

General Manager Monitoring Overview

Period from 2/1/2017 to 1/31/2018

Internal Monitoring

Policies Monitored

Water Quantity (O-2A)

Water Quality (O-2B)

Reliability (O-2C)

Affordability (O-2D)

Sustainability (O-2E)

Treatment of Consumers (EL-2A)

Treatment of Staff (EL-2B)

Financial Planning/Budgeting (EL-2C)

Financial Condition & Activities (EL-2D)

Emergency General Manager Succession (EL-2E)

Asset Protection (EL-2F)

Infrastructure (EL-2G)

Communication & Support to the Board (EL-2H)

Quality & Performance Improvement (EL-2I)

Workforce Planning (EL-2J)

Reports Accepted

[10/24/2017](#)

[4/25/2017](#)

[10/24/2017](#)

[11/28/2017](#)

[5/23/2017](#)

[2/23/2017](#)

[8/22/2017](#)

[1/23/2018](#)

[4/25/2017](#)

[6/27/2017](#)

[5/23/2017](#) (Capital Budget)

[7/25/2017](#) (Operating Budget)

[5/23/2017](#)

[6/27/2017](#)

[9/26/2017](#)

[11/28/2017](#)

[6/27/2017](#)

[8/22/2017](#)

[5/23/2017](#)

[8/22/2017](#)

[11/28/2017](#)

None this reporting period

External Monitoring

Presented to the board on July 25, 2017:

- [2016 MWU Audit Communications.PDF](#)
- [2016 MWU Financial Statements.PDF](#)
- [2016 Audit Presentation.pdf](#)

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Compliance

The General Manager reported compliance with all Outcomes and Executive Limitations policies, with the following exceptions:

- **Water Quantity O-2A(1):** Water delivered to hydrants at proper flow rates for fire protection.

Mitigation projects in progress and scheduled.

- **Water Quantity O-2A(2):** Water delivered to the customer tap at a pressure that meets industry-accepted low, high, and emergency operation criteria.

Mitigation projects in progress and scheduled.

- **Financial Condition and Activities EL-2D(6):** Establish an unrestricted reserve equal to a typical three months' operating expenses.

The utility currently is not funding its unrestricted reserve and does not plan to do so until it completes the repayment of its loan from the City of Madison.