Access Community Health •AIDS Resource Center of WI • AIDS Network • ARC Community Service ARISE Family Services • Capitol Neighborhoods • City of Madison Affirmative Action & CDBG Office & Housing Operations • Community Action Coalition for South Central WI. Community Meal Program • Dane County : CDBG Office & Human Services & Veteran's Services • Dane County Housing Authority • Dane County Parent Council • Domestic Abuse Intervention Services • First United Methodist Church Ministries• Goodwill Industries • Group Health Cooperative • Hope Haven/REBOS United. Housing Initiatives • Legal Action of Wisconsin • Madison Metro School District. Madison Urban Ministry • Middleton Cross Plains Area School District Middleton Outreach Ministry • Operation Welcome Home• Outreach Inc. • Porchlight • Respite Center • Rodney Scheel House Society of St. Vincent de Paul • SOAR Case Management • Tellurian UCAN• Tenant Assistance Group • Tenant Resource Center • The Road Home • The Salvation Army • US Dept. of Veterans Affairs • United Way of Dane County • Veterans Assistance Foundation • WI Dept of Commerce • WI Dept of Corrections •WI Dept of Public Instruction • WI Dept of Veteran Affairs • Women in Transition •YWCA of Madison • Yahara House • Youth Services

of Southern WI



January 27, 2009

To Carol and the Central Library Staff,

As people who work with homeless individuals, we wanted to take this opportunity to express our gratitude to you and your staff for going far beyond your regular library duties to assist us in our work with the homeless population of Madison. We appreciate your efforts in maintaining a safe and supportive environment for struggling people (who are appreciative and grateful as well, though you may not hear this).

Your much needed generosity in allowing us to have regular space at the library each week has been a blessing for us and those we've been able to serve. We've been able to help many people since starting walk-in services at the library over a year ago, and we hope to continue this program for some time to come. These are individuals who might not otherwise have received aid, whose lives have been changed for the better as a direct result of your desire to make a difference. Thank you!

Ed Zapala, Mike Fleenor, Liz Falk, and Kelli Malueg