



www.madisonwater.org • 119 East Olin Avenue • Madison, WI 53703 • TEL 608.266.4651 • FAX 608.266.4426

MEMORANDUM

Date: January 27, 2026
To: Water Utility Board
From: Adam Wiederhoeft, Interim Operations Manager
Subject: Monthly Operations Report

BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for April 2025 reflecting these efforts is attached.

ATTACHMENTS

- A. Monthly Operations Report – January 2026