

FIXED ROUTE
Operating Statistics For Periods Ending 1/31/2008 & 1/31/2009

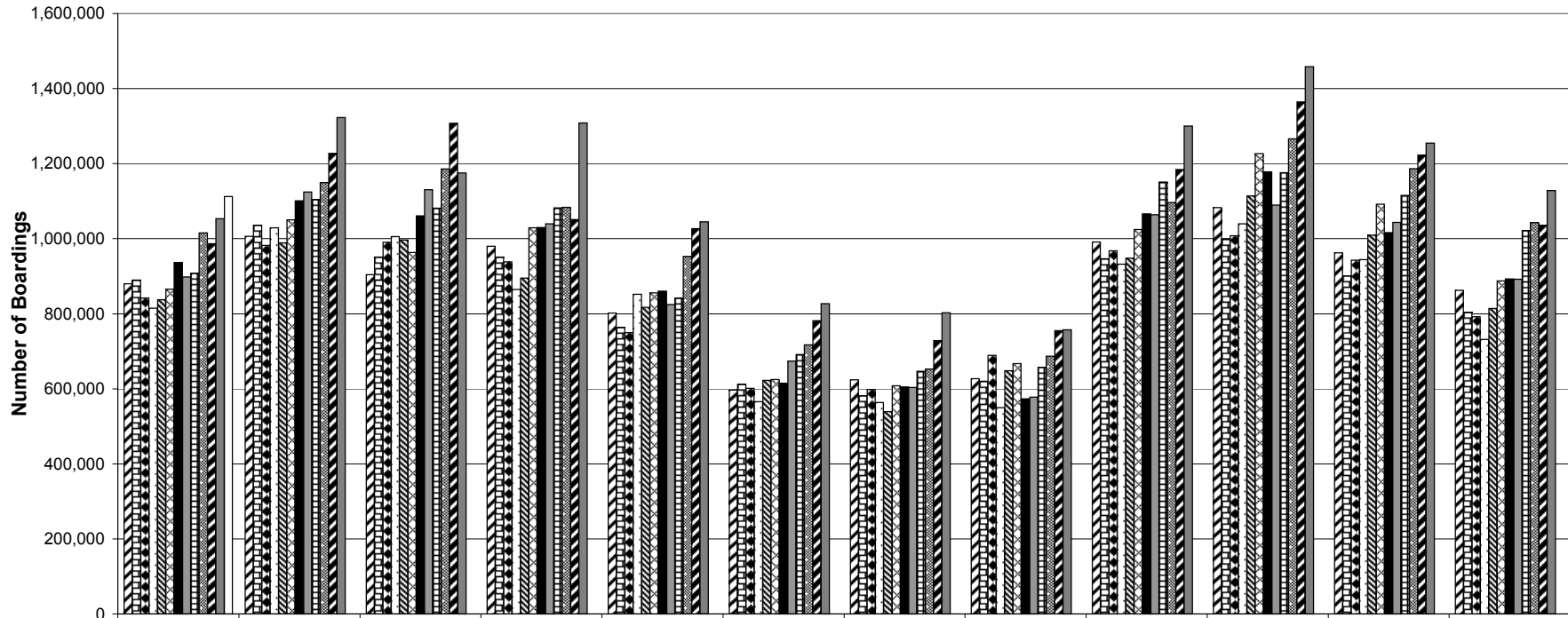
CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			Service Supplied			
459,891	447,264	(12,627)	Total (Vehicle) Miles	459,891	447,264	(12,627)
30,997	29,996	(1,001)	Revenue Hours	30,997	29,996	(1,001)
34,652	33,495	(1,156)	Total (Vehicle) Hours	34,652	33,495	(1,156)
			<i>Ridership</i>			
956,273	1,024,508	68,235	Revenue Passengers **	956,273	1,024,508	68,235
85,649	75,063	(10,586)	Transfers	85,649	75,063	(10,586)
<u>11,630</u>	<u>12,991</u>	<u>1,361</u>	Non-Revenue Rides	11,630	<u>12,991</u>	<u>1,361</u>
1,053,552	1,112,562	59,010	Total Passengers	1,053,552	1,112,562	59,010
			Service Quality			
2,345	1,914	(431)	Trips using Lifts	2,345	1,914	(431)
17	8	(9)	Passenger Accidents	17	8	(9)
			<i>Vehicle Accidents:</i>			
NA	5	NA	Chargeable	NA	5	NA
NA	25	NA	Non-chargeable	NA	25	NA
NA	4	NA	Preventable	NA	4	NA
37	26	(11)	Total Vehicle Accidents	37	26	(11)
			Fleet/Maintenance			
103	64	(39)	Road Calls	103	64	(39)
77	75	(2)	Actual Inspections	77	75	(2)
77	75	(2)	Scheduled Inspections	77	75	(2)

Note: N/A means the information was not available at the time of this report. YTD would also be incorrect.

** Includes special events.

Key: A (negative variance) denotes a decrease in activity over 2008.

