

TPC06.10.15
ITEM G.2.

Benishek Clark, Anne

Subject: FW: Agenda Item G2 (Metro: Audible Turn Signal/Alert System)

SENT TO
MBLS 6/11/15

-----Original Message-----

From: Sara Christopherson [<mailto:sarachristopherson@gmail.com>]
Sent: Wednesday, June 10, 2015 4:49 PM
To: Benishek Clark, Anne; Kamp, Charles
Subject: Agenda Item G2 (Metro: Audible Turn Signal/Alert System)

Hello all,

I am unable to attend tonight's meeting at which Agenda Item G2 (Metro: Audible Turn Signal/Alert System) will be addressed.

There is a very active bus stop in front of my home. Several bus lines use the bus stop and also turn the corner, in both cases activating the audible alert. I very much agree with the sentiment of others that the audible alert is disruptive, day and night. It's a highly unpleasant (by design, because it's intended as an alert) and constant background noise.

I have noticed that the signal volume has been lowered and, while that is an improvement, there is still a highly unpleasant constant background noise, it's just quieter.

I would like to add to the support for terminating use of the signals. From what I have heard (?) there's no evidence that the alerts improve outcomes with respect to accidents and I have also heard the (compelling) argument that this type of "alert" is not effective because people habituate to the constant use of the sound (vs. an alarm that is used only in rare circumstances).

Please add my comments to the Legistar file and include for distribution to members of the Transit and Parking Commission members.
And thank you.

Respectfully,
Sara Christopherson
1105 E Johnson St.

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TPC 06.10.15
ITEM 6.2
[SENT TO
MBRS 6/10/15]

Benishek Clark, Anne

Subject: FW: [MarqNA] Beeping Bus encounter

From: Zellers, Ledell
Sent: Wednesday, June 10, 2015 6:43 PM
To: Benishek Clark, Anne; Kamp, Charles
Subject: Fwd: [MarqNA] Beeping Bus encounter

Please add to the record.

Alder Ledell Zellers
608 417 9521

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Begin forwarded message:

From: "cdebevec@rocketmail.com [MarqNA]" <MarqNA@yahoogroups.com>
Date: June 10, 2015 at 5:46:41 PM CDT
To: <MarqNA@yahoogroups.com>
Subject: [MarqNA] Beeping Bus encounter
Reply-To: MarqNA@yahoogroups.com

Yesterday I was on my bike turning from Park St. onto U Avenue (west) right as a bus came barreling past me and pulled over to that bus stop on the corner.

Yes I admit I was tired, careless. I'm not sure exactly what happened, but I had to hit the brakes to keep from plowing into the bus. I thought - well, maybe I do want busses beeping after all, maybe it would have been good if it had beeped, but right as I had that thought, I realized - THE BUS WAS IN FACT BEEPING!. For whatever reason, I just hadn't heard it! I watched as it picke dup people and then continued on its way, beeping. In other words, it didn't do what it was supposed to do. It was the visual cue of a bus in front of me that made me stop, not the beeping.

Direct experience is a powerful thing. Metro can quote all kinds of statistics, but my opinion now is that its more of a nuisance than a help.

Posted by: cdebevec@rocketmail.com
