

Fixed Route Performance Indicators
Year to Date as of 10/31/06

	YTD Oct. 2005	YTD Oct. 2006	Peer Comparison
Revenue Indicators			
Revenue Sources			
Passenger Revenue	21.6%	22.3%	
Other System Generated Revenue	1.1%	1.2%	
County	0.1%	0.1%	
Operating Revenue: Sub-Total	22.8%	23.6%	36.1%
Local - Madison	20.3%	19.8%	
Local - Other Municipalities/Entities	5.9%	5.8%	
Local Sub-Total	26.2%	25.5%	9.2%
State	39.0%	38.4%	28.8%
Federal	12.0%	12.6%	25.9%
State/Federal: Sub-Total	51.0%	50.9%	54.7%
Total Revenue	100.0%	100.0%	100.0%
Operating Revenue/Operating Cost	23.4%	23.9%	21.4%
Passenger Revenue/ Total Passenger Trips	\$ 0.66	\$ 0.68	\$ 0.77
Expense Indicators			
Operating Cost/ Revenue Hour	\$ 91.37	\$ 96.85	\$ 85.34
Operating Cost/Passenger Trip	\$ 2.97	\$ 3.01	\$ 3.62
Operations			
Trips / Revenue Hour	30.81	32.22	23.60
Number of Trips using Lifts	25,297	31,752	NA
Maintenance			
Maintenance Inspections Conducted/Scheduled	100.5%	100.5%	NA
Miles per Road Call	5,248	4,397	3,773
Customer Service			
Customer Complaints	1550	1433	NA
Customer Compliments	122	113	NA
Customer Suggestions	215	164	NA
# Complaints/1000 Passenger Trips	0.17	0.15	NA

- Notes:
- (1) Trips per route are included in a separate monthly report.
 - (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
 - (3) Peer Comparison data from 2004 NTD database for Peer Service Level systems..

FIXED ROUTE

Operating Statistics For Periods Ending 10/31/2005 & 10/31/2006

CURRENT MONTH			YEAR TO DATE		
Actual 2005	Actual 2006	Variance 2005 to 2006	Actual 2005	Actual 2006	Variance 2005 to 2006
Service Supplied					
476,272	480,139	3,867	4,502,987	4,524,247	21,260
31,903	32,749	846	303,113	304,286	1,173
35,898	36,812	913	336,690	336,317	(374)
<i>Ridership</i>					
1,086,131	1,178,658	1,178,658	8,467,660	8,894,953	427,293
78,222	80,283	80,283	700,909	804,972	104,063
<u>11,773</u>	<u>11,313</u>	<u>11,313</u>	<u>170,150</u>	<u>104,943</u>	<u>(65,207)</u>
1,176,126	1,270,254	94,128	9,338,719	9,804,868	466,149
Service Quality					
3,373	3,643	270	25,297	31,752	6,455
5	5	0	60	64	4
18	12	(6)	146	192	46
Fleet/Maintenance					
88	79	(9)	858	1,029	171
80	80	0	757	757	0
79	80	1	754	753	(1)

