

Route 18

Currently, 20-30% percent of trips on Route 18 are behind schedule. These buses routinely miss connections at transfer points, which generates negative customer feedback and concerns raised by drivers and supervisory staff.

Original Proposal

In a public hearing in April, staff proposed shifting Route 18 service from Crescent Rd. and Red Arrow Trl. to Allied Dr. to simplify the route and help keep schedules on time. Crescent Rd. and Red Arrow Trl. would continue to be served by Routes 19 and 59.

Proposal B

In response to feedback at the public hearing, staff have come up with an alternative proposal which doesn't remove service from Crescent Rd. and Red Arrow Trl.

Metro staff does not recommend this proposal, but presents it to show an alternative to removing service from the area.

This alternative proposal calls for trips every 40 minutes from the West Transfer Point and South Transfer Point between 4 PM and 6 PM. This compares to trips leaving every 30 minutes. This schedule also involves 1 LESS trip in both directions between 4 PM and 6 PM.

Pros:

- Will help Route 18 buses stay on time.
- Maintains 5 trips between transfer points in each direction between 4 PM and 6 PM.

Cons:

- Customers will not be able to make transfers at transfer points between 4 PM and 6 PM.
- There will be one less trip (4) in each direction between transfer points between 4 PM and 6 PM.

Route 18 Scheduled Times at Transfer Points

<i>West Transfer Point</i>		<i>South Transfer Point</i>	
Current	Proposed	Current	Proposed
4:00 PM	4:00 PM	4:00 PM	4:00 PM
4:30 PM		4:30 PM	
	4:40 PM		4:40 PM
5:00 PM		5:00 PM	
	5:20 PM		5:20 PM
30 PM		5:30 PM	
6:00 PM	6:00 PM	6:00 PM	6:00 PM