



3rd Party Transport Experiment Summary

CCEC Presentation

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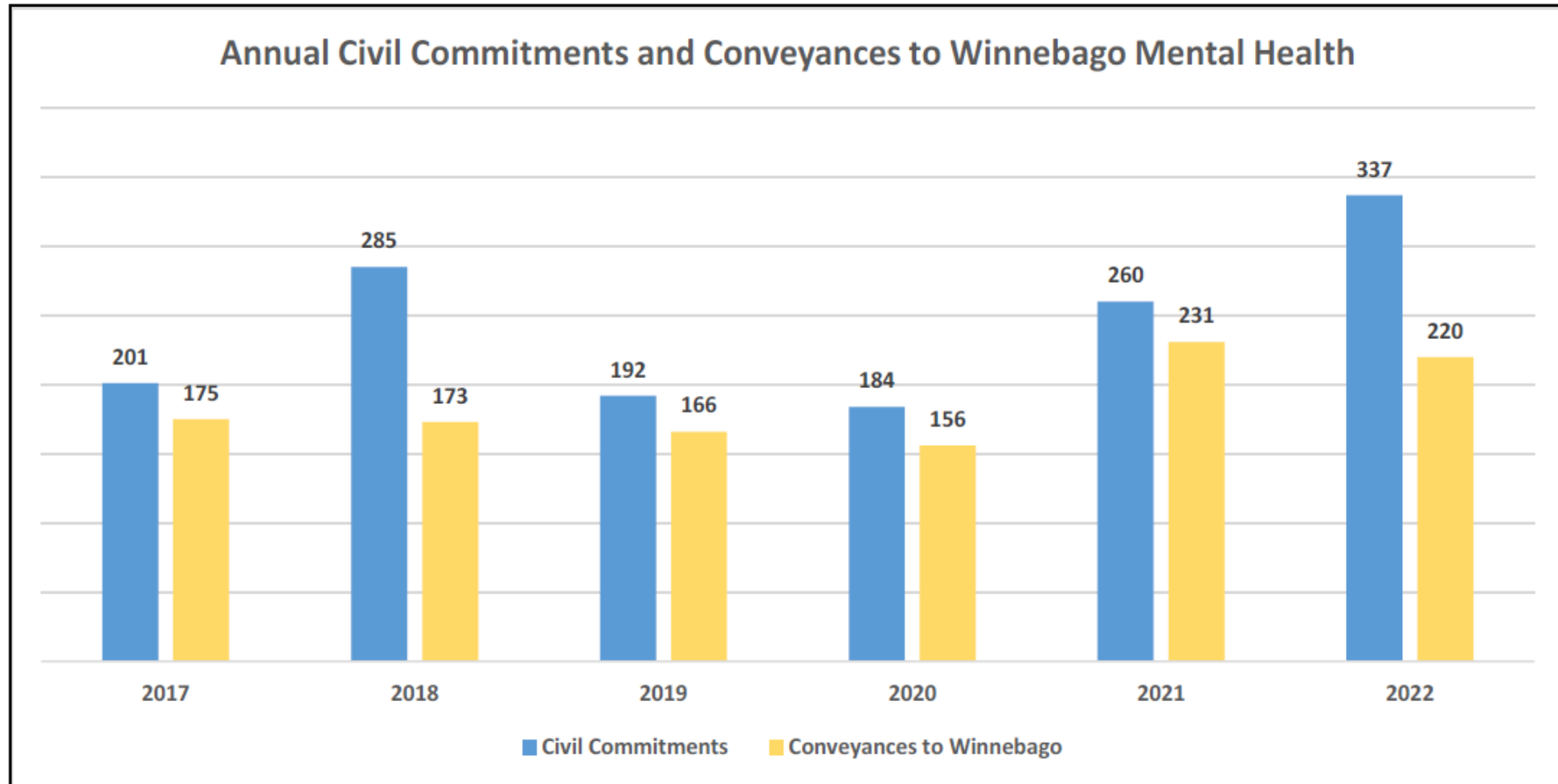
2023 3rd Party Transport Experiment

- Funding for 3rd party transport experiment was included in MPD's 2023 budget (50K)
- Experiment targeted patient transports to Winnebago Mental Health Institute (WMHI) from the City of Madison
 - WMHI is the only State facility for emergency detention ("ED") patients
 - Hospitals can be utilized for ED's but capacity is limited
 - Vast majority of ED's go to WMHI
- Historically transports to WMHI take 2 police officers out of service for 6 hours for a combined 12 hours total - sometimes even more
- Change in State law allows for ED transports to be outsourced



2023 3rd Party Transport Experiment Transport Frequency

- Annual transports by MPD to WMHI have been frequent over the years with an increase beginning in 2021.





2023 3rd Party Transport Experiment Officer Workload and Costs

- The ED process is lengthy and can take several hours to complete
 - It is not uncommon to see an ED take 12+ hours if a transport is needed
- Each round trip to WMHI takes approximately 6 hours to complete and each transport is done with 2 police officers
- In 2022, MPD conducted 220 transports to WMHI
 - This is the equivalent of 2,640 work hours or 330 full officer work shifts
- Approximate cost of one transport performed by officers on regular time - **\$691.56**
 - If all 2022 transports were done on regular time = **\$152,143**
- Approximate cost of one transport performed by officers on overtime - **\$900.60**
 - If all 2022 transports were done on overtime = **\$198,132**
- Actual costs are likely much higher



2023 3rd Party Transport Experiment

- Competitive RFP was conducted in early 2023
 - REDI Transport was awarded the contract
- Experiment started June 1st and ended on August 8th after funding was exhausted
- Summer months chosen due to increased transport volume
- 53 total transports were conducted by REDI Transport
 - 9 transports between 7am – 3pm
 - 14 transports between 3pm – 11pm
 - 30 transports between 11pm – 7am





2023 3rd Party Transport Experiment

- REDI invoiced MPD for each individual transport
 - Costs ranged from \$700 to \$1,335 for each transport
 - Average of \$888 per transport
 - REDI has indicated future transport costs will be reduced due to staffing
- MPD estimated \$200,000 for a full year of transports by a 3rd party
- 2024 Executive Operating Budget does include \$100,000 for 3rd party transports
 - MPD will work to maximize the impact of this budget
 - Likely will adjust the scope and limit the times/months that 3rd party transports are available



2023 3rd Party Transport Experiment

MPD Squad Car



REDI Transport Van





2023 3rd Party Transport Experiment

- Patient surveying was not possible
- Officer surveying was done with 52 officers responding
 - 98% asked for 3rd party transports to continue
 - 100% said that REDI was professional and arrived with needed equipment
 - 91% said REDI arrived within 2 hours of being requested
- “Please continue the service.” (written several times)
- “This program has saved me from being late on overtime approximately 2 times in the last couple of months. This allows me to get home to my family at the regular time or back on the streets to take patrol calls.”
- Feedback from Journey and Hospitals was also positive.