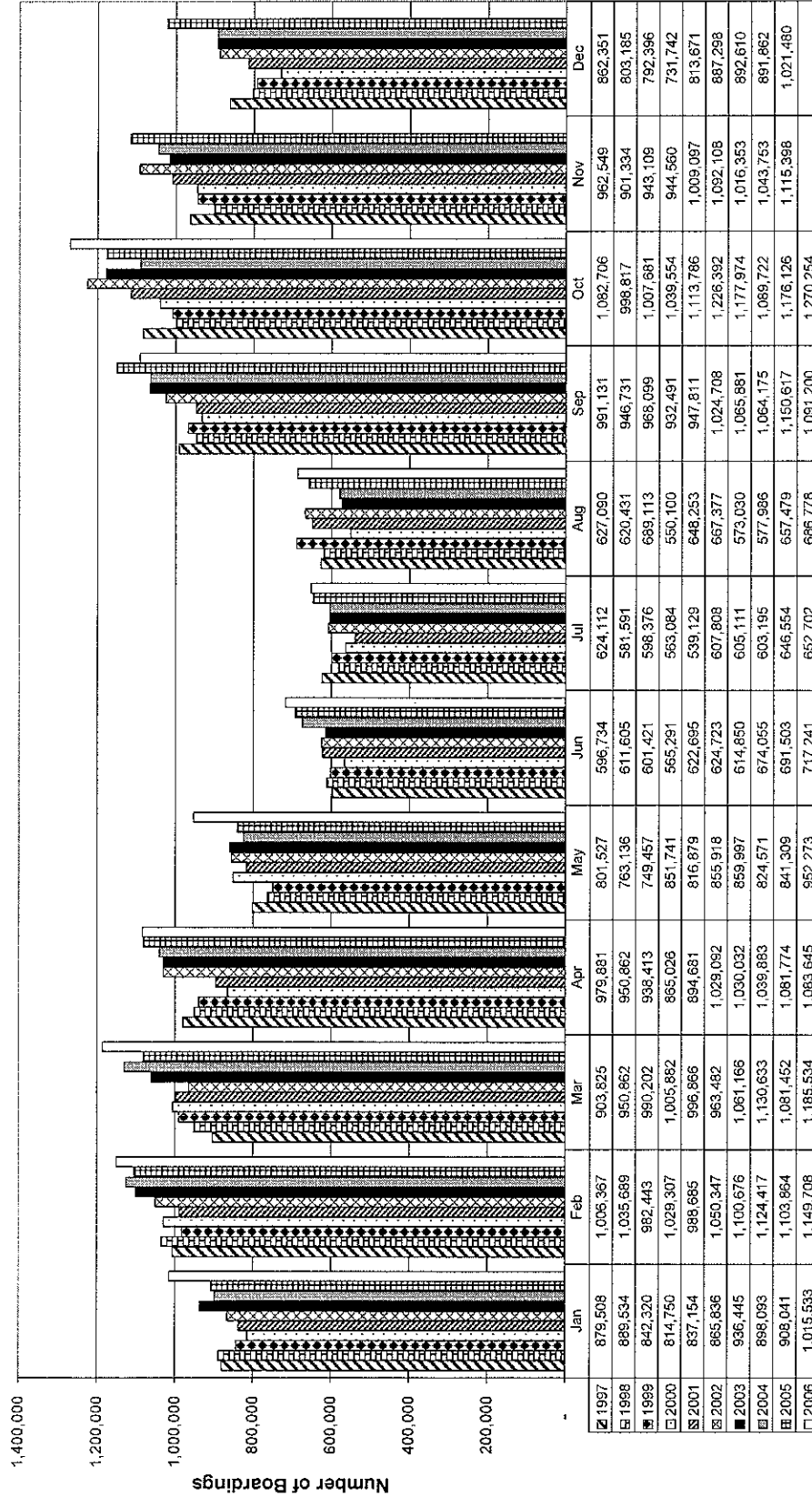
Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

* Vehicle Miles and Hours are for fixed route service only. Miles & hours for training, maintenance testing etc. are not included in these totals.

** Includes special events.

Key: A (negative variance) denotes a decrease in activity over 2005.

Fixed Route Monthly Ridership Comparison 1997 - 2006



1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005
 2006

NOTE: Transfer Center-based system began July 19, 1998.

ROUTE PRODUCTIVITY COMPARISON--YEAR TO DATE

October 2006 vs. October 2005

(Routes sorted in order of 2006 passengers per revenue hour productivity)