Fixed Route Monthly Ridership Comparison 1997 - 2009



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1997	879,508	1,006,367	903,825	979,881	801,527	596,734	624,112	627,090	991,131	1,082,706	962,549	862,351
1998	889,534	1,035,689	950,862	950,862	763,136	611,605	581,591	620,431	946,731	998,817	901,334	803,185
1999	842,320	982,443	990,202	938,413	749,457	601,421	598,376	689,113	968,099	1,007,681	943,109	792,396
2000	814,750	1,029,307	1,005,882	865,026	851,741	565,291	563,084	550,100	932,491	1,039,554	944,560	731,742
2001	837,154	988,685	996,866	894,681	816,879	622,695	539,129	648,253	947,811	1,113,786	1,009,097	813,671
2002	865,836	1,050,347	963,482	1,029,092	855,918	624,723	607,808	667,377	1,024,708	1,226,392	1,092,108	887,298
2003	936,445	1,100,676	1,061,166	1,030,032	859,997	614,850	605,111	573,030	1,065,881	1,177,974	1,016,353	892,610
2004	898,093	1,124,417	1,130,633	1,039,883	824,571	674,055	603,195	577,986	1,064,175	1,089,722	1,043,753	891,862
2005	908,041	1,103,864	1,081,452	1,081,774	841,309	691,503	646,554	657,479	1,150,617	1,176,126	1,115,398	1,021,480
2006	1,015,533	1,149,708	1,185,534	1,083,645	952,273	717,241	652,702	686,778	1,096,245	1,265,901	1,186,367	1,042,541
2007	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092
2008	1,053,552	1,323,109	1,175,384	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868	1,458,221	1,254,879	1,128,149
2009	1,112,562											

1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005
 2006
 2007
 2008
 2009

Year	Annual Ridership
1997	10,370,107
1998	10,097,867
1999	10,110,441
2000	10,065,495
2001	10,210,834
2002	10,895,089
2003	10,934,125
2004	10,962,345
2005	11,475,597
2006	12,034,468
2007	12,672,265
2008	13,433,149

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE--January 2009 vs. January 2008
 (Routes sorted in order of 2009 passengers per revenue hour productivity)

ROUTES	RIDERSHIP, 2009 vs. 2008 Year to Date			Productivity, Trips per Revenue Hour				ROUTE KEY
	2009	2008	% Change	2009	2008	% Change	Routes < 60% of system avg.	
80 UW CAMPUS	134,545	122,623	9.7%	98.61	88.88	10.9%		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 7, 13 (3 operates weekdays only; 7 operates wkends & holidays only).
85 UW CAMPUS-PARK ST CIRCULATOR	23,344	23,993	-2.7%	74.10	77.71	-4.6%		
90-93 SUPPLEMENTARY SCHOOL SERVICE	103,890	98,288	5.7%	69.80	66.54	4.9%		
81-82 UW LATE NITE CIRCULATORS	19,262	9,902	94.5%	67.90	42.78	58.7%		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	7,705	6,994	10.2%	49.65	41.56	19.5%		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	48,350	48,128	0.5%	48.83	46.34	5.4%		
2 WTP-NTP	91,421	86,396	5.8%	42.74	40.19	6.3%		
50 WTP-SCHROEDER-RAYMOND LOOP	14,321	12,023	19.1%	42.51	34.90	21.8%		
4 NTP-STP	66,048	62,717	5.3%	41.45	38.48	7.7%		
29 SHERMAN COMMUTER	2,438	3,316	-26.5%	39.58	34.65	14.2%		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 55, 56, 57, 58, 71, 72, 74
9 ETP - UW CAMPUS & 33 HIESTAND LOOP	12,891	10,080	27.9%	37.54	24.91	50.7%		
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	11,031	9,870	11.8%	36.33	30.54	19.0%		
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	114,611	111,252	3.0%	35.47	32.83	8.0%		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 24, 26, 30, 32, 33, 36, 40, 50, 51, 52, 73, 78
40 STP - ARBOR HILLS LOOP	13,871	12,742	8.9%	34.63	30.30	14.3%		
21 LAKEVIEW LOOP	15,996	11,643	37.4%	34.51	26.43	30.6%		
3 WTP-ETP	47,514	43,655	8.8%	34.11	28.39	20.2%		Connector Routes connect transfer points throughout the day: 16, 17, 18.
56 & 57 PILGRIM-REETZ COMMUTER & MUIR FIELD COMMUTER	20,679	18,363	12.6%	33.70	27.59	22.1%		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	31,231	32,783	-4.7%	33.15	32.71	1.3%		
1 CAP SQUARE - UW	2,576	2,163	19.1%	31.41	24.58	27.8%		Circulator Routes operate midday only: 1, 9, 34
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	60,754	61,213	-0.7%	29.88	26.97	10.8%		
16 STP - ETP	28,481	29,036	-1.9%	28.61	28.27	1.2%		
44 & 48 STP-UW CAMPUS & FITCHBURG COMMUTER RTES	8,624	10,024	-14.0%	28.37	31.19	-9.0%		Other routes: 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends. 70 operates like a core route between the Capitol Square & Middleton on weekdays. UW Campus Circulators 80, 81, 82, 84, 85 School Day Supplemental Routes 90, 91, 92, 93
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	80,595	80,305	0.4%	27.88	27.44	1.6%		
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	3,145	2,383	32.0%	27.79	18.84	47.5%		
27 NTP - UW CAMPUS COMMUTER	4,091	3,728	9.7%	27.72	21.67	27.9%		
58 GREENTREE COMMUTER	6,502	6,546	-0.7%	27.32	25.19	8.4%		
19 RED ARROW TR-CAP SQUARE	16,024	14,852	7.9%	26.88	22.09	21.7%		
11 & 12 WTP-DUTCH MILL-CAP SQUARE	10,494	10,485	0.1%	24.97	23.75	5.2%		
51 WTP-MUIR FIELD LOOP	5,207	4,737	9.9%	24.26	22.41	8.2%		
47 ARBOR HILLS COMMUTER	6,159	6,368	-3.3%	23.84	22.05	8.1%		
84 EAGLE HEIGHTS EXPRESS (began operating August 25, 2008)	1,037	NA	NA	22.14	NA	NA	X	
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	39,676	40,677	-2.5%	21.50	22.37	-3.9%	X	
70 MIDDLETON-CAPITOL SQUARE	10,643	10,497	1.4%	21.08	16.66	26.5%	X	
7 WTP-ETP (Weekends & Holidays Only)	12,656	9,247	36.9%	20.94	19.41	7.9%	X	
32 ACEWOOD-THOMPSON LOOP	3,646	3,126	16.6%	19.96	17.67	12.9%	X	
52 WTP-FITCHBURG (began operating Sept. 4, 2007)	4,110	5,286	-22.2%	19.57	22.99	-14.9%	X	
25 AMERICAN CENTER COMMUTER	821	837	-1.9%	17.85	17.37	2.8%	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	3,849	4,031	-4.5%	16.66	17.47	-4.6%	X	
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	5,503	4,184	31.5%	16.19	15.20	6.5%	X	
8 CAP SQUARE-SPRING HARBOR (Weekends & Holidays Only)	2,595	1,949	33.1%	15.83	14.63	8.2%	X	
73 WTP-OLD SAUK TRAILS (began 8/27/06; started serving Middleton 9/4/07)	9,055	10,764	-15.9%	15.73	15.33	2.6%	X	
74 MIDDLETON LOOP	2,316	2,140	8.2%	15.44	14.92	3.5%	X	
36 CITY VIEW LOOP (Began Oct. 5, 2008; formerly part of Route 6)	3,655	NA	NA	14.40	NA	NA	X	
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	986	NA	NA	11.92	NA	NA	X	
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	186	NA	NA	3.99	NA	NA	X	
UNKNOWN ROUTE & ROAD BUS **	29	190	-84.7%	NA	NA	NA	X	
ROUTES DISCONTINUED DURING 2008:								
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	3,493	NA	NA	14.63	NA		
SPECIAL EVENT SERVICE	-	524	NA	NA	6.44	NA		
SYSTEM TOTAL	1,112,562	1,053,552	5.6%	37.09	33.99	9.1%	22.25	
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	934,374	897,034	4.2%	33.39	30.85	8.2%	20.03	

