



# City of Madison

City of Madison  
Madison, WI 53703  
[www.cityofmadison.com](http://www.cityofmadison.com)

## Agenda - Approved WATER UTILITY BOARD

*Consider: Who benefits? Who is burdened?  
Who does not have a voice at the table?  
How can policymakers mitigate unintended consequences?*

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Wednesday, February 25, 2026

4:30 PM

119 E. Olin Ave.

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The City of Madison is holding the Madison Water Utility meeting in-person format.

**Written Comments:** You can send comments on agenda items to  
[WaterUtilityBoard@cityofmadison.com](mailto:WaterUtilityBoard@cityofmadison.com)

**Register for Public Comment before the meeting begins:**

- Register to speak at the meeting
- Register to answer questions
- Register in support or opposition of an agenda item (without speaking)

### Interpretation and Accessibility

Contact us at the phone number or email below to request interpretation, translation or a disability-related accommodation at no cost to you.

Contáctenos al teléfono o correo electrónico listado abajo para solicitar interpretación, traducción o una adaptación especial relacionada con alguna discapacidad sin costo para usted.

如需口譯、筆譯或殘疾相關的便利服務，請通過以下電話或郵件與我們聯系，相關服務均免費提供

Hu rau peb ntawm tus xov tooj los sis email hauv qab no yog tias koj xav tau kev txhais lus, kev txhais ntawv, los sis kev pab cuam cuam tshuam txog tsis taus. Cov kev pab no yog pub dawb rau koj.

608-266-xxxx  
[email@cityofmadison.com](mailto:email@cityofmadison.com)

### Call to Order/Roll Call

### Approval of Minutes

Meeting minutes for 1/28/26: <http://madison.legistar.com/Calendar.aspx>

### Public Comment

1. [16738](#) General Public Comment

**Disclosures and Recusals**

Members of the body should make any required disclosures or recusals under the City's Ethics Code.

**New Business**

2. [91655](#) Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).  
**Attachments:** [Item 2 - Memo - Lake Forest Water Coop Transition Agreement.pdf](#)  
[Item 2 - Attachment A - Resolution File No 91655.pdf](#)  
[Item 2 - Attachment B - Lake Forest Water Coop Transition Agreement](#)
3. [91709](#) Public Service Commission of Wisconsin (PSCW)'s Decision on 2025 Rate Case  
**Attachments:** [Item 3 - Memo - PSCW Ruling on 2025 Rate Case \(002\).pdf](#)
4. [92057](#) Board Educational Session - Utility Finance 101
5. [92058](#) Water Production Monthly Report  
**Attachments:** [Item 5 - Memo - Water Production Report January 2026.pdf](#)  
[Item 5 - Attachment A - Water Production Report for January 2026.pdf](#)  
[Item 5 - Attachment B - Well Utilization Report for January 2026.pdf](#)  
[Item 5 - Attachment C - Status of Unit Wells Offline Report for January 2](#)
6. [92059](#) Financial Conditions Monthly Report  
**Attachments:** [Item 6 - Memo - Financial Conditions Report February 2026.pdf](#)  
[Item 6 - Attachment - Financial Conditions Report as of 1.31.26.pdf](#)
7. [92060](#) Capital Projects Monthly Report  
**Attachments:** [Item 7 - Memo - Capital Projects Monthly Report 2026-02-25.pdf](#)  
[Item 7 - Attachment - Capital Projects Monthly Report 2026-02-25.pdf](#)
8. [92061](#) Operations Monthly Report  
**Attachments:** [Item 8 - Memo - Monthly Operations Report February 2026.pdf](#)  
[Item 8 - Attachment - Monthly Operations Report February 2026.pdf](#)
9. [92062](#) Public Information Monthly Report  
**Attachments:** [Item 9 - Memo - Public Info Report.pdf](#)  
[Item 9 - Attachment - Public Info Report.pdf](#)
10. [84022](#) Meeting Evaluation and Discussion  
**Attachments:** [Board\\_Evaluation.pdf](#)