REGULAR ROUTES	RIDERSHIP, 2006 vs. 2005				Productivity, Trips per Revenue Hour			ROUTE KEY
	Year to Date				2006	2005	Routes performing below 60% of system average	
	2006	2005	% Change					
80 UW CAMPUS	1,425,126	1,387,216	2.7%		86.17	84.00		Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 13 (3 operates weekdays only)
80-93 SUPPLEMENTARY SCHOOL SERVICE	798,141	839,334	-4.9%		74.81	75.10		
81-82 UW LATE NITE CIRCULATORS	214,067	165,222	29.6%		52.04	38.26		
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	427,713	385,704	10.9%		43.86	40.55		Commuter Routes operate on weekdays during peak hours: 11, 12, 14, 15, 25, 27, 28, 29, 37, 38, 44, 47, 48, 53, 55, 56, 57, 58, 71, 72,
85 UW CAMPUS-PARK ST CIRCULATOR (began July 31, 2006)	48,079	NA	NA		40.77	NA		
2 WTP-NTP	765,933	732,305	4.6%		37.92	37.23		Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 24, 30, 32, 33, 40, 50, 51, 73, 74
72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	20,402	NA	NA		37.55	NA		
71 MIDDLETON-CAPITOL SQUARE VIA MARSHALL PARK COMMUTER	19,322	NA	NA		36.49	NA		Connector Routes connect transfer points throughout the day: 16, 17, 18.
4 NTP-STP	580,081	583,481	-0.6%		34.36	34.37		
50 WTP-SCHROEDER-RAYMOND LOOP	114,991	86,679	32.7%		33.43	25.03		Circulator Routes operate midday only: 1, 9, 34
29 SHERMAN COMMUTER	28,673	28,901	-0.8%		32.15	32.80		
9 ETP - UW CAMPUS & 33 HIESTAND LOOP (Rte 9 expanded Aug. 27, 2006)	96,116	89,084	7.9%		28.54	29.78		Other routes: 7 operates between the East and West Transfer Point on weekends. 8 operates between the Capitol Square and Spring Harbor, weekends only. 19 operates like a core route between the Capitol Square and Allied Drive on weekdays. 39 operates as a commuter route during peak hours; operates like a circulator route midday on weekdays. 67 connects with route 6 at the West Transfer Point; operates to/from West Towne Mall. 63 and 68 operate between the West Transfer Point and Prairie Town Center on weekends. 70 operates like a core route between the Capitol Square, Middleton & the West Transfer Point on weekdays.
14 & 15 RICHMOND HILL-WEXFORD RIDGE/JUNCTION RIDGE	566,964	526,649	7.7%		28.53	27.79		
44 STP - UW CAMPUS COMMUTER (began Aug. 27, 2006)	14,735	NA	NA		28.37	NA		UW Campus Circulators 80, 81, 82, 85
6 CITY VIEW DR-WTP & 67 WTP-WEST TOWNE (67 began Aug. 27, 2006)	1,097,060	1,009,528	8.7%		28.15	25.00		
56 PILGRIM-REETZ COMMUTER & 57 MUJR FIELD COMMUTER	182,663	168,552	8.4%		27.43	23.41		School Supplemental Routes 90, 91, 92, 93
1 CAP SQUARE - UW	32,063	37,298	-14.0%		27.15	31.32		
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	488,050	465,534	4.8%		26.81	24.37		
73 WTP-OLD SAUK TRAILS (began Aug. 27, 2006)	26,379	NA	NA		26.55	NA		
21 LAKEVIEW LOOP	71,137	51,193	39.0%		25.82	21.89		
5 ETP-STP, 13 STP-CAP SQUARE & 18 STP-WTP (13 began Aug. 27, 2006)	712,150	708,311	0.5%		25.63	25.26		
SPECIAL EVENT SERVICE	39,419	48,509	-18.7%		25.39	33.60		
37 & 38 PFLAUM RD-SHEBOYGAN AVE COMMUTER	207,713	167,080	24.3%		24.50	21.65		
40 STP - ARBOR HILLS LOOP	72,003	65,438	10.0%		24.18	24.57		
16 STP - ETP (began Aug. 27, 2006; replaces routes 31, 41, 42 & 43)	50,945	NA	NA		23.34	NA		
70 MIDDLETON-CAPITOL SQUARE (routes 70-74 began Aug. 27, 2006)	28,279	NA	NA		23.07	NA		
47 ARBOR HILLS COMMUTER	126,142	141,070	-10.6%		22.57	22.21		
19 RED ARROW TR-CAP SQUARE (revised Aug. 27, 2006)	148,472	155,500	-4.5%		22.07	22.86		
53 GREENBEE COMMUTER	59,485	56,538	5.2%		21.57	19.90		
58 SCIENCE DR-UW HOSP COMMUTER (service reduced Aug. 27, 2006)	46,997	57,512	-18.3%		21.46	24.11		
8 CAP SQUARE-SPRING HARBOR (reduced to weekend route only Aug. 27, 2006)	217,103	288,894	-24.9%		21.42	23.12		
48 FITCHBURG COMMUTER	16,571	20,042	-17.3%		21.36	26.88		
51 WTP-MUJR FIELD LOOP	42,470	35,500	19.6%		20.96	17.73		
17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	358,112	293,494	22.0%		20.26	16.64		
25 AMERICAN CENTER	8,892	6,603	34.7%		19.32	15.74	X	
27 NTP - UW CAMPUS COMMUTER	105,013	133,154	-21.1%		18.94	20.17	X	
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TOWN CTR (began Aug. 27, 2006)	11,086	NA	NA		17.86	NA	X	
32 ACEWOOD-THOMPSON LOOP	25,441	19,504	30.4%		14.39	11.24	X	
24 AIRPORT LOOP	29,810	26,116	14.1%		13.31	11.73	X	
34 ETP-MATC & 39 ETP - DAIRY DRIVE	23,557	21,811	8.0%		10.94	10.52	X	
11 & 12 WTP-DUTCHMILL-CAP SQUARE (11 added & route expanded Aug. 27, 2006)	48,053	39,061	23.0%		9.31	17.33	X	
55 VERONA- WTP COMMUTER (began Sept. 19, 2005)	10,879	850	NA		8.93	4.74	X	
74 MIDDLETON LOOP	1,755	NA	NA		6.36	NA	X	
UNKNOWN ROUTE & ROAD BUS *	2,212	8,453	-73.8%		NA	NA		
ROUTES DISCONTINUED AFTER AUGUST 26, 2006:								
61 MIDDLETON OFFICE PARK (discontinued August 25, 2006)	43,173	49,689	-13.1%		30.43	28.92		
60 MIDDLETON-WTP (discontinued August 25, 2006)	149,503	188,584	-20.7%		25.58	23.70		
31 TURNER-MONONA LOOP	63,689	76,753	-17.0%		24.01	28.94		
65 WALNUT GROVE COMMUTER	31,734	43,634	-27.3%		22.46	24.60		
41 STP-LAKE POINT, 42 STP-MOORLAND & 43 MOORLAND-LAKEPOINT	85,055	100,944	-15.7%		20.55	19.24		
62 GREENWAY BLVD	21,461	28,995	-26.0%		15.60	16.35	X	
SYSTEM TOTAL, YEAR TO DATE OCTOBER	9,804,868	9,338,719	5.0%		32.22	30.81	19.33	

