

**RESOLUTION NO. TC 20-54
OF THE
CITY OF MADISON, WISCONSIN
TRANSPORTATION COMMISSION**

Thanking Natalie Erdman for Her Service as Interim Transit General Manager

Date Presented: 7/22/20

Date Adopted: 7/22/20

Commending Natalie Erdman for her excellent service and leadership as Interim Transit General Manager, including guiding Metro Transit employees and passengers through the initial months of the COVID-19 health crisis.

WHEREAS, Natalie has served the City of Madison well for many years in different positions; and

WHEREAS, the City of Madison wanted to take advantage of Natalie's superlative management skills; and

WHEREAS, Metro Transit needed a strong leader during the search for a new Transit General Manager; and

WHEREAS, Natalie came on board and took the time to learn about the transit industry so she could best represent Metro Transit to the Mayor, Boards, Committees, Commissions and the Common Council; and

WHEREAS, Natalie began her tenure at Metro Transit with a reasoned approach, empathy, high standards and general good humor; and

WHEREAS, Natalie brought the perfect balance of expertise on leadership and trust in staff on transit matters; and

WHEREAS, Natalie's principles in making decisions included whether the result would make Metro a great place to work; and

WHEREAS, when a worldwide pandemic changed the way Metro does business, Natalie continued her excellent leadership and worked with all employees to make necessary changes to keep the public and employees safe and to sustain a strong transit system during this emergency.

NOW THEREFORE BE IT RESOLVED that the Transportation Commission expresses its deep gratitude and respect to Natalie Erdman for her excellent leadership during her tenure as Interim Transit General Manager and her grace during a crisis she could not have anticipated when she accepted the position.

Approved this 22nd day of July, 2020, by the City of Madison Transportation Commission.

Ann E. Kovich, Chair
Transportation Commission