Led by Board Member Callisto

**Adjournment**



# City of Madison

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## Master

**File Number: 16738**

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<b>File ID:</b> 16738	<b>File Type:</b> Miscellaneous	<b>Status:</b> In Committee
<b>Version:</b> 1	<b>Reference:</b>	<b>Controlling Body:</b> WATER UTILITY BOARD
		<b>File Created Date :</b> 11/24/2009
<b>File Name:</b> Written Public Comments	<b>Final Action:</b>	
<b>Title:</b> General Public Comment		

**Notes:**

**Sponsors:**

**Effective Date:**

**Attachments:**

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** arobb@cityofmadison.com

**Published Date:**

### History of Legislative File

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Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
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### Text of Legislative File 16738

**Title**

General Public Comment



# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Master

**File Number: 91655**

**File ID:** 91655

**File Type:** Resolution

**Status:** Items Referred

**Version:** 1

**Reference:**

**Controlling Body:** WATER UTILITY BOARD

**File Created Date :** 01/26/2026

**File Name:** Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).

**Final Action:**

**Title:** Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).

### Notes:

**Sponsors:** Satya V. Rhodes-Conway, Tag Evers And Regina M. Vidaver

**Effective Date:**

**Attachments:** Item 2 - Memo - Lake Forest Water Coop Transition Agreement.pdf, Item 2 - Attachment A - Resolution File No 91655.pdf, Item 2 - Attachment B - Lake Forest Water Coop Transition Agreement\_.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	01/26/2026	Referred for Introduction				
	<b>Action Text:</b>		This Resolution was Referred for Introduction				
	<b>Notes:</b>		Finance Committee (3/2/26), Water Utility Board (2/25/26), Common Council (3/10/26)				
1	COMMON COUNCIL	02/10/2026	Refer	FINANCE COMMITTEE			Pass
	<b>Action Text:</b>		A motion was made by Vidaver, seconded by Govindarajan, to Refer to the FINANCE COMMITTEE. The motion passed by voice vote/other.				
	<b>Notes:</b>		Additional referral to Water Utility Board.				
1	Finance Dept/Approval Group	02/10/2026	Refer	WATER UTILITY BOARD			
	<b>Action Text:</b>		This Resolution was Refer to the WATER UTILITY BOARD				

### Text of Legislative File 91655

#### Fiscal Note

The proposed resolution authorizes the City of Madison Water Utility to enter into a public water

system transition agreement with the Lake Forest Water Cooperative Association (Co-Op). Under the terms of the agreement, the City will install water main, hydrants, and service laterals to extend City water service to each property currently serviced by the Lake Forest Water Cooperative Association. The estimated cost of the water infrastructure improvements is \$3.5 million. The Water Utility will apply for funding from the Safe Drinking Water Loan Program administered by the Wisconsin Department of Natural Resources, separately for one-third of the project costs in each year, from 2026 to 2029. If the Water Utility is unable to secure funding from the Safe Drinking Water Loan Program, the costs will be funded through General Obligation Bonds. At this time, potential assessments to the property owners are unknown until assessment hearings are completed. Funding is available in the 2026 Adopted Water Utility Capital Budget (Munis #12507). If necessary, future capital budget requests will be modified through the City's budget process to adjust project years or funding source changes. Additionally, the agreement contains provisions for an emergency intertie agreement. The project is anticipated to be completed by the end of 2029. If the Co-Op's infrastructure fails before the end of the project, the Water Utility will provide the Co-Op with municipal water. Upon approval from the Public Service Commission, the Co-Op will be charged \$3.11 per 1,000 gallons for the volumetric charge, and \$111.70 a month as a general service charge based on the Water Utility's most current fee schedule. At this time, no additional appropriation is required.

**Title**

Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).