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.
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Road buses are "extras" put into service to handle overloads.

ROUTE PERFORMANCE--YEAR TO DATE OCTOBER 2006 VS. 2005

ROUTE	RIDERSHIP			Passengers/revenue hour	
	2006	2005	% change	2006	2005
1 CAP SQUARE - UW	32,063	37,298	-14.0%	27.15	31.32
2 WTP-NTP	765,933	732,305	4.6%	37.92	37.23
3 WTP-ETP & 7 WTP-ETP (route 7 weekend route began Aug. 27, 2006)	488,050	465,534	4.8%	26.81	24.37
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17 ETP-NTP, 20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	358,112	293,494	22.0%	20.26	16.64
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47 ARBOR HILLS COMMUTER	126,142	141,070	-10.6%	22.57	22.21
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72 MIDDLETON-CAPITOL SQUARE VIA BRANCH COMMUTER	20,402	NA	NA	37.55	NA
74 MIDDLETON LOOP	1,755	NA	NA	6.36	NA
MIDDLETON ROUTES TOTAL	262,434	238,273	10.1%	26.67	24.63
63 WTP-PRAIRIE TOWNE CTR & 68 WTP-PRAIRIE TWN CTR (began Aug. 27, 2006)	11,086	NA	NA	17.86	NA
73 WTP-OLD SAUK TRAILS (began Aug. 27, 2006)	26,379	NA	NA	26.55	NA
90-93 SUPPLEMENTARY SCHOOL SERVICE	798,141	839,334	-4.9%	74.81	75.10
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UNKNOWN ROUTE & ROAD BUS *	2,212	8,453	-73.8%	NA	NA
ROUTES DISCONTINUED AFTER AUGUST 26, 2006:					
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62 GREENWAY BLVD	21,461	28,995	-26.0%	15.60	16.35
65 WALNUT GROVE COMMUTER	31,734	43,634	-27.3%	22.46	24.60
SYSTEM TOTAL	9,804,868	9,338,719	5.0%	32.22	30.81

NOTE: Substantial changes were made across the system effective August 27, 2006. This will affect comparisons of current service to previous.