ROUTE PERFORMANCE, Year to Date through January 2009

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2009	2008	% change	2009	2008
1 CAP SQUARE - UW	2,576	2,163	19.1%	31.41	24.58
2 WTP-NTP	91,421	86,396	5.8%	42.74	40.19
3 WTP-ETP	47,514	43,655	8.8%	34.11	28.39
4 NTP-STP	66,048	62,717	5.3%	41.45	38.48
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP	80,595	80,305	0.4%	27.88	27.44
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE	114,611	111,252	3.0%	35.47	32.83
7 WTP-ETP (Weekends & Holidays Only)	12,656	9,247	36.9%	20.94	19.41
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16 STP - ETP	28,481	29,036	-1.9%	28.61	28.27
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19 RED ARROW TR-CAP SQUARE	16,024	14,852	7.9%	26.88	22.09
21 LAKEVIEW LOOP	15,996	11,643	37.4%	34.51	26.43
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	48,350	48,128	0.5%	48.83	46.34
24 AIRPORT LOOP (Discontinued October 2, 2008; Route 20 begins serving airport)	-	3,493	NA	NA	14.63
25 AMERICAN CENTER COMMUTER	821	837	-1.9%	17.85	17.37
26 AMERICAN CENTER LOOP (Began Oct. 5, 2008)	186	NA	NA	3.99	NA
27 NTP - UW CAMPUS COMMUTER	4,091	3,728	9.7%	27.72	21.67
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74 MIDDLETON LOOP	2,316	2,140	8.2%	15.44	14.92
78 MIDDLETON-WTP (Began Oct. 5, 2008; Saturdays only)	986	NA	NA	11.92	NA
MIDDLETON ROUTES TOTAL	41,736	40,265	3.7%	23.55	20.47
63 & 68 WTP-PRAIRIE TWN CTR (Weekends & Holidays only)	5,503	4,184	31.5%	16.19	15.20
80 UW CAMPUS	134,545	122,623	9.7%	98.61	88.88
81-82 UW LATE NITE CIRCULATORS	19,262	9,902	94.5%	67.90	42.78
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90-93 SUPPLEMENTARY SCHOOL SERVICE	103,890	98,288	5.7%	69.80	66.54
SPECIAL EVENT SERVICE	-	524	-100.0%	NA	6.44
UNKNOWN ROUTE & ROAD BUS **	29	190	-84.7%	NA	NA
SYSTEM TOTAL	1,112,562	1,053,552	5.6%	37.09	33.99
TOTAL WITHOUT CAMPUS CIRCULATORS (Routes 80-85)	934,374	897,034	4.2%	33.39	30.85

NOTE: Substantial changes were made across the system effective September 2, 2007 & October 4, 2008. This will affect comparisons of current service to previous.