**Body**

WHEREAS, the Lake Forest Water Cooperative Association (the "Co-Op") was created in 1943 to own and operate a public water distribution system serving the Lake Forest neighborhood ("Lake Forest"), an area generally lying between Carver and Martin Streets to the west of Fish Hatchery Road and adjacent to the UW Arboretum; and,

WHEREAS, the Co-Op serves 102 parcels through an Other-Than-Municipal (OTM) Community Water System (hereinafter referred to as the "Co-Op Water System") consisting of two wells and two 3,000-gallon water tanks, service mains and service laterals, with some of the system dating back to 1919 and the original development of the neighborhood. Many of the mains and laterals are located on the backside of the properties, and some of the service laterals are known to contain lead. The Co-Op's members and customers are responsible for a proportionate share of the Co-Op's operating costs; and,

WHEREAS, Lake Forest was attached to the City of Madison in 2022 upon the dissolution of the Town of Madison. Upon attachment of Lake Forest to the City, the City began providing municipal services to the neighborhood and is responsible for maintaining the streets as well as providing sanitary sewer service to the neighborhood. While Lake Forest is within the Madison Water Utility's (the "Utility") service territory, water service continues to be provided by the Co-Op (DNR - PWS ID # 11302324); and,

WHEREAS, the Co-Op's two wells and its water distribution system need repairs and the system would benefit from relocating the current laterals from the backside of the properties to the adjoining roads, along with the replacement of lead piping within the system; and,

WHEREAS, the Co-Op's Board of Directors has evaluated the long-term viability of the Co-Op and its decades-old water infrastructure and has concluded that it cannot continue to operate sustainably for much longer. This evaluation considered the Co-Op's finances, the age and deterioration of the Co-Op's water infrastructure (pipes, pumps, wells), the presence of lead in some service laterals, the absence of fire protection capacity in the neighborhood, and the strain of continuing the volunteer workforce that administers and maintains the Co-Op's services. The Co-Op has concluded that it is not feasible for the Co-Op to secure sufficient funds through borrowing or by imposing additional charges on its members to undertake a major upgrade of the Co-Op's lines and equipment. In the absence of such an upgrade, the Co-Op cannot guarantee to continue to provide safe water to the residents of Lake Forest; and,

WHEREAS, the users of the Co-Op's water are all City residents, and a failure of the Co-Op Water System would present an immediate public health emergency while endangering the welfare of its residents; and,

WHEREAS, the City's Engineering Division has evaluated the public infrastructure within Lake Forest and has determined that it will be necessary to reconstruct the public streets within the neighborhood, as well as make stormwater and sanitary sewer improvements to better serve the area. As part of that planning, City staff and the Co-Op have been in discussions about including municipal water main improvements as part of the future municipal improvement project, which, when installed, would allow the Co-Op's members to transition to municipal water main service and for the Co-Op to eventually wind down its operations; and,

WHEREAS, in April 2025, the Co-Op's membership voted in favor of undertaking a transition to municipal water service and the eventual dissolution of the Co-Op, and the Co-Op has requested the City to extend the Madison Water Utility's public mains into Lake Forest to supply water to the Co-Op-served properties, which the City is agreeable to doing, provided certain conditions are met; and,

WHEREAS, to protect against failure of the Co-Op Water System before a full transition to municipal water main service can occur, it is necessary and appropriate to enter into an intertie agreement with the Co-Op that would allow for the provision of City water to the Co-Op in the event of an emergency prior to the final transition of water service.

BE IT RESOLVED, that the Mayor and City Clerk are authorized to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association, in a form to be approved by the City Attorney and consistent with the Agreement attached hereto.



**MEMORANDUM**

Date: February 10, 2026

To: Mayor Satya Rhodes Conway  
City of Madison Common Council  
City of Madison Finance Committee  
City of Madison Water Utility Board

From: Pete Holmgren, P.E. – Chief Engineer, Water Utility  
Krishna Kumar – General Manager, Water Utility

Subject: Approving the Public Water System Transition Agreement Between  
the City of Madison and Lake Forest Water Cooperative Association

**RECOMMENDATION**

Staff recommend approving the Public Water System Transition Agreement Between the City of Madison and Lake Forest Water Cooperative Association.

**BACKGROUND**

Lake Forest Water Cooperative Association (Co-Op) was created in 1943 to own and operate a public water distribution system serving the Lake Forest neighborhood (Lake Forest), an area generally lying between Carver and Martin Streets to the west of Fish Hatchery Road and adjacent to the UW Arboretum. The Co-Op serves 102 parcels through a Community Water System consisting of two wells and two 3,000-gallon water tanks, service mains and service laterals, with some of the system dating back to 1919 and the original development of the neighborhood. Many of the mains and laterals are located on the backside of the properties, and some of the service laterals are known to contain lead. The Co-Op’s members and customers are responsible for a proportionate share of the Co-Op’s operating costs.