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Road buses are "extras" put into service to handle overloads.

**Paratransit Performance Indicators
October, 2006**

Revenue Indicators

	Metro Plus YTD		Fixed Route YTD	
	Oct, 2005	Oct, 2006	Oct, 2005	Oct, 2006
Operating Revenue/ Operating Cost	40.4%	42.4%	23.4%	23.9%
Passenger Revenue/ Total Passenger Trips	\$ 0.98	\$1.03	\$0.66	\$0.68

Expense Indicators

Operating Cost/Passenger Trip	\$ 25.69	\$27.78	\$2.97	\$3.01
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Operations	Metro Plus			
	Oct, 2005	Oct, 2006	YTD 2005	YTD 2006
Total Trips	23,565	23,282	216,537	210,395
Rides Cancelled	3,193	3,455	31,874	34,500
Cancellation Rate	13.5%	14.8%	14.7%	16.4%
No Shows	450	411	4,802	4,228
No Shows/Rides Provided	1.9%	1.8%	2.2%	2.0%
Number of Clients Provided Service	997	1,105	1,539	1,617
Average Trips/Client	23.6	21.1	140.7	130.1
DDS Trips	11,940	13,516	116,265	123,966
Subscription Trips	15,377	13,080	143,664	117,971
DDS Subscription Trips	10,540	8,327	101,242	75,813
D2D Trips	16,130	16,858	153,626	148,330
Lv Attended Trips	4,187	2,399	39,504	24,768
Maintenance Inspections Conducted/Scheduled	118.2%	125.0%	102.8%	109.9%

Number of Trips by Provider YTD

	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	22,465	39,363	48,337	22,199	6,182	138,546
Non-Ambulatory	24,019	40,107	-	2,020	5,703	71,849
Percentage	22.09%	37.77%	22.97%	11.51%	5.65%	100.00%

Customer Service YTD

	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	46,484	79,470	48,337	24,219	11,885	210,395
Customer Complaints	87	86	94	24	24	315
Customer Compliments	7	3	1	0	4	15
Customer Suggestions	4	0	1	0	1	6
Complaints/1000 passenger trips	1.87	1.08	1.94	0.99	2.02	1.50
Late Service Reports (2)	30	78	317	38	15	478
Late Service Reports/1000 passenger trips	0.65	0.98	6.56	1.57	1.26	2.27

ADA Certifications, October 2006

	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,177	249	161	167	14896
Category 2	53	0	0	0	0
Category 2/3	87	10	3	1	189
Category 3	1,858	381	110	52	8,158
Total	3,175				23,243

