

# PUBLIC INFORMATION REPORT

February 2026



<b>Public Communications</b>	<b>January 2026</b>
Social media posts	28
Media mentions	2
Customer Service calls	2,095
Meter Shop calls	358
Website views	17,668
Emails to email list subscribers	2
News releases	1

<b>Ongoing Projects &amp; Initiatives</b>
Well 12, Lake Forest Cooperative
2026 Water Wagon season applications incoming—priority due date of March 15
Website Translations – new payment portal instructions
PSC Rate Case & public notices

<b>Community Outreach Events</b>	
January 9	Meeting with Darby Winchel, UW Madison Career and Internship Specialist: Communications, Media & the Arts, to begin planning for new Outreach Internship Program
January 23	Meeting with MWU Mechanics for planning of conversion of WU-14 into new Mobile Education Unit