Lake Forest was attached to the City of Madison in 2022 upon the dissolution of the Town of Madison. Upon attachment of Lake Forest to the City, the City began providing municipal services to the neighborhood and is responsible for maintaining the streets as well as providing sanitary sewer service to the neighborhood. While Lake Forest is within the Water Utility’s (Utility) service territory, water service continues to be provided by the Co-Op.

The Co-Op’s two wells and its water distribution system need repair, and the system

would benefit from relocating the current laterals from the backside of the properties to the adjoining roads, along with the replacement of lead piping within the system. The Co-Op's Board of Directors has evaluated the long-term viability of the Co-Op and its decades-old water infrastructure and has concluded that it cannot continue to operate sustainably for much longer. This evaluation considered the Co-Op's finances, the age and deterioration of the Co-Op's water infrastructure (pipes, pumps, wells), the presence of lead in some service laterals, the absence of fire protection capacity in the neighborhood, and the strain of continuing the volunteer workforce that administers and maintains the Co-Op's services.

The Co-Op has concluded that it is not feasible for the Co-Op to secure sufficient funds through borrowing or by imposing additional charges on its members to undertake a major upgrade of the Co-Op's lines and equipment. In the absence of such an upgrade, the Co-Op cannot guarantee to continue to provide safe water to the residents of Lake Forest; and,

The users of the Co-Op's water are all City residents, and a failure of the Co-Op Water System would present an immediate public health emergency while endangering the welfare of its residents.

The City's Engineering Division has evaluated the public infrastructure within Lake Forest and has determined that it will be necessary to reconstruct the public streets within the neighborhood, as well as make stormwater and sanitary sewer improvements to better serve the area. As part of that planning, City staff and the Co-Op have been in discussions about including municipal water main improvements as part of the future municipal improvement project (Water Project), which, when installed, would allow the Co-Op's members to transition to municipal water main service and for the Co-Op to eventually wind down its operations.

The Co-Op's membership voted in favor of undertaking a transition to municipal water service and the Co-Op has requested the City to extend the Madison Water Utility's public mains into Lake Forest to supply water to the Co-Op-served properties, which the City is agreeable to do.

The Water Project will include the installation of approximately 11,000 linear feet of water main (primarily through Martin Street, Carver Street, and the streets connecting between them), 16 fire hydrants, and water service laterals from these mains to a curb stop for each property currently served by the Co-Op.

Water Service Transition. As each phase of the Water Project is completed, the Utility will inform the Co-Op and the Co-Op served properties of that completion when Project completion has occurred. The Co-Op served properties will be allowed to connect to the municipal water system once water service is available to the adjoining curb stop, even if that occurs before completion of the phase.

Co-Op Facilities. The Co-Op will retain ownership, maintenance and repair responsibilities of the Co-Op Water System until water service has been transitioned to the municipal water system. Following water service transition as outlined above, the Co-Op will abandon the existing water service laterals, currently located in backyards, and the Co-Op water infrastructure will be decommissioned, removed, and/or abandoned. The Co-

Op will be responsible for properly abandoning the Co-Op wells, consistent with WDNR and Utility requirements.

Emergency Intertie Agreement. The Water Project is anticipated to be completed by the end of 2029 at which time all properties in Lake Forest are expected to be served by the Utility within six months. However, given the extended nature of the Water Project completion period, and to account for possible failure of the Co-Op's infrastructure, the Co-Op and the Utility desire to undertake an emergency intertie agreement whereby, prior to the final transition of water service, the Utility will make municipal water available to the Co-Op, when requested by the Co-Op. This emergency intertie agreement will ensure that adequate water supply is available to the properties served by the Co-Op Water System in the event of a system failure before municipal water service can be fully implemented.

