

Internal Monitoring Reports

Policy Monitored

Report Accepted

Water Quantity (O-2A)	4/24/2012
Water Quantity (O-2A)	9/19/2012
Water Quality (O-2B)	4/24/2012
Water Quality (O-2B)	7/24/2012
Water Quality (O-2B)	11/20/2012
Water Quality (O-2B)	1/29/2013
Reliability (O-2C)	12/18/2012
Affordability (O-2D)	6/26/2012
Sustainability (O-2E)	5/22/2012
Sustainability (O-2E)	12/18/2012
Treatment of Consumers (EL-2A)	4/24/2012
Treatment of Staff (EL-2B)	6/26/2012
Financial Planning/Budgeting (EL-2C)	6/26/2012
Financial Planning/Budgeting (EL-2C)	8/28/2012
Financial Condition & Activities (EL-2D)	8/28/2012
Financial Condition & Activities (EL-2D)	11/20/2012
Financial Condition & Activities (EL-2D)	1/29/2013
Emergency General Manager Succession (EL-2E)	6/26/2012
Asset Protection (EL-2F)	8/28/2012
Infrastructure (EL-2G)	11/22/2011*
Communication & Support to the Board (EL-2H)	9/19/2012
Quality & Performance Improvement (EL-2I)	12/18/2012

Next monitoring report scheduled for March 2013.

External Monitoring

[2011 MWU Financial Statements Including Independent Auditors' Report](#)
[2011 Financial Audit- MWU Management Letter](#)

Compliance

The General Manager reported compliance with all Outcomes and Executive Limitations policies, with the following exceptions:

- Water Quantity O-2A(1): Water delivered to hydrants at proper flow rates for fire protection.

Mitigation projects in progress and scheduled to address deficiencies identified in the 2006 Master Plan and the East Side Water Supply Project.

- Water Quantity O-2A(2): Water delivered to the customer tap at a pressure that meets industry-accepted low, high, and emergency operation criteria.

Mitigation projects in progress and scheduled.

- Financial Condition and Activities EL-2D(6): Establish an unrestricted reserve equal to a typical three months' operating expenses.

The utility currently is not funding its unrestricted reserve and likely will not do so until it completes the repayment of its loan from the City of Madison in year 2019.