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

Road buses are "extras" put into service to handle overloads.

Madison Metro Transit 2008 fixed route riders by route

Route	Farebox	Adult tickets	Youth tickets	S/D tickets	Monthly pass	S/D month pass	Day Tripper	Visitor	MMSD Easy Rider	UW student
1	657	348	119	65	507	198	-	34	364	25,728
2	79,658	48,983	3,032	9,350	95,960	34,913	6	5,496	24,926	467,354
3	44,427	37,564	5,247	4,575	48,332	14,032	13	2,863	16,407	199,390
4	84,371	53,074	3,690	9,349	86,235	33,782	22	6,452	62,666	176,857
5	54,017	34,544	3,162	7,483	63,670	24,978	10	4,850	53,961	35,490
6	122,043	85,490	10,361	9,018	123,815	30,752	18	8,347	87,303	205,715
7	15,925	7,278	830	1,251	16,576	5,870	-	1,065	4,727	31,654
8	2,574	1,194	64	493	2,223	1,064	-	105	277	15,601
9	4,545	2,077	800	492	3,670	1,625	-	240	1,740	83,181
11	3,485	4,743	133	343	7,209	1,411	-	123	544	18,330
12	2,969	8,594	46	361	6,443	426	-	103	751	9,057
13	23,190	14,616	462	3,379	23,548	9,890	2	1,763	18,127	34,041
14	18,651	25,125	1,442	2,859	26,807	4,200	-	705	12,737	144,673
15	23,850	37,955	1,760	5,480	41,526	6,382	2	850	9,099	171,375
16	59,588	26,155	5,500	2,905	44,928	10,845	1	4,675	89,251	15,116
17	6,815	3,489	499	785	11,762	4,273	-	1,155	22,424	2,197
18	53,846	27,610	2,131	3,877	56,267	10,857	-	5,477	84,142	16,823
19	10,711	10,701	4,982	754	10,855	2,241	-	282	10,420	75,497
20	23,706	10,703	1,049	1,433	24,347	8,411	-	2,321	23,739	15,680
21	17,980	9,188	2,253	1,542	16,971	5,177	2	957	40,511	10,219
22	34,434	19,162	3,282	3,107	30,668	8,744	8	2,242	57,849	15,981
24	3,751	2,282	218	238	4,022	1,575	-	332	3,743	3,376
25	1,567	2,783	25	56	2,169	146	-	67	130	1,639
26	99	54	17	8	196	43	-	17	140	158
27	1,993	4,763	331	90	3,372	602	-	52	6,380	7,886
28	7,480	7,321	260	575	12,654	2,071	2	328	4,590	143,152
29	1,617	8,334	826	54	2,367	151	-	16	3,880	3,445
30	27,576	10,184	2,006	1,623	24,134	8,028	1	2,737	40,269	19,654
32	5,864	2,388	651	411	4,996	1,644	8	495	7,477	1,692
33	684	437	45	84	520	328	-	36	368	10,182
34	583	396	56	144	521	200	1	97	304	219
36	1,514	750	76	130	1,592	545	-	118	1,346	1,587
37	5,105	6,681	324	602	8,036	1,517	-	210	2,077	88,067
38	9,544	20,479	447	1,154	14,640	1,198	-	221	1,259	82,575
39	3,075	4,168	220	534	5,522	1,133	1	354	1,623	4,865
40	27,438	10,711	954	1,641	24,742	6,631	-	2,190	37,193	9,423
44	3,684	1,473	270	195	2,855	544	-	143	4,552	40,592
47	9,261	7,351	658	979	10,025	2,100	1	344	8,093	13,182
48	1,731	828	61	44	2,222	273	-	82	840	7,914
50	22,409	11,221	1,717	1,821	25,641	4,706	1	1,652	35,975	12,957
51	7,515	2,959	511	670	6,533	1,427	2	621	14,297	4,064
52	6,235	3,513	285	332	4,964	1,058	-	347	4,005	22,060
53	2	7	-	1	14	5	-	1	6	50
55	1,411	4,260	115	19	14,963	93	-	68	256	2,064
56	5,118	10,097	697	1,006	12,718	1,572	-	172	6,088	38,101
57	6,094	10,136	477	663	9,891	2,164	2	239	9,560	33,468
58	2,986	9,466	676	167	6,269	633	1	76	892	17,956

