighborhood Center	D. Latino Family Resource Center	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. 180 volunteers just in the LFRC?? 2. Explain the interface with, the overlap with, and the overall plans for coordinating with the Latino Academy of Workforce Development. 3. Why are fundraising projections decreasing by 20% from 2010 to 2011? 4. In general, are there compelling reasons why the LFRC and the LAWD could not either merge or more efficiently leverage resources?
7. Centro Hispano	A. General Support	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Explain a possible disparity in the information regarding the target population. The narrative describes it as being heavily Latino, the statistics show Latino individuals served as less than 50%. 2. Only one outcome objective? 3. Post-service (will it indeed be “post”?) survey will be don

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				on 6% of the population served. How will participants be selected? Random?
				4. Why is there no fundraising in the budget? What are the fund development plans for 2011?
8. Community Coordinated Child Care (4-Cs)	D. Latino Child Care Referral Project	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Is the service goal to serve 125 families per year? Will 48% of those families be non-City residents?</div> <div>2. Describe all other income plans and fund development plans.</div> <div>3. I wonder if some costs can be offset by soliciting volunteers for translation, and donations of printing and web based services. Has this been tried?</div> <div>4. Is the first year for translation only, or also for beginning outreach?</div>
9. East Isthmus Neighborhoods Planning Council	B. Back to Work	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Explain the process for measuring outcomes given the low sample numbers. Also, clarify the differences between individuals and meetings.</div> <div>2. Explain the relationship (difference) between Back to Work and the EINPC Community Building proposal.</div> <div>3. Only 1 volunteer?? Explain.</div> <div>4. Elaborate on planned partnerships, if any, and in-kind support expected.</div> <div>5. All \$5,000 is requested from the City. There needs to be a more definitive role for Planning Councils as we move forward in an ever tightening economic state for the City of Madison. Is this the role we want the planning councils to play? Is this a way to break up the funding for this group to access City funding? Not a negative question, rather one of role and funding need for units of this type in community areas? Proposal indicates 100% of participants are low/moderate income and that it is tracked using forms. How does this happen when Outcome Objectives talks about hosting neighborhood wide meetings?</div> <div>6. Are you adding on to your neighborhood organizing message additional advocacy and information about getting jobs?</div> <div>7. Are you setting up meetings with employers to</div>

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				develop programs for hiring residents? 8. Does the organization have expertise in workforce training and development, either through staff or committed volunteers? 9. How do you propose to work with LEP Hispanic residents?
10. Freedom Inc	C. Referral	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Response to question 7 refers to “Program D.” What is that? 2. Participant numbers and demographic characteristics are missing. 3. No staff or volunteers - ? \$18,839 identified as personnel costs. Explain. 4. Question 25 - 0% low or moderate income - ? 5. Outcome Objective 2 - same as #1. 6. Define fund development plans and goals. 7. Proposed program hours (5 hours/day, 5 days/week = 25 hours/week) greater than proposed staffing (20 hours/week). Please clarify. 8. Do you have a waiting list for services? 9. Do you have any fundraising potential?
11. Independent Living	Health Advocate	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Define “senior.” 2. Explain your program partnerships and/or plans to coordinate with other senior programs. 3. Fundraising donations fund the program now. If funded by the City, it appears that you would discontinue any efforts to supplement program funds - true? 4. If it takes 5 hours to make a match, what else is the volunteer service manager doing for this program? 5. How will transportation challenges be addressed? 6. What happens if you cannot identify enough volunteer health advocates?
12. Kennedy Heights Neighborhood Assoc	D. Asian Outreach Prgm	OCS: Access to Resources A1: Targeted Services (CSC)	<input checked="" type="checkbox"/>	
13. Literacy Network	B. Program B	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Explain the reduction of participants from 202 to 125 from 2010 to 2011. 2. What is the relationship between LN and MMSD? Why

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				<p>is MMSD not supporting this service?</p> <p>3. What is your capability to serve the Asian populations?</p> <p>4. One thought may be to have this program move out to other centers to accommodate individuals that might have difficulty getting to the Multi-Cultural Center. Are all referrals to the program made by MMSD?</p> <p>5. Please describe your fundraising plans.</p> <p>6. Program seems very expensive. Can you describe more completely how you come up with 310 program hours? How many sites, how many classes/week, how many children in childcare, how many people/class?</p>
14. Lutheran Social Services	A. Off the Square Club	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<p>1. Unclear if the funding is being requested from CSC or CDBG.</p> <p>2. Explain how LSS plans to achieve a 50% increase in fundraising from 2010 to 2011.</p> <p>3. Are there more current budget details?</p>
15. Madison Metro School District	A. Open Schoolhouse at Four Elementary schools	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<p>1. Describe the Falk School experiences in previous years, e.g., quantitative results - academic achievements, greater school involvements, increased parental involvement in schools.etc.</p> <p>2. Provide detailed FTE breakdowns for Open Schoolhouse programs.</p> <p>3. Are these funds replacement dollars for monies lost due to cuts in the MMSD budget?</p> <p>4. Does the agency know what services the families already receive, and will the proposed services be duplicative?</p> <p>5. Does MMSD plan to include parenting education, parent/child interactions, etc.? If so, how?</p>
16. OutReach	A. Resource Identification/Advocacy/Education & Outreach	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<p>1. Re: outcome objective #1 - if the survey is to be administered during/after group, why limit to 21% of population? Outcome objective seems a bit “light” for such an extensive program.</p>
17. Porchlight Inc	C. Transit for Jobs & Economic Self Sufficiency	OCS: Access to Resources A1: Targeted Services (CSC)	<input checked="" type="checkbox"/>	
18. T.J.'s Support Brokerage	B. Tax Service	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<p>1. What is covered by the “Special Costs” item in the budget?</p>