In the event of a failure of either the Co-Op's well or some other public health emergency which necessitates the Co-Op's use of municipal water, the Co-Op will coordinate with the Utility to connect its water system to the City's municipal water supply. To facilitate the connection, the Utility will temporarily loan out a 3-inch diameter wholesale water meter and install that meter at the nearest point between the water systems of the Co-Op and the Utility, which is generally understood to be along the Martin Street frontage of 2050 Fish Hatchery Road.

A copy of the Public Water System Transition Agreement Between the City of Madison and Lake Forest Water Cooperative Association reflecting the planned water supply transition from the Co-Op to the Utility is attached (Attachment B).

## **FISCAL IMPACTS**

Water Project Costs and Funding. The Utility has estimated the preliminary cost of the Water Project to be approximately \$3.5 million. This estimate is made at the time of this Agreement and excludes the non-water infrastructure improvements. It includes the cost to install water main, hydrants, and service laterals to extend City water service to each property served by the Co-Op.

The Utility will apply for funding from the Safe Drinking Water Loan Program administered by the Wisconsin Department of Natural Resources (DNR), separately for one-third of the Project costs in each of the three Project years. This Program offers a lower borrowing rate that would otherwise be not available to the City. If such funding is not available, Utility will arrange funding through the City using General Obligation Bonds.

Special Assessments. The costs of the Water Project will be specially assessed to benefited properties. To present the most equitable distribution of costs among benefiting property owners, a combined frontage/area assessment rate (50% based on frontage and 50% based on lot area) will be established, and the benefiting properties will be specially assessed. Actual costs will be payable in up to 30 annual installments. The rest of the Lake Forest infrastructure project (roadway, sanitary sewer, storm sewer) will be separately assessed.

Emergency Intertie Fees. Per documents filed in the rate case docket 3280-WR-117, the Co-Op will be charged \$3.11 per 1,000 gallons for the volumetric charge, and a \$111.70 as monthly general service charge based on a 3-inch meter, subject to the Utility

obtaining tariff approval from the WI Public Service Commission (PSC). A signed copy of the agreement is required to submit tariff approval request to the PSC. The charges will be adjusted based on actual annual water demand. After the completion of the Project and the transition to municipal service, the 3-inch water meter will be returned to the Utility.

### **LEGISLATIVE PATH**

1	Introduction to the Common Council	02/10/26
2	Water Board	02/25/26
3	Finance Committee	03/02/26
4	Final adoption by the Common Council	03/10/26

### **ATTACHMENTS**

- Memo (this document)
- Attachment B - Public Water System Transition Agreement Between the City of Madison and Lake Forest Water Cooperative Association





# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Master

**File Number: 91655**

**File ID:** 91655

**File Type:** Resolution

**Status:** Council New Business

**Version:** 1

**Reference:**

**Controlling Body:** COMMON COUNCIL

**File Created Date :** 01/26/2026

**File Name:** Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).

**Final Action:**

**Title:** Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).

**Notes:**

**Sponsors:** Satya V. Rhodes-Conway, Tag Evers And Regina M. Vidaver

**Effective Date:**

**Attachments:** Item 2 - Memo - Lake Forest Water Coop Transition Agreement.pdf, Item 2 - Attachment B - Lake Forest Water Coop Transition Agreement\_.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	01/26/2026	Referred for Introduction				
<b>Action Text:</b>		This Resolution was Referred for Introduction					
<b>Notes:</b>		Finance Committee (3/02/26), Water Utility Board (2/25/26), Common Council (3/10/26)					

### Text of Legislative File 91655

#### Fiscal Note

The proposed resolution authorizes the City of Madison Water Utility to enter into a public water system transition agreement with the Lake Forest Water Cooperative Association (Co-Op). Under the terms of the agreement, the City will install water main, hydrants, and service laterals to extend City water service to each property currently serviced by the Lake Forest Water Cooperative Association. The estimated cost of the water infrastructure improvements is \$3.5 million. The Water Utility will apply for funding from the Safe Drinking Water Loan Program administered by the Wisconsin Department of Natural Resources, separately for one-third of the project costs in each year, from 2026 to 2029. If the Water Utility is unable to secure