Monthly New Certification

81

Monthly Denied Applications

4

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

ParaTransit
Operating Statistics For Periods Ending 10/31/2005 & 10/31/2006

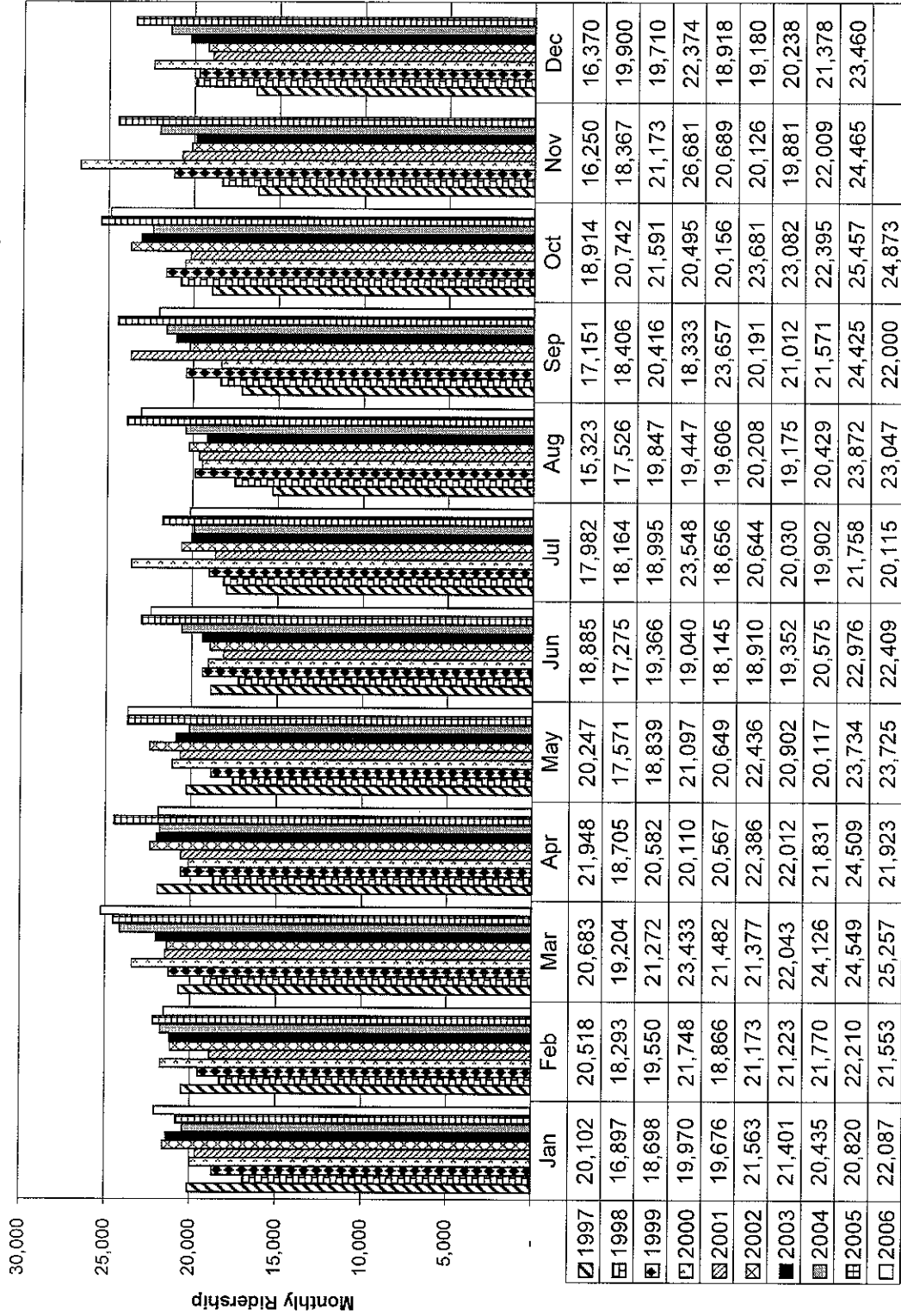
CURRENT MONTH		YEAR TO DATE			
Actual 2005	Actual 2006	Variance 2005 to 2006	Actual 2005	Actual 2006	Variance 2005 to 2006
			Service Supplied Data		
			No. of Clients riding the System		
997	1,105	108	1,539	1,617	78
			<i>Ridership</i>		
5,785	5,300	(485)	54,699	46,484	(8,215)
1,892	1,591	(301)	17,773	16,594	(1,179)
<u>17,780</u>	<u>17,982</u>	202	<u>161,838</u>	<u>163,911</u>	2,073
23,565	23,282	(283)	216,537	210,395	(6,142)
450	411	(39)	4,802	4,228	(574)
			Service Quality Data		
0	0	0	21	10	(11)
1	6	5	13	16	3
			Fleet/Maintenance Data		
7	1	(6)	28	28	0
13	10	(3)	119	111	(8)
11	8	(3)	116	101	(15)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2005.

Monthly Paratransit Ridership, 1997 - 2006 (includes Group Access)



Legend: 1997 (diagonal lines), 1998 (horizontal lines), 1999 (vertical lines), 2000 (cross-hatch), 2001 (solid black), 2002 (diagonal lines), 2003 (horizontal lines), 2004 (vertical lines), 2005 (cross-hatch), 2006 (solid white)

Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235