Route	Farebox	Adult tickets	Youth tickets	S/D tickets	Monthly pass	S/D month pass	Day Tripper	Visitor	MMSD Easy Rider	UW student
63	4,618	1,275	163	212	5,490	1,244	-	829	4,531	7,813
67	35,515	21,848	2,865	2,418	33,777	8,315	1	3,776	50,062	54,381
68	2,312	777	53	140	2,495	464	-	232	1,420	2,662
70	15,974	10,802	625	1,533	12,289	4,263	-	1,568	2,530	53,609
71	4,067	8,254	245	635	8,052	933	-	212	578	25,813
72	6,981	10,920	507	1,402	10,512	1,908	-	305	1,571	41,895
73	16,096	9,846	475	1,521	27,292	4,418	1	1,955	4,981	24,270
74	2,433	3,859	43	79	4,879	457	-	109	591	6,121
75	14	8	20	-	4	4	-	-	33	1
76	25	7	3	-	6	2	-	1	23	8
78	857	130	11	17	268	77	-	48	153	606
80	15,195	115	13	2	33	14	-	9	68	19,446
81	212	4	11	1	4	4	-	-	109	237
82	1,224	1	12	-	6	2	-	-	12	274
84	387	2	-	-	3	-	-	1	2	423
85	216	-	-	-	4	14	-	1	1	57
86	1,439	3	47	-	1	-	-	-	322	-
90	34,615	1,577	37,646	49	2,218	122	-	31	259,964	6,434
91	21,362	1,254	20,054	15	923	40	-	29	116,271	2,518
92	32,515	430	54,183	10	1,143	15	-	9	164,724	730
93	33,909	867	53,680	24	1,045	49	-	39	201,801	1,885
98	244	20	122	-	26	2	-	-	677	36
Total	1,081,987	683,634	233,545	90,201	1,058,366	282,804	106	70,275	1,627,732	2,589,506

YTD 12-31-2008	Edgewood	MATC	Meriter	UW employee	St. Mary's	City of Madison	Metro	2-4-6	Transfers	Non-revenue	Total
Route											
1	77	248	3	2,513	12	86	10	-	460	175	31,604
2	4,628	47,028	101	186,129	1,682	8,135	881	88	80,271	9,796	1,108,418
3	23,870	20,748	75	95,094	931	11,271	1,928	-	37,957	8,346	573,070
4	1,954	32,988	328	62,854	7,126	6,903	896	70	97,549	14,650	741,816
5	2,149	23,512	158	22,455	5,786	5,262	589	63	73,124	10,953	426,216
6	4,599	126,265	475	105,705	3,348	14,008	1,606	102	82,939	18,401	1,040,309
7	3,122	6,519	28	10,779	356	1,324	316	91	11,734	1,849	121,294
8	95	751	4	4,274	81	298	14	9	1,048	201	30,370
9	302	2,376	10	14,146	166	620	108	-	3,137	710	119,945
11	128	1,023	5	28,259	23	746	11	-	3,347	425	70,289
12	130	1,259	1	15,493	12	2,784	33	-	1,467	323	50,252
13	526	8,166	104	18,567	862	1,333	61	53	28,424	4,168	191,282
14	734	7,960	50	77,374	423	8,875	412	-	10,904	1,906	345,835
15	1,345	10,729	59	108,389	744	8,369	469	-	14,213	1,922	444,518
16	550	15,186	9	12,329	1,235	1,573	932	41	64,778	14,607	370,204
17	323	6,588	2	3,314	365	220	190	-	30,231	2,174	96,806
18	936	17,529	30	18,290	1,373	892	536	107	90,689	12,956	404,368
19	892	2,529	20	39,433	150	3,544	253	-	3,200	1,089	177,554
20	612	30,702	12	8,129	345	1,104	516	42	37,062	4,001	193,914
21	503	8,080	16	8,056	278	1,101	614	17	24,768	5,233	153,463
22	948	14,910	53	18,071	574	1,840	534	37	43,597	8,019	264,060
24	115	1,751	-	2,327	41	218	41	-	6,414	548	30,992
25	84	496	-	747	3	40	47	-	1,107	75	11,181
26	14	119	-	39	-	2	3	-	94	42	1,045
27	201	850	88	13,013	147	1,574	118	-	2,322	223	44,004
28	458	4,369	29	128,311	251	1,584	493	-	6,328	1,045	321,301
29	56	466	9	8,541	174	2,241	123	-	382	192	32,875
30	1,614	13,479	18	11,278	595	1,447	1,146	51	39,082	4,112	209,034
32	178	2,084	-	1,256	144	393	104	8	9,340	1,366	40,499
33	38	352	-	2,151	14	153	26	-	711	93	16,222
34	15	4,765	1	221	30	75	11	-	1,092	108	8,839
36	103	855	2	553	58	92	31	3	1,366	208	10,929
37	399	1,890	10	34,410	207	1,536	37	-	2,423	848	154,380
38	189	1,684	77	76,801	457	6,119	60	-	2,971	1,012	220,887
39	66	1,520	7	5,452	139	640	75	-	5,662	410	35,466
40	105	6,075	47	7,186	1,078	342	221	39	32,798	7,359	176,173
44	194	849	18	29,027	264	89	25	-	2,488	1,211	88,473
47	238	3,003	46	15,959	411	1,142	13	-	4,525	566	77,897
48	51	395	1	5,256	71	36	4	-	2,276	153	22,238
50	673	8,069	54	8,027	690	368	166	32	29,757	5,176	171,112
51	251	3,397	1	2,787	189	154	63	18	11,838	1,295	58,592
52	492	3,009	22	11,374	53	484	54	-	7,053	1,085	66,425
53	2	4	-	17	-	1	-	-	10	1	121
55	108	657	-	2,376	1	32	2	-	3,754	25	30,204
56	296	2,801	1	34,042	451	2,715	129	-	4,282	448	120,734
57	298	3,342	-	36,517	425	2,185	38	-	3,970	700	120,169
58	2,162	1,173	6	27,581	716	1,154	69	-	1,141	350	73,474