funding from the Safe Drinking Water Loan Program, the costs will be funded through General Obligation Bonds. At this time, potential assessments to the property owners are unknown until assessment hearings are completed. Funding is available in the 2026 Adopted Water Utility Capital Budget (Munis #12507). If necessary, future capital budget requests will be modified through the City's budget process to adjust project years or funding source changes. Additionally, the agreement contains provisions for an emergency intertie agreement. The project is anticipated to be completed by the end of 2029. If the Co-Op's infrastructure fails before the end of the project, the Water Utility will provide the Co-Op with municipal water. Upon approval from the Public Service Commission, the Co-Op will be charged \$3.11 per 1,000 gallons for the volumetric charge, and \$111.70 a month as a general service charge based on the Water Utility's most current fee schedule. At this time, no additional appropriation is required.

**Title**

Authorizing the Mayor and City Clerk to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association (District 13).

**Body**

WHEREAS, the Lake Forest Water Cooperative Association (the "Co-Op") was created in 1943 to own and operate a public water distribution system serving the Lake Forest neighborhood ("Lake Forest"), an area generally lying between Carver and Martin Streets to the west of Fish Hatchery Road and adjacent to the UW Arboretum; and,

WHEREAS, the Co-Op serves 102 parcels through an Other-Than-Municipal (OTM) Community Water System (hereinafter referred to as the "Co-Op Water System") consisting of two wells and two 3,000-gallon water tanks, service mains and service laterals, with some of the system dating back to 1919 and the original development of the neighborhood. Many of the mains and laterals are located on the backside of the properties, and some of the service laterals are known to contain lead. The Co-Op's members and customers are responsible for a proportionate share of the Co-Op's operating costs; and,

WHEREAS, Lake Forest was attached to the City of Madison in 2022 upon the dissolution of the Town of Madison. Upon attachment of Lake Forest to the City, the City began providing municipal services to the neighborhood and is responsible for maintaining the streets as well as providing sanitary sewer service to the neighborhood. While Lake Forest is within the Madison Water Utility's (the "Utility") service territory, water service continues to be provided by the Co-Op (DNR - PWS ID # 11302324); and,

WHEREAS, the Co-Op's two wells and its water distribution system need repairs and the system would benefit from relocating the current laterals from the backside of the properties to the adjoining roads, along with the replacement of lead piping within the system; and,

WHEREAS, the Co-Op's Board of Directors has evaluated the long-term viability of the Co-Op and its decades-old water infrastructure and has concluded that it cannot continue to operate sustainably for much longer. This evaluation considered the Co-Op's finances, the age and deterioration of the Co-Op's water infrastructure (pipes, pumps, wells), the presence of lead in some service laterals, the absence of fire protection capacity in the neighborhood, and the

strain of continuing the volunteer workforce that administers and maintains the Co-Op's services. The Co-Op has concluded that it is not feasible for the Co-Op to secure sufficient funds through borrowing or by imposing additional charges on its members to undertake a major upgrade of the Co-Op's lines and equipment. In the absence of such an upgrade, the Co-Op cannot guarantee to continue to provide safe water to the residents of Lake Forest; and,

WHEREAS, the users of the Co-Op's water are all City residents, and a failure of the Co-Op Water System would present an immediate public health emergency while endangering the welfare of its residents; and,

WHEREAS, the City's Engineering Division has evaluated the public infrastructure within Lake Forest and has determined that it will be necessary to reconstruct the public streets within the neighborhood, as well as make stormwater and sanitary sewer improvements to better serve the area. As part of that planning, City staff and the Co-Op have been in discussions about including municipal water main improvements as part of the future municipal improvement project, which, when installed, would allow the Co-Op's members to transition to municipal water main service and for the Co-Op to eventually wind down its operations; and,

WHEREAS, in April 2025, the Co-Op's membership voted in favor of undertaking a transition to municipal water service and the eventual dissolution of the Co-Op, and the Co-Op has requested the City to extend the Madison Water Utility's public mains into Lake Forest to supply water to the Co-Op-served properties, which the City is agreeable to doing, provided certain conditions are met; and,

WHEREAS, to protect against failure of the Co-Op Water System before a full transition to municipal water main service can occur, it is necessary and appropriate to enter into an intertie agreement with the Co-Op that would allow for the provision of City water to the Co-Op in the event of an emergency prior to the final transition of water service.

