

City	Name	Department Description from Website	Programs	Staff	Notes	Link
Boise, ID	Office of Community Engagement	The City of Boise Office of Community Engagement's role is to foster deeper connections and engagement with citizens of Boise. The Office works to establish a strategic, citizen-centric communication culture within city government that reflects Boise's vibrant, dynamic and innovative livability, and builds on residents' high satisfaction with the value of the city services they receive. It is part of a larger effort to bring a first-rate customer service mindset to the city's interaction and transactions with citizens. Using the broad-breadth of 21st century communication tools and technology, we will listen and respond to the feedback of our residents and employees more effectively, while proactively delivering the right messages to the right people at the right time. This effort will prioritize, consolidate and streamline the city's overall citizens and employee communication efforts, while creating more opportunities for residents to engage with their city government on a more personal level.	Grow Our Housing, Energize our Neighborhoods, Community Conversations, Livability Ambassadors, Keep Boise Moving, Boise's Energy Future			https://www.cityofboise.org/departments/community-engagement/
Burlington, NC	Office of Community Engagement	The Community Engagement staff works to serve Burlington's residents, staff, and media outlets by providing them with timely, abundant and reliable information.	Public Outreach, Media Relations			https://www.burlingtonnc.gov/71/CommunityEngagement
Charlotte, NC	Community Engagement Division	The Community Engagement division's mission is to create successful neighborhoods where people of diverse backgrounds and incomes can build successful lives. We do this by providing programs, partnerships, and services that inform and empower communities to create the change they want to see in their unique communities.	Board Support, Keep Charlotte Beautiful, Youth Programs, Training & Information, Neighborhood Matching Grants, Neighborhood Training Programs and Resources, Environment, Service Area, Farmers Market			https://charlottnec.gov/HN/CE/Pages/default.aspx
Denver, CO	Office of Community & Veterans Affairs	The Office of Community & Veteran Affairs works to advance the Mayor's priorities to achieve a world-class, welcoming city with high-level community engagement efforts. Through the facilitation of Neighborhood Involvement, Cabinet in the Community events, Denver Days and many other community contacts the office provides the platform for residents to connect with city leadership for real-time conversations on issues and concerns while maintaining and building sustainable relationships.	Race & Justice Mini-Grants, Cabinet in the Community, Healing As One			https://www.denvergov.org/content/denvergov/en/human-rights-and-community-partnership-four-offices/office-of-community-affairs.html
Durham, NC	Community Engagement Division	Community Engagement is a division of the Neighborhood Improvement Services Department. The City of Durham's Neighborhood Improvement Services Department (NIS) works to preserve and improve quality of life conditions for Durham residents. NIS encourages active participation in decision making dialogue, public policy, and neighborhood redevelopment. Community engagement is a people-focused process that increases the collective financial and human capacity of neighborhoods to improve the quality of life for the individuals who live, work and play there. Community building includes incremental and measurable projects, programs and activities that lead to positive, long-term, systemic change. The Community Engagement Division strives to inform, engage, partner, and empower the Durham community.			Division within Neighborhood Improvement Services Department	https://www.durhamcommunityengagement.org/
Evanston, IL					Division within City Manager's Office	https://www.cityofevanston.org/government/departments/city-manager-s-office/community-engagement
Fort Worth, TX					In City Manager's Office of Communication & Public Engagement	https://fortworthtexas.gov/engagement/
Grand Rapids, MI	Office of Equity & Engagement					https://www.grandrapidsmi.gov/Government/Departments/Office-of-Equity-and-Engagement
Greensboro, NC						http://www.greensboro.com/government/legislative
Greenville, SC				3	Manager and two specialists	https://www.greensboro-nc.gov/Departments/Legislative/Community relations
Hershey, PA						https://www.hershey.com/community/office-of-community-engagement-and-volunteers
Hingham, MA	Department of Neighborhoods and Citizen Engagement			2		https://www.hinghamma.com/Departments/Office-of-Neighborhood-Engagement/
Las Cruces, NM				1		https://www.las-cruces.org/2-15/Community-Engagement-Office
Minneapolis, MN				19		http://www2.minneapolis.gov/rec/staff/#top
New Orleans, LA				6		https://nola.gov/neighborhood-engagement/
Oak Park, MI						http://www.oakparkmi.gov/departments/community_engagement/index.php
Philadelphia, PA				9	Mayor's Office of Public Engagement	https://www.phila.gov/departments/mayors-office-of-public-engagement/
Portland, OR				8		https://www.portlandoregon.gov/civ2/
Raleigh, NC						https://raleighnc.gov/CommunityEngagement
Sacramento, CA					In the process of reorganizing into a community engagement division within the Office of Innovation and Economic Development	https://www.cityofsacramento.org/economic-development/community-engagement
Santa Rosa, CA				5	of the staff are listed under the violence prevention program within the division	https://www.srcaity.org/230/Community-Engagement
Seattle, WA				2		https://www.seattle.gov/neighborhood-development-and-engagement/community-engagement-coordinators
Topeka, KS				1	Three that do community engagement work	https://www.topeka.org/news/neighborhood-services/community-engagement/
Valparaiso, IN				1		https://www.ci.valparaiso.in.us/1625/Community-Engagement
West Palm Beach, FL				4	Manager, two coordinators, and an admin support	https://www.wpb.org/cour-city/mayor-s-office/office-of-community-engagement
Wichita, KS					In City Council Office	https://www.wichita.gov/Council/Pages/CommunityServices.aspx