

Outline of the 2012-2013 Annual Report

INTRODUCTION

Purpose

Mission Statement

History of the Madison Water Utility

Water Utility Board Governance

Water Utility Board Members

Water Utility Senior Leadership Team

PROJECTS

Major Projects

Project H2O

Infrastructure Overhaul/ Water Main Projects

Completed Projects

Well 15 VOC Mitigation Project

Current and Upcoming Projects

Well 7 Iron and Manganese Mitigation

Booster Pump Station 106 Reconstruction Project

[Lakeview Reservoir Reconstruction](#)

[Paterson Street Operations Center Reconstruction](#)

Well 31 (formerly known as Zone 4 Water Supply Augmentation)

WATER QUALITY

Water Main Flushing

Chromium-6

[Unregulated and Emerging Contaminants](#)

Source Water Protection

Madison Kipp Corp. Contamination Investigation and Well 8

Monitoring Wells

Cross Connection Control

EDUCATION AND OUTREACH

Water Wagon

Social Media and “Inside MWU”

WATER SUPPLY & OPERATIONS

Pumpage

Conservation and Sustainability

Service Interruptions

Service Extensions

FINANCES

2012 Financial Highlights

Rates

Cost of Service

Long-Term Debt

ADDITIONAL RESOURCES

Estimated staff time to prepare this report as outlined, with the same formatting as the [2011-2012 Annual Report](#) is 10-15 hours .