

2011 Senior Services Narrative, Madison Senior Coalitions

		East Mad/Mon	North Eastside	South Madison	Westside Senior
1 ST Quarter	CM TRENDS	Seniors in early 60s w/ disabilities & illness and seniors 85+. Mental health, AODA, long-distance care giving	Mental health, AODA, affordable housing (appeals timely)	Mental health	Mental health, home chore (don't meet income guides). Need updated presentation on CM
	OUTREACH/ PARTNERS	Promote day ctr. Oak Park housing, other coalitions & sr ctrs	housing sites, neighborhood ctr, nutrition sites/SHIP Talk System	churches, community groups/Full Speed Ahead conference	MOST, Lussier Comm Ed Ctr (LCEC), senior housing, MSCR, UW Law School
	OTHER	Transport needed, especially between Madison & Monona. Need senior ctr	Goodman:81 contacts, 31 hrs, 5 clients		HC, challenging matches, cats & smoker. 48 minority clients (77% of goal)
2 ND Quarter	CM TRENDS	Seniors in early 60s w/ disabilities & illness and seniors 85+. Dementia and mental health. Transportation & housing	Follow-up on MIPPA, using I&A time.	Mental health; temporary staff shortages w/larger case loads and referrals. Logisticare issues.	Mental health and AODA. multiple housing apps for affordable housing. Clients in transitional housing
	OUTREACH/ PARTNERS	Managers and Director doing presentations to promote CM.	Latino srs, reduce stigma. Held Multicultural Sr Health Fair, 40 venders	MOST	Case Manager Connection in newsletter and regular monthly office hrs at various locations.
	OTHER		Goodman: 65 contacts, 40 hrs, 8 clients		HC, wait list of EM/M clients. Replacement of students who leave for summer. Outdoor activities. Long time vols opt out when client moves to assisted living. 53 minority clients.

3 RD Quarter	CM TRENDS	Interest in LTC and food pantries. Hoarding issues. New staff training and file work. Part D apps.	Under age 60 requests for assistance. Home chore, energy assistance, foodshare, caregiver resources.	Mental health. Staff shortages increased client waits. Recently hired.	1 FTE staff resigned. Mental health, AODA, clients in transitional housing. Part D plans, rental assistance, adult children moving parents to Madison.
	OUTREACH/ PARTNERS	Outreach fairs and community programs, displays	Community Car helps, but costs.	Focal point, Elderly Services Network.	No Falls Task Force, offering class. Home Health United.
	OTHER		Goodman: 76 contacts, 44 hrs, 20 clients		HC, lacked time to update listing of client needs. Can't do requested transportation. Serving 61 minority clients.
4 TH Quarter	CM TRENDS	Housing and moving assistance. Mental health. High need clients, lots of support and staff time. Benefits changes. Insurance. Paying family for caregiving. High stress and anxiety with Holidays. Reorganization of CM files.	Many 60-65 w/high level of needs, mental health. Part D assistance, snow removal, energy assistance, SS disability and Retirement, foodshare, caregiving resources.	Full capacity with staffing! Logisticare issues.	Mental health, AODA. Staffing at off-site locations on hold until staff replacement.
	OUTREACH/ PARTNERS	Update website and Facebook page. Advertising on Channel3000. Presentations.	Dane County Grant to increase participant numbers.	Program Coordinator left and funding cuts do not allow filling position. Reduced programs/activities.	
	OTHER		Goodman: 85 contacts, 38 hrs, 29 clients.		HC, good process on recruiting volunteers. Not much snow!