YTD 12-31-2008	Edgewood	MATC	Meriter	UW employee	St. Mary's	City of Madison	Metro	2-4-6	Transfers	Non-revenue	Total
Route											
63	249	2,080	4	2,867	149	128	38	41	8,866	1,012	41,609
67	2,281	20,937	71	21,445	799	1,794	482	37	48,574	5,531	314,909
68	153	704	6	1,009	44	89	6	15	2,735	349	15,665
70	241	5,659	49	25,168	167	1,214	59	9	8,841	1,718	146,318
71	156	1,887	9	31,889	73	1,809	41	-	2,067	260	86,980
72	108	2,522	43	44,481	58	1,710	49	-	3,860	446	129,278
73	486	7,841	15	15,446	383	1,010	102	-	25,872	1,490	143,500
74	40	667	2	3,411	26	182	41	-	2,561	99	25,600
75	-	2	-	3	-	-	1	-	5	-	95
76	2	1	-	10	-	2	-	-	31	10	131
78	3	100	4	220	3	5	-	-	408	63,265	66,175
80	174	22	-	289	25	19	6	1	224	1,650,508	1,686,163
81	14	35	-	24	17	4	1	-	8	188,727	189,412
82	7	24	-	25	1	1	-	-	3	84,396	85,988
84	-	3	-	6	-	-	-	-	3	9,905	10,735
85	1	2	-	16	7	4	-	-	13	322,261	322,597
86	-	-	-	-	-	6	2	-	-	1,380	3,200
90	38	819	44	4,106	122	957	634	-	1,660	3,152	354,188
91	9	280	-	958	121	384	912	-	757	1,666	167,553
92	6	554	2	656	38	460	1,001	-	1,044	1,272	258,792
93	19	487	-	851	201	1,203	2,021	-	982	1,879	300,942
98	-	32	-	17	-	1	7	-	60	32	1,276
Total	60,811	497,208	2,228	1,477,798	34,714	116,086	19,411	974	1,032,659	2,489,913	13,449,958

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison

Fixed Route Passenger Revenue

Month	January	February	March	April	May	June	July	August	September	October	November	December	Total
2008 actual	749,501	831,185	800,532	810,008	733,949	578,774	561,142	547,297	958,666	995,464	805,568	798,775	9,170,861
2007 actual	747,058	755,695	792,773	748,768	709,148	515,811	552,920	583,201	842,579	874,654	818,310	780,960	8,721,877
% change	0.3%	10.0%	1.0%	8.2%	3.5%	12.2%	1.5%	-6.2%	13.8%	13.8%	-1.6%	2.3%	5.1%
Cumulative YTD													
2008 actual	749,501	1,580,686	2,381,218	3,191,226	3,925,175	4,503,949	5,065,091	5,612,388	6,571,054	7,566,518	8,372,086	9,170,861	
2007 actual	747,058	1,502,753	2,295,526	3,044,294	3,753,442	4,269,253	4,822,172	5,405,374	6,247,953	7,122,607	7,940,917	8,721,877	
% change	0.3%	5.2%	3.7%	4.8%	4.6%	5.5%	5.0%	3.8%	5.2%	6.2%	5.4%	5.1%	

