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WHAT'S NEW AT METRO TRANSIT

Calculate Your Savings



CALCULATE YOUR SAVINGS

Calculate how much money you save and CO₂ emissions you prevent by riding Metro Transit rather than driving.

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METRO TRANSIT NEWS

Metro Detours from Downtown Area - Saturday, March 12 - Posted 3/11/2011

Metro Routes 4 and 6 Detour from Lower State St. - Sunday, March 13 - Posted 3/11/2011

Metro Route 80 Detours from Observatory Dr./Park St. - Sunday, March 13 - Posted 3/11/2011

MOST REQUESTED SERVICES

Trip Planner

Transit Tracker (Live Bus Stop Arrival Estimates)

Routes, Schedules, System Maps

Ride Guide

Bus Stop Departures

Detours

Metro Commute Card (Ask Your Employer)

OTHER NEWS & SERVICE NOTES

Routes 2 & 28 Detour (Sherman Ave.) - Starts April 11

Bus Stop Relocated on University Ave.

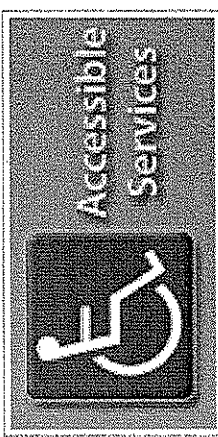
Capitol Loop Detour - Until Further Notice

Watch Promotion Video - Metro Hybrid Buses

Experimental WiFi Installed on 2 Buses

Get Riding Tips, Demonstrations, and Instruction - Go to Metro's Video Library

Metro Honors Employees - Children Names On Buses



DETOURS

Routes 2 & 28 (Starts 4/11)

Route 82 (Lake St.)

Capitol Loop

Sign-up for Email or Text Alerts

SERVICE ON HOLIDAYS

Good Friday (4/22/11)

Easter Sunday (4/24/11)

Memorial Day (5/30/11)

FARE INFORMATION

Buy Fares & Passes Online

Check Your Passes/10-Ride Cards

Metro-by-Mail Order Form

Sales Outlets

Unlimited Ride Pass Programs

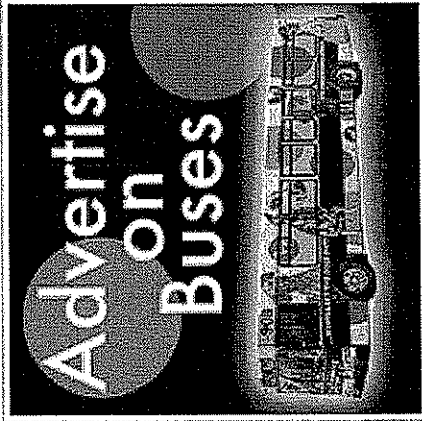
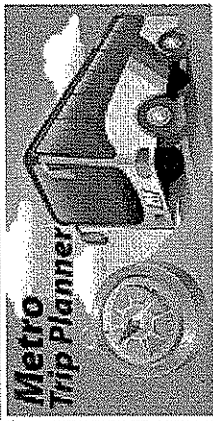
Commute Card Program

Low Income Pass Program

CONTACT US

Feedback Form

Email





ACCESSIBLE SERVICES

Metro Transit is committed to providing a public transportation system that can be used by all of our customers. We encourage individuals to take advantage of the independence and flexibility that is provided by our [fixed route](#) and [paratransit service](#).

Automatic Bus Stop Announcements

All buses are equipped with Annunciator Technology that [automatically announces](#) the locations of major stops and intersections to help passengers orient themselves and prepare to get off the bus at the correct stop.

If you need further assistance finding your destination, ask your driver when boarding.

- [Complete Details](#)

Kneeling Buses

All fixed-route buses kneel to help accommodate passengers with limited mobility. This permits the front entry door to be lowered to a more convenient level for boarding.

Wheelchair Securement Areas

Seats in the front of fixed route buses are designed and designated to provide easy access for people with disabilities.

These seats fold up to create the securement area for passengers in wheelchairs. All Metro buses have two reserved areas with securement systems to provide a safe ride.

Paratransit Service

The Americans with Disabilities Act (ADA) of 1990 requires public transit agencies to provide [paratransit service](#) to persons with disabilities who cannot access the public transit system due to their disability.

Paratransit service complements the [same area](#) and [hours](#) of Metro's fixed-route system.

Riders must fill out an [application](#) and be an [eligible registered paratransit rider](#) to use this service. Metro provides paratransit service for passengers unable to use fixed-route buses in accordance with the Americans with Disabilities Act.

Paratransit Information in Audio Format

Paratransit information is now available in [audio format](#). You can listen to all paratransit trip requirements, eligibility standards and riding tips.

Paratransit No-Show Appeal

Riders will be charged \$5 for each [no-show](#). Excessive no-shows may also result in a suspension of service.

In all cases where service may be suspended, the passenger will be given an opportunity to appeal. Appeals must be made in writing or via filling out an [online form](#).

Personal Care Assistants

[PCA's ride free](#) on both paratransit and fixed-route service when accompanying an individual with a disability.

Service Animals



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Routes 2 & 28 (St
Route 82 (Lake S
Capitol Loop
Sign-up for Email

As according to the American with Disabilities Act (ADA), Metro Transit permits service animals to accompany individuals with disabilities on Metro Transit buses/facilities.

Service animals are animals that are individually trained to perform tasks for people with disabilities. (Pets can be taken on Metro buses as long as they are secured in a pet carrier small enough to fit on your lap).

Accessible Formats

Riders who wish to have schedules or other Metro information available in accessible formats, such as Braille, large format print or in an alternative language should contact Metro's Customer Service Center or email your request to mymetrobus@cityofmadison.com.

Instruction Video Library

Metro has a [library of videos](#) that provide demonstrations on service and fare items.

Metro Transit: (608) 266-4466; E-mail: mymetrobus@cityofmadison.com