

## Introduction

Purpose, Mission Statement, History of Madison Water Utility, Description of Board governance structure, Roster of Board Members and the utility's senior leadership team.

## Projects

- Water main projects
- Well 19 Iron, Manganese and Radium Treatment
- Water Conservation House,

## Finances

- Current Rates
- Capital Improvement Program and Budget
- 2019 Financial Highlights
- Long-term Debt (as of 12/31/2019)

## Water Quality

- Overview
- Disinfection & Fluoride
- Water Main Flushing
- Per- and Poly-fluoroalkyl Substances / PFAS
- Source Water Protection
- Cross Connection Control Program

## Water Supply & Operations

- Pumpage
- Customer Growth
- Water Main Breaks
- Frozen Service Laterals

## Education & Outreach

- Got Water Initiative
- Water Wagon
- Social Media
- Inside MWU web article series
- Conservation & Sustainability
  - Online conservation tool
  - Toilet Rebate Program
  - Project Home Water Conservation Partnership

## Timeline

### Data gathering:

Through 1<sup>st</sup> quarter 2021

### Board review/

### publication:

2nd quarter 2021, after Annual Report to the Public Service Commission is filed

## Additional Resources (links)

Annual Drinking Water Quality Report

Inside MWU

Project News

2020 Annual Report to the Public Service Commission of Wisconsin

2019 Annual Report to the Public Service Commission of Wisconsin