Fixed Route Rides

2008	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	298,750	293,643	292,219	303,334	294,848	280,926	280,967	269,488	317,971	326,471	270,872	265,510	3,494,999
EZ Rider passes	126,110	153,291	146,885	189,786	179,152	77,724	23,901	16,553	180,201	220,926	174,686	137,948	1,627,163
Unlimited ride passes*	374,521	483,170	421,241	453,994	334,105	291,077	304,376	286,733	446,259	500,506	429,244	409,416	4,734,642
UW routes 80-85	156,518	300,281	212,763	260,857	132,235	64,505	73,127	74,640	247,385	308,702	297,797	230,103	2,358,913
Transfers & other*	97,653	92,724	96,307	100,201	104,854	112,887	120,287	109,430	108,052	104,616	85,280	85,141	1,217,432
Total	1,053,552	1,323,109	1,169,415	1,308,172	1,045,194	827,119	802,658	756,844	1,299,868	1,461,221	1,257,879	1,128,118	13,433,149
Cumulative YTD total riders	1,053,552	2,376,661	3,546,076	4,854,248	5,899,442	6,726,561	7,529,219	8,286,063	9,585,931	11,047,152	12,305,031	13,433,149	
2007	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	279,725	251,396	290,945	257,546	282,523	265,537	256,970	255,708	287,185	314,169	281,758	264,233	3,287,695
EZ Rider passes	116,404	128,855	164,634	123,628	155,543	76,956	19,903	14,656	141,449	183,550	155,859	127,054	1,408,491
Unlimited ride passes*	332,434	435,263	453,536	369,728	328,068	264,588	271,097	287,016	391,159	454,313	412,791	356,678	4,356,671
UW routes 80-85	161,718	332,521	301,751	214,990	158,074	59,297	68,911	83,230	244,422	288,763	273,140	203,839	2,390,656
Transfers & other*	96,739	79,194	96,998	85,253	102,482	115,228	111,569	114,090	119,703	123,796	99,412	84,288	1,228,752
Total	987,020	1,227,229	1,307,864	1,051,145	1,026,690	781,606	728,450	754,700	1,183,918	1,364,591	1,222,960	1,036,092	12,672,265
Cumulative YTD total riders	987,020	2,214,249	3,522,113	4,573,258	5,599,948	6,381,554	7,110,004	7,864,704	9,048,622	10,413,213	11,636,173	12,672,265	
% change	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash, cards & passes*	6.8%	16.8%	0.4%	17.8%	4.4%	5.8%	9.3%	5.4%	10.7%	3.9%	-3.9%	0.5%	6.3%
EZ Rider passes	8.3%	19.0%	-10.8%	53.5%	15.2%	1.0%	20.1%	12.9%	27.4%	20.4%	12.1%	8.6%	15.5%
Unlimited ride passes	12.7%	11.0%	-7.1%	22.8%	1.8%	10.0%	12.3%	-0.1%	14.1%	10.2%	4.0%	14.8%	8.7%
UW routes 80-85	-3.2%	-9.7%	-29.5%	21.3%	-16.3%	8.8%	6.1%	-10.3%	1.2%	6.9%	9.0%	12.9%	-1.3%
Transfers & other	0.9%	17.1%	-0.7%	17.5%	2.3%	-2.0%	7.8%	-4.1%	-9.7%	-15.5%	-14.2%	1.0%	-0.9%
Total	6.7%	7.8%	-10.6%	24.5%	1.8%	5.8%	10.2%	0.3%	9.8%	7.1%	2.9%	8.9%	6.0%
Cumulative YTD total riders	6.7%	7.3%	0.7%	6.1%	5.3%	5.4%	5.9%	5.4%	5.9%	6.1%	5.7%	6.0%	

* see next page for further detail

Madison Metro Transit
Year to Year Fixed Route Ridership and Revenue Comparison

2008 ridership	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	97,234	88,997	84,921	90,833	91,831	91,588	91,358	85,877	99,862	99,320	80,344	78,713	1,080,878
Day passes	4,491	4,783	5,094	4,913	5,481	6,035	7,242	9,129	7,669	6,459	4,987	4,933	71,216
10-ride cards	92,189	95,727	90,169	96,252	87,857	74,466	68,685	62,796	89,371	91,849	76,384	77,308	1,003,053
Month passes	104,836	104,136	112,035	111,336	109,679	108,837	113,682	111,686	121,069	128,843	109,157	104,556	1,339,852
Total cash, cards & passes	298,750	293,643	292,219	303,334	294,848	280,926	280,967	269,488	317,971	326,471	270,872	265,510	3,494,999
UW ASM	192,492	289,244	235,297	260,149	168,995	136,051	145,308	130,738	251,883	282,067	245,019	221,184	2,558,427
UW Employees	128,409	136,716	131,521	132,323	114,462	110,131	112,982	105,193	118,161	135,865	118,118	127,276	1,471,157
MATC	37,554	39,102	37,008	43,157	34,990	31,096	31,135	35,714	55,390	60,712	47,983	41,214	495,055
City of Madison	9,213	9,647	9,622	9,572	9,035	8,859	9,460	8,397	9,893	10,913	9,023	9,420	113,054
Edgewood	4,713	6,318	5,575	6,469	4,034	1,916	2,196	3,408	7,554	7,318	6,003	5,056	60,560
St. Mary's	2,140	2,143	2,218	2,324	2,589	3,024	3,295	3,283	3,378	3,631	3,098	3,109	34,232
Meriter												2,157	2,157
Total unlimited ride passes	374,521	483,170	421,241	453,994	334,105	291,077	304,376	286,733	446,259	500,506	429,244	409,416	4,734,642
Transfers	85,649	78,302	82,735	85,656	87,113	95,515	103,080	92,147	90,865	89,358	71,571	70,663	1,032,654
Other	12,004	14,422	13,572	14,545	17,741	17,372	17,207	17,283	17,187	15,258	13,709	14,478	184,778
Total transfers & other	97,653	92,724	96,307	100,201	104,854	112,887	120,287	109,430	108,052	104,616	85,280	85,141	1,217,432