BE IT RESOLVED, that the Mayor and City Clerk are authorized to enter into a Public Water System Transition Agreement with the Lake Forest Water Cooperative Association, in a form to be approved by the City Attorney and consistent with the Agreement attached hereto.

**PUBLIC WATER SYSTEM TRANSITION AGREEMENT**  
Between the City of Madison and Lake Forest Water Cooperative Association

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THIS AGREEMENT, entered into by and between the City of Madison, a municipal corporation (hereinafter referred to as “City”), and the Lake Forest Water Cooperative Association, a Wisconsin cooperative organized under Wis. Stat. Ch. 185 (hereinafter referred to as the “Co-Op”), is effective as of the date by which both parties have signed hereunder.

WITNESSETH:

WHEREAS, under Wis. Stat. § 62.11(5), the City’s Common Council has the power to act for the health, safety, and welfare of the public, and may carry out its powers by necessary means; and,

WHEREAS, the Co-Op was created in 1943 to own and operate a public water distribution system serving the Lake Forest neighborhood (“Lake Forest”), an area generally lying between Carver and Martin Streets to the west of Fish Hatchery Road and adjacent to the UW Arboretum; and,

WHEREAS, the Co-Op serves 102 parcels through an Other-Than-Municipal (OTM) Community Water System (hereinafter referred to as the “Co-Op Water System”) consisting of two wells and two 3,000-gallon water tanks, service mains and service laterals, with some of the system dating back to 1919 and the original development of the neighborhood. Many of the mains and laterals are located on the backside of the properties, and some of the service laterals are known to contain lead. The Co-Op’s members and customers are responsible for a proportionate share of the Co-Op’s operating costs; and,

WHEREAS, Lake Forest was attached to the City of Madison in 2022 upon the dissolution of the Town of Madison. Upon attachment of Lake Forest to the City, the City began providing municipal services to the neighborhood and is responsible for maintaining the streets as well as providing sanitary sewer service to the neighborhood. While Lake Forest is within the Madison Water Utility’s (the “Utility”) service territory, water service continues to be provided by the Co-Op (DNR - PWS ID # 11302324); and,

WHEREAS, the Co-Op’s two wells and its water distribution system need repairs and the system would benefit from relocating the current laterals from the backside of the properties to the adjoining roads, along with the replacement of lead piping within the system; and,

WHEREAS, the Co-Op’s Board of Directors has evaluated the long-term viability of the Co-Op and its decades-old water infrastructure and has concluded that it cannot continue to operate sustainably for much longer. This evaluation considered the Co-Op’s finances, the age and deterioration of the Co-Op’s water infrastructure (pipes, pumps, wells), the presence of lead in some service laterals, the absence of fire protection capacity in the neighborhood, and the strain of continuing the volunteer workforce that administers and maintains the Co-Op’s services. The Co-Op has concluded that it is not feasible for the Co-Op to secure sufficient funds through borrowing

or by imposing additional charges on its members to undertake a major upgrade of the Co-Op's lines and equipment. In the absence of such an upgrade, the Co-Op cannot guarantee to continue to provide safe water to the residents of Lake Forest; and,

WHEREAS, the users of the Co-Op's water are all City residents, and a failure of the Co-Op Water System would present an immediate public health emergency while endangering the welfare of its residents; and,

WHEREAS, the City's Engineering Division has evaluated the public infrastructure within Lake Forest and has determined that it will be necessary to reconstruct the public streets within the neighborhood, as well as make stormwater and sanitary sewer improvements to better serve the area. As part of that planning, City staff and the Co-Op have been in discussions about including municipal water main improvements as part of the future municipal improvement project, which, when installed, would allow the Co-Op's members to transition to municipal water main service and for the Co-Op to eventually wind down its operations; and,

WHEREAS, in April 2025, the Co-Op's membership voted in favor of undertaking a transition to municipal water service and the eventual dissolution of the Co-Op, and the Co-Op has requested the City to extend the Madison Water Utility's public mains into Lake Forest to supply water to the Co-Op-served properties, which the City is agreeable to doing, provided certain conditions are met as set forth herein.