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19. Tenant Resource Center	A. Housing Counseling, Outreach and Education	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>2. How will you double the number of clients served in 2011 without increasing your number of hours?</div> <div>1. Describe plans to accommodate a 56% increase in individuals served from 2009 to 2011.</div> <div>2. Describe plans to achieve such a dramatic increase in fundraising donations.</div> <div>3. Describe plans to implement user fees.</div> <div>4. What caused the drop of \$110K in “Other Govt” budget from 2010 to 2011?</div> <div>5. Please explain your 2012 Cost explanation.</div> <div>6. Please describe your fundraising plan.</div> <div>7. Please describe volunteer screening, training and supervision.</div>
20. United Asian Services of Wisconsin	A. Refugee and Asian Community Access	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Budget shows fundraising income drops to \$0 from 2010 to 2011. Is this accurate? If not, how will fundraising goals be met?</div> <div>2. Please describe your volunteer recruitment, screening, training, and oversight.</div> <div>3. What is the current status of the composition of your Board and what recent changes have occurred?</div> <div>4. Why is the staff person with a college degree not receiving a living wage?</div> <div>5. What is the status of the 2009 audit?</div> <div>6. Define fund development for 2011. Clarify the role of each of these diverse staff to be funded by this program.</div> <div>7. What is WUCMAA?</div> <div>8. How many hours of service do you provide through this program annually?</div> <div>9. Can you break down those hours into the types of contacts? E.g., counseling on housing, ESL classes, etc.</div> <div>10. They show 330 persons served in 2009 and only 300 in 2011. What is the reason for the decrease in light of an aparent growing population?</div>
21. Vera Court Neighborhood Center	J. Latino Resource Center	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Explain the interface with, the overlap with, and the overall plans for coordinating with the Latino Academy of Workforce Development.</div>

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				<div>2. In general, are there compelling reasons by the VCNC and the LAWD that might prevent a merger or more efficient leveraging of resources?</div> <div>3. Clarify the cost allocation of indirect costs between the VCNC and the LAWD.</div> <div>4. Can some of the LFRC clients now be served through the Latino Academy of Workforce Development, allowing a reduction in costs for the training portion of the LFRC program?</div>
22. Wil-Mar Neighborhood Center	D. Community Assistance	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Outcome objective # 1 makes no sense in this program. Please clarify.</div> <div>2. How will the \$500 of City funds be used?</div> <div>3. Total program budget is \$8229. What does this cover?</div> <div>4. How do you count the number of people served?</div> <div>5. In 2009 the service level is 1740 and for 2011 it is 1500. What is the reason for the decrease in number served?</div>
23. YWCA of Madison	B. Third Street Family Resource Program	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Explain change from 258 individuals served in 2009 to a projection of 46 for 2011.</div> <div>2. Describe how you accommodate individuals with language barriers.</div> <div>3. Fund raising goals are outstanding. Please describe the direct service roles for the Third Street Coordinator and the Children’s Program Coordinator? Are both spending the majority of their time in a direct service role?</div> <div>4. Describe your plans for Children’s programming</div> <div>5. Proposed program contract goal indicates 2947 hours of children’s programming. Is that correct? At 5 days/week, that is >11 hours/day. How is this achieved?</div>
24. YWCA of Madison	C. YW Transit Day Program	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	<div>1. Explain 2011 discrepancy of total unduplicated individuals served. Application indicates 6616, staff says it is 7346.</div> <div>2. Explain the discrepancy between a user fee schedule and a statement that the program is free for all.</div> <div>3. Explain low number of volunteer hours and the</div>

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				challenges securing more volunteer time. 4. Explain how demographic data for Day and Night programs can be identical. 5. Justify submitting proposal under Priority A-1 and not B-1. 6. What is the number of hours of service for the Transit Day program? 7. Is Transit Job Ride different from Transit Day? 8. Do user fees in the budget include the fees from agencies who may have contracted for services?
25. YWCA of Madison	L. Driver's License Recovery	OCS: Access to Resources A1: Targeted Services (CSC)	<input type="checkbox"/>	1. Why are there no projected fundraising donations for 2011? 2. Narrative (# 8) indicates the Coordinator position will be 1.0FTE, yet #19 shows it as a .75FTE. Please explain. 3. Is the demographics page correct that the program served no Hispanics/Latinos? 4. How will the agency reach out to the Latino population? 5. What proportion of the service population would be from Madison, as opposed to the rest of Dane County?