2007 ridership	January	February	March	April	May	June	July	August	September	October	November	December	Total
Cash fares	89,038	76,149	86,915	78,615	86,900	88,496	89,463	83,497	98,920	97,720	89,071	85,300	1,050,084
Day passes	4,855	3,815	4,951	4,955	5,464	5,634	7,318	6,880	5,498	5,275	4,757	4,699	64,101
10-ride cards	90,294	85,367	99,325	81,647	91,028	77,926	67,102	70,009	84,831	96,709	85,604	81,809	1,011,651
Month passes	95,538	86,065	99,754	92,329	99,131	93,481	93,087	95,322	97,936	114,465	102,326	92,425	1,161,859
Total cash, cards & passes	279,725	251,396	290,945	257,546	282,523	265,537	256,970	255,708	287,185	314,169	281,758	264,233	3,287,695
UW ASM	179,326	269,274	273,820	211,709	176,408	128,721	135,799	135,617	223,983	267,785	241,809	201,991	2,446,242
UW Employees	115,087	114,923	123,037	109,741	105,487	98,381	98,894	111,054	112,362	123,339	114,361	106,562	1,333,228
MATC	19,951	32,134	35,991	30,904	31,684	25,299	24,409	27,704	37,824	44,466	39,762	32,118	382,246
City of Madison	11,934	11,254	11,779	10,084	8,699	7,815	7,392	7,914	7,928	9,099	8,022	8,205	110,125
Edgewood	3,814	5,620	6,227	4,762	3,060	1,613	1,701	1,492	6,092	6,360	5,918	5,065	51,724
St. Mary's	2,322	2,058	2,682	2,528	2,730	2,759	2,902	3,235	2,970	3,264	2,919	2,737	33,106
Total unlimited ride passes	332,434	435,263	453,536	369,728	328,068	264,588	271,097	287,016	391,159	454,313	412,791	356,678	4,356,671
Transfers	82,818	68,039	81,848	76,996	86,082	92,266	95,445	90,093	81,528	87,715	79,224	73,826	995,880
Other	13,921	11,155	15,150	8,257	16,400	22,962	16,124	23,997	38,175	36,081	20,188	10,462	232,872
Total transfers & other	96,739	79,194	96,998	85,253	102,482	115,228	111,569	114,090	119,703	123,796	99,412	84,288	1,228,752

Paratransit Performance Indicators
Year to Date as of Jan 31, 2009

Metro Plus YTD Fixed Route YTD
Jan. 2008 Jan. 2009 Jan. 2008 Jan. 2009

Revenue Indicators

Operating Revenue/ Operating Cost
Passenger Revenue/ Total Passenger Trips

Financial Data not available at time of printing

Expense Indicators

Operating Cost/Passenger Trip

Operations	Metro Plus			
	Jan. 2008	Jan. 2009	YTD 2008	YTD 2009
Total Trips	21,464	21,514	21,464	21,514
Rides Cancelled	4,133	4,632	4,133	4,632
Cancellation Rate	19.3%	21.5%	19.3%	21.5%
No Shows	468	567	468	567
No Shows/Rides Provided	2.2%	2.6%	2.2%	2.6%
Number of Clients Provided Service	1,062	1,174	1,062	1,174
Average Trips/Client	20.2	18.3	20.2	18.3
DDS Trips	12,376	11,343	12,376	11,343
Subscription Trips	11,849	11,687	11,849	11,687
DDS Subscription Trips	7,737	7,254	7,737	7,254
D2D Trips	15,391	15,745	15,391	15,745
Lv Attended Trips	5,863	5,053	5,863	5,053
Maintenance Inspections Conducted/Scheduled	111.1%	100.0%	111.1%	100.0%

Number of Trips by Provider YTD	Metro Direct	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	2,176	4,896	3,752	3,720	14,544
Non-Ambulatory	2,720	-	525	3,725	6,970
Percentage	22.76%	22.76%	19.88%	34.61%	100.00%

Customer Service YTD	Metro Direct	Badger	Transit Sol	Badger Bus	Total
Rides Provided	4,896	4,896	4,277	7,445	21,514
Customer Complaints	26	18	14	24	82
Customer Compliments	0	1	0	2	3
Customer Suggestions	1	0	0	1	2
Complaints/1000 passenger trips	5.3	3.7	3.3	3.2	3.8
Late Service Reports (2)	1	54	53	54	162
Late Service Reports/1000 passenger trips	0.2	11.0	12.4	7.3	7.5

On-Time Performance, Jan. 2009	Metro Direct	Badger	Transit Sol.	Badger Bus
	84%	92%	92%	90%

ADA Certifications, Jan. 2009	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,305	310	225	75	12,855
Category 2	40	1	1	0	28
Category 2/3	88	17	5	2	364
Category 3	2151	427	128	26	7,817
Total	3,584				21,064

Monthly New Certification 45
Monthly Denied Applications 0

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.

ParaTransit
Operating Statistics For Periods Ending 1/31/2008 & 1/31/2009

CURRENT MONTH			YEAR TO DATE			
Actual 2008	Actual 2009	Variance 2008 to 2009		Actual 2008	Actual 2009	Variance 2008 to 2009
			Service Supplied Data			
1,062	1,174	112	No. of Clients riding the System	1,062	1,174	112
			<i>Ridership</i>			
4,074	4,896	822	Directly Operated Service	4,074	4,896	822
17,390	16,618	(772)	ADA Contracted Services	17,390	16,618	(772)
21,464	21,514	50	Total ADA Ridership *	21,464	21,514	50
1,551	NA	NA	Group Access *	1,551	NA	NA
468	567	99	Total No-shows	468	567	99
			Service Quality Data			
2	2	0	Passenger Accidents	2	2	0
4	0	(4)	Vehicle Accidents	4	0	(4)
			Fleet/Maintenance Data			
3	0	(3)	Road Calls	3	0	(3)
10	11	1	Actual Inspections	10	11	1
9	11	2	Scheduled Inspections	9	11	2

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.