



MONTHLY OPERATIONS REPORT

2008		BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	ADMINISTRATION															
1.1	Formal Grievances			0	0	0	0	2	1	0	0	2	1			6
1.2	Employee Injuries			2	4	1	2	2	5	4	2	4	6			32
1.3	Utility Veh Accidents			0	0	1	0	1	0	1	1	2	0			6
1.4	Print Media Reports			2	5	1	8	4	2	5	4	1	2			34
2.0	PUMPAGE															
2.1	Tot in Million Gals(MG)			849.4	810.0	852.4	830.4	906.9	918.1	1,092.7	1,138.5	979.9	895.7			9,274.0
2.2	Average Day (MG)			27.4	27.9	27.5	27.7	29.3	30.6	35.3	36.7	32.7	28.9			30.4
2.3	Maximum Day (MG)			31.2	33.5	32.9	31.1	33.4	36.0	43.8	45.1	43.9	35.8			45.1
2.4	Date of Max Day			1/31 (Th)	2/5 (Tu)	3/3 (M)	4/10 (Th)	5/23 (F)	6/12 (Th)	7/30 (W)	8/19 (Tu)	9/3 (W)	10/23 (Th)			8/19 (Tu)
3.0	INSPECTIONS															
3.1	Cross Connections			21	1	1	5	10	6	15	1	7	53			120
3.2	Private Wells			9	4	10	14	24	21	29	22	20	25			178
4.0	CUSTOMER SVCS															
4.1	Scheduled Billings			9,164	13,330	14,061	11,497	15,832	9,144	9,123	13,342	14,050	11,521			121,064
4.2	Spec Request Billings			280	310	347	501	595	702	752	1,072	472	442			5,473
4.3	Bill Related Inspections			23	16	12	9	7	11	6	10	7	7			108
4.4	Reminder/Tax Notices			2,578	1,430	1,567	0	3,951	945	2,600	1,486	1,574	8,910			25,041
4.5	# of Meter Readings			13,229	7,580	15,964	12,718	7,205	7,927	12,639	9,301	11,535	14,515			112,613
5.0	HYDRANTS															
5.1	Installed			6	3	1	7	2	12	10	25	20	28			114
5.2	Removed			6	3	1	7	2	7	9	24	11	16			86
5.3	Total in Service			8,309	8,309	8,309	8,309	8,309	8,314	8,315	8,316	8,325	8,337			8,337
5.4	Inspections			517	461	342	305	122	468	294	204	366	334			3,413
5.5	# Repaired			19	12	16	24	9	16	10	15	16	22			159
	Unit Cost			\$1,761	\$3,352	\$1,301	\$766	\$1,662	\$1,914	\$2,485	\$1,600					
5.6	Routine Flushing			75	64	50	390	350	150	360	330	748	660			3,177
6.0	VALVES															
6.1	Installed			3	3	9	14	5	46	33	96	42	121			372
6.2	Removed			2	1	6	4	1	13	14	57	19	41			158
6.3	Total in Service			19,191	19,193	19,196	19,206	19,210	19,243	19,262	19,301	19,324	19,404			19,404
6.4	Inspections			626	152	459	774	689	1,625	906	652	427	734			7,044
6.5	# Repaired			23	18	21	23	9	11	10	39	25	19			198

