

2020 – 2021 MADISON WATER UTILITY ANNUAL REPORT OUTLINE

Introduction

Purpose, Mission Statement, History of Madison Water Utility, Description of Board governance structure, Roster of Board Members and the utility's senior leadership team.

Projects

- Water Main Replacements & Extensions (various/Citywide)
- Unit Well 9 Pump Station Zone 6 Integration
- Unit Well 12 Emergency Generator Addition
- Unit Well 17 Public Space/Ramp/Garden Improvements
- Unit Well 18 Well Rehabilitation & Treatment
- Unit Well 23 Abandonment
- Unit Well 26 Booster Pump Upgrade
- MWU Master Plan Update
- MWU Emergency Response Plan Update

Finances

- Current Rates
- Capital improvement Program & Budget
- 2020 Financial Highlights
- Long-term Debt (as of 12/31/21)

Water Quality

- Overview
- Disinfection & Fluoride
- Water Main Flushing
- Per- and Poly-Fluoroalkyl Substances (PFAS)
- Wellhead Protection Program
- Cross Connection Control Program

Water Supply & Operations

- Pumpage
- Customer Growth
- Water Main Breaks
- Frozen Service Laterals

Education & Outreach

- Got Water Initiative
- Water Wagon & Youth Engagement
- Employee Survey
- Social Media
- Inside MWU web article series
- Conservation & Sustainability Programs



Timeline

Data Gathering:

Through 2nd quarter 2021

Board Review/ Publication:

1st quarter 2022, after Annual Report to the Public Service Commission is filed

Additional Resources:

Annual Drinking Water Quality Report

Inside MWU article series

Project News

2019 – 2020 Annual Report to the Public Service Commission of Wisconsin

Madison Water Utility Website:

cityofmadison.com/water