

Licensed Establishment Program Evaluation

July 11, 2013

Rationale for program There are approximately 2950 licensed establishments in Dane County. PHMDC is the local agent for DHS, DATCP and DSPS and contracts with the State to provide licensing and inspection for these regulated businesses.

Our program staff work to ensure regulated businesses are properly licensed and are compliant with applicable codes.

Program Objectives Ensure that licensed establishments are code compliant and operate in a manner that protects human health and the environment.

Investigate complaints and outbreaks for foodborne illness.

Enforce City, County and State laws when necessary to correct violations of applicable health codes

Provide food safety education to operators.

Current Activities Staffing: Total 15.2 FTEs (14 Public Health Sanitarians, 2 Sanitarian Leadworkers, Administrative Support, Environmental Health Services Supervisor, Environmental Health Director)

Accela: Implementation of Accela software system for licensing and inspection of regulated businesses. Food inspection guidesheets were redesigned in the Fall 2012 to improve the field software for inspectors.

Temporary Food Inspection Quality Improvement Project: A team of sanitarians and administrative staff developed a Plan-Do-Study-Act project to improve risk based inspection consistency at temporary food events.

Wisconsin Food Code and Standardization: The new food code to go into effect September 1, 2013. Training was mandatory for all sanitarians to attend in June 2013. Sanitarians were internally standardized on the current food code during the 201-2012 licensing year.

Website Updates: The Temporary Food Stand website was completely updated with new applications, fact sheets, and event coordinator information in the Spring 2013. Work has begun to update many of our pool factsheets and the website will be updated in the Summer 2013 with the new information.

Unlicensed Tourist Rooming Houses and Bed and Breakfast Establishments: Sanitarian leadworkers started a project to identify and contact home owners that are advertising their private home for rent online either as a tourist rooming house or a bed and breakfast.

Funding (2013) Licensed Establishment Fees: \$1,697,000
Reinspection Fees: \$27,000

Total Licensed Establishment Program Revenue: \$1,724,000

The objective for the program is that all program costs are fee-funded.

Challenges Accela Database: New computer system is not fully functional and management is unable to generate necessary reports.

Changes in the Food Industry: Increased need for sanitarian training on special food processes and cultural awareness.

**Future
Directions**

Online Licensing and Permitting: Participate in the development of the online licensing and permitting website.

Health inspection reports available online: Participate in the development of online viewing of health inspection reports.

Redevelop Safe Food Crew: Explore new ideas for providing the Safe Food Crew - Food Safety Training program as an online course.

Food Inspection Consistency: Provide necessary training and evaluation to ensure risk based food inspections are consistently performed by all the sanitarians.