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7.0	MAINS															
7.1	Miles Installed			0	0	0	0	0	1.3	0.42	1.43	0.81	1.74			5.7
7.2	Miles Abandoned			0	0	0	0	0	0.5	0.28	1.40	0.42	1.33			3.93
7.3	Total Miles in Svc			834.44	834.44	834.44	834.44	834.44	835.24	835.38	835.41	835.80	836.21			836.21
7.4	Number of Leaks			63	43	28	6	2	3	4	4	13	4			170
	Unit Cost			\$2,033	\$2,376	\$3,010	\$4,213	\$37,551	\$22,655	\$38,531	\$12,139					
7.5	Leaks per Mile			0.08	0.05	0.03	0.01	0.00	0.00	0.00	0.00	0.02	0.00			0.20
7.6	Dwell Units Out of Svc			871	530	358	59	24	7	49	65	131	16			2110
8.0	SERVICES															
8.1	New Svcs to Old Lot by WU			0	0	0	0	0	0	0	0	0	0			0
8.2	New Svcs to Old Lot by PC			1	0	0	7	12	5	4	7	9	8			53
8.31	Lead Replacements by WU			0	0	0	2	6	1	0	0	2	1			12
8.32	Lead Replacements by PO			2	1	0	11	27	18	28	32	31	38			188
8.33	PO Side was Copper			0	0	0	2	0	0	0	0	0	0			2
8.34	PO Side not Replaced			0	0	0	0	0	0	0	0	0	0			0
8.41	Removals/Cut Offs Lead			0	0	0	11	10	0	0	0	1	0			22
8.42	Removals - Copper			0	0	0	3	0	0	0	4	4	0			11
8.5	New Svcs in New Plats			12	18	34	0	0	38	0	0	10	0			112
8.6	Total Svcs in Ground			61,429	61,447	61,481	61,474	61,476	61,519	61,523	61,526	61,540	61,548			61,548
8.7	New Connects to Exist Svcs			27	13	13	19	30	11	11	29	19	11			183
8.8	Number of Leaks			0	2	0	4	1	3	1	1	3	2			17
	Unit Cost			\$1,155	\$826	\$242	\$751	\$5,040	\$1,817	\$5,232	\$4,458					
8.9	Frozen			8	2	0	0	0	0	0	0	0	0			10
9.0	METERS															
9.1	Total in Service			65,136	65,151	65,177	65,218	65,275	65,339	65,386	65,446	65,466	65,450			65,450
9.2	Total Inspections			462	305	349	464	353	398	365	373	332	517			3,918
9.3	Number Repaired			63	222	141	208	167	202	203	173	174	119			1,672
	Unit Cost			\$112	\$34	\$49	\$45	\$41	\$42	\$54	\$45					
9.4	Number Changed			413	530	325	363	211	251	281	349	339	507			3,569
9.5	Number Converted			0	0	0	0	0	3	1	4	0	1			9
9.6	Installed in City (Regular)			1	2	0	0	0	5	4	0	1	1			14
9.7	Installed in City (Remote)			24	22	37	24	36	61	44	67	42	32			389
9.8	Installed Out City (Regular)			0	0	0	0	1	0	1	0	0	0			2
9.9	Installed Out City (Remote)			0	0	0	0	2	3	1	0	0	1			7
9.10	Turn Ons			1	2	9	25	24	8	4	3	3	5			84
9.11	Turn Offs			8	11	20	8	6	13	7	10	26	55			184
9.12	NET CHANGE			18	15	26	41	57	64	47	60	20	-16			332



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Water Board Data															
Pumpage in MG			849.4	810.0	852.4	830.4	906.9	918.1	1092.7	1138.5	979.9	895.7	0.0	0.0	9274.0
Scheduled Billings			9164	13330	14061	11497	15832	9144	9123	13342	14050	11521	0	0	121064
# of Meter Reads			13229	7580	15964	12718	7205	7927	12639	9301	11535	14515	0	0	112613
Hydrant Inspections			517	461	342	305	122	468	294	204	366	334	0	0	3413
# Rep'd/Replaced			19	12	16	24	9	16	10	15	16	22	0	0	159
Hyd Painted			0	0	0	0	291	912	896	659	0	1	0	0	2759
Valve Inspections			626	152	459	774	689	1625	906	652	427	734	0	0	7044
# Rep'd/Replaced			23	18	21	23	9	11	10	39	25	19	0	0	198
Main Leaks			63	43	28	6	2	3	4	4	13	4	0	0	170
Lead Replace by W.U.			0	0	0	2	6	1	0	0	2	1	0	0	12
Removals/Cut Offs Lead			0	0	0	11	10	0	0	0	1	0	0	0	22
Lead Replace by P.O.			2	1	0	11	27	18	28	32	31	38	0	0	188
New Svcs Installed			13	18	34	7	12	43	4	7	19	8	0	0	165
Service Leaks			0	2	0	4	1	3	1	1	3	2	0	0	17
Meters Repaired			63	222	141	208	167	202	203	173	174	119	0	0	1672
Meters Changed			413	530	325	363	211	251	281	349	339	507	0	0	3569

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