

From: [Paul Ross](#)
To: [Transportation Commission](#); [Mymetrobus](#)
Cc: [Paul Ross](#)
Subject: Metro Stops Route E at Kendall and Franklin
Date: Sunday, July 27, 2025 3:37:58 AM

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Caution: This email was sent from an external source. Avoid unknown links and attachments.

Please do not shut down Route E stops at Franklin and Kendall.

These stops serve a number of people who walk some distance already N or S on Franklin to catch a bus. Closing these stops would add a lot of walking to their effort.

Concrete boarding pads are already in place at these stops.

This is in part self-serving since I live near these stops, don't have a car, am 78 years old (wife also 79), and I have come to depend on the Kendall/Franklin stops for my Metro transportation needs.

Overall, Madison Metro has provided excellent service and I appreciate that.

Thank you very much.

Paul Ross

To: Madison Metro; Transportation Commission; City of Madison
Fr: Paul Ross

Please do not close the Route E stops at the intersection of Franklin and Kendall.

This is a bad recommendation because it seems to mostly benefit the buses and not the riders.

It may not be obvious how important the stops at Kendall and Franklin are: an extraordinary number of people walk from the South down Franklin to these stops.

This change would add significantly to their walk. Look at the map.

I know many of these folks; they are adults, students, young people, and often international students. They are frequently depending on service to the campus, hospital, or shopping areas.

Doing away with the stops at Franklin and Kendall adds a significant walk to the west along Kendall in these cases.

This should be a unique consideration that goes beyond the simple idea of E-W travel for the bus and negates a concept of ideal distance between stops. Those would be “bus issues” and not human rider concerns.

Additionally, the idea of the bus saving time by eliminating these stops is a very weak argument since buses must respect the stop sign and traffic at the intersection. Therefore it will be impossible and unsafe to expect to cut time significantly

Metro bus service had been a great benefit to help reduce auto congestion and to serve a variety of riders. Route E is especially important for connections to the UW campus, the UW hospital, and to the Hilldale area. The stops at Franklin and Kendall are an important link in this service.

Decisions on stops should balance rider service, bus safety and economy, and each unique situation.

Please do not close the Kendall and Franklin bus stops.

Thanks for your consideration.