

MFD PSRC Update

Overall MFD updates:

- Through the end of May, MFD has responded to 19,688 incidents, which is about 130 calls per day.
- This is an increase of 1,534 incidents compared to the same time period last year, or about 10 more calls per day.
- So far, there have been 1,489 instances this year when MFD was down to 2 or fewer available ambulances, compared to 1,177 instances over the same period last year.
- MFD responded to 61 fires in May, including 15 vehicle fires and 9 structural fires.
- Our busiest unit in May was M8, which was dispatched 475 times. E8 was the busiest engine company with 434 dispatches, while L2 was the busiest Ladder with 351 dispatches.

Overall CARES updates:

- March of 2026 was the busiest month in CARES history as they responded to 394 calls.
- Since service to Sun Prairie started in February of 2025, CARES has responded 118 times to Sun Prairie.



CARES Internal Partners Dashboard

Data date range: 1/1/26 – 5/31/26

Total number of CARES responses

1,857

Responses

Percentage of calls that are check welfare

37%

Number of check welfare responses

691

Responses

Number of individuals served by CARES

1,024

Individuals

Percentage of calls with patient contact

55%

CARES incidents by month

First Five Months of 2026

