

FIXED ROUTE
Operating Statistics For Periods Ending 1/31/2016 & 1/31/2017

CURRENT MONTH			YEAR TO DATE					
Actual 2016	Actual 2017	Variance 2016 to 2017		Actual 2016	Actual 2017	Variance 2016 to 2017	% Change	
			Service Supplied					
495,470	504,719	9,249	Total (Vehicle) Miles	495,470	504,719	9,249	1.9%	
32,325	33,429	1,104	Revenue Hours	32,325	33,429	1,104	3.4%	
35,951	37,153	1,202	Total (Vehicle) Hours	35,951	37,153	1,202	3.3%	
			<i>Ridership</i>					
1,056,562	1,038,382	(18,180)	Revenue Passengers	1,056,562	1,038,382	(18,180)	-1.7%	
58,686	57,062	(1,624)	Transfers	58,686	57,062	(1,624)	-2.8%	
<u>10,852</u>	<u>10,240</u>	(612)	Non-Revenue Rides	<u>10,852</u>	<u>10,240</u>	(612)	-5.6%	
1,126,100	1,105,684	(20,416)	Total Passengers	1,126,100	1,105,684	(20,416)	-1.8%	
			Service Quality*					
86.8%	84.8%	-2.0%	% Trips on time	86.8%	84.8%	-2.0%	-2.3%	
3.4%	3.7%	0.3%	% Trips early	3.4%	3.7%	0.3%	9.8%	
9.9%	11.6%	1.7%	% Trips late	9.9%	11.6%	1.7%	17.6%	
9	15		Passenger Accidents	9	15	6	66.7%	
			Vehicle Accidents**					
5	6	1	Chargeable	5	6	1	20.0%	
6	13	7	Non-chargeable	6	13	7	116.7%	
<u>0</u>	<u>0</u>	<u>0</u>	Preventable	<u>0</u>	<u>0</u>	<u>0</u>	0.0%	
11	19	8	Total Vehicle Accidents	11	19	8	72.7%	
			Fleet/Maintenance					
46	36	(10)	Road Calls	46	36	(10)	-21.7%	
83	84	1	Actual Inspections	83	84	1	1.2%	
83	84	1	Scheduled Inspections	83	84	1	1.2%	
0.18	0.17	(0.00)	Complaints/1000 Rides	0.18	0.17	(0.00)	-2.2%	

*Sample of over 200,000 trips. Early=one minute or more early at a timepoint. Late=five minutes or more late at a timepoint.

**Chargeable – Accidents that are caused by the actions of the bus operator.

Non-chargeable – Accidents caused by the other vehicle’s operator’s actions.

Preventable – Both parties involved share liability of the accident.