NOW, THEREFORE, in consideration of the mutual covenants contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby mutually acknowledged, the Parties agree as follows:

1. Purpose. The purpose of this Public Water System Transition Agreement ("Agreement") is to set forth the terms and conditions upon which water service for the properties served by the Co-Op Water System will be transitioned from that system to the Madison Water Utility's public water system by approximately 2030. In addition, this Agreement will establish the procedures that will follow the transition of water service, including specifically the winding down and possible dissolution of the Co-Op. This Agreement also includes an emergency intertie agreement that would allow for the provision of City water to the Co-Op in the event of an emergency prior to the final transition of water service.
2. Term. This Agreement shall be effective upon execution by the parties hereto, and extends through Dec. 31, 2030, or such sooner time as the Co-Op is dissolved as provided for in Section 10.
3. Project Details. Due to the age and condition of the infrastructure, the City intends to reconstruct the public infrastructure within Lake Forest through a public improvement project, likely in three phases in each of the calendar years 2027, 2028, and 2029, with approximately one-third of the area involved each year progressing east to west from Fish Hatchery Road. This work will include sanitary sewer, stormwater, and street improvements. In addition, as part of the Lake Forest public improvement project, and consistent with the terms of this Agreement, the City will include the installation of public water infrastructure to eventually replace the Co-Op Water System (the "Project"). The

Project will include the installation of approximately 11,000 linear feet of water main (primarily through Martin Street, Carver Street, and the streets connecting between them), 16 fire hydrants, and water service laterals from these mains to a curb stop for each property currently served by the Co-Op.

4. Project Costs. The Utility has estimated the preliminary cost of the Project to be approximately \$3.5 million. This estimate is made at the time of this Agreement and excludes the non-water infrastructure improvements. It includes the cost to install water main, hydrants, and service laterals to extend City water service to each property served by the Co-Op. The Parties both understand and acknowledge that actual Project costs may vary and make no representations to third parties, including the Co-Op members and customers who will be benefited by the improvements, what the actual costs will be.
5. Project Funding. The City agrees that the Utility will apply for Project funding from the Safe Drinking Water Loan Program administered by the Wisconsin Department of Natural Resources (DNR), separately for one-third of the Project costs in each of the three Project years. This Program offers a lower borrowing rate that would otherwise be available to the City. If such funding is not available, Utility will arrange funding through the City using General Obligation Bonds.
6. Special Assessments. Pursuant to City ordinances and approved policies, the costs of the Project will be specially assessed to benefited properties. Under the City's special assessment policy, to present the most equitable distribution of costs among benefiting property owners, a combined frontage/area assessment rate (50% based on frontage and 50% based on lot area) will be established, and the benefiting properties will be specially assessed following the procedures outlined in Madison General Ordinances (MGO) Sections 13.16 and/or 4.09. Actual costs will be specially assessed, and will be payable in up to 30 annual installments pursuant to MGO Section 4.08(1)(d), with interest on unpaid balances calculated pursuant to MGO Section 4.08(2). The Parties recognize that the rest of the Lake Forest infrastructure project (roadway, sanitary sewer, storm sewer) will be separately assessed consistent with City ordinances and policies.
7. Private Connections to New Water Mains. As part of the Project, the City will install a service lateral from the new water main to a curb stop located in the terrace area adjacent to each property served by the Co-Op. It is the property owner's responsibility to install the private service lateral connecting the curb stop with the property and the new water meter provided by the Utility, and to arrange for the connection. The costs of installing the private service lateral, as well as the costs to reconfigure any internal plumbing, along with utility connection fees, are the costs of the property owner, and are not costs of either the City or the Co-Op. No connections shall be authorized by the Utility if cross-connections with the Co-Op Water System will occur.
8. Water Service Transition. As each phase of the Project is completed the Utility will inform the Co-Op and the Co-Op served properties of that completion when Project completion has occurred. The Co-Op served properties will be allowed to connect to the municipal water system once water service is available to the adjoining curb stop, even if that occurs before completion of the phase. The Utility will coordinate the connections of properties

served by the Co-Op to the Utility's water system, keeping the Co-Op informed of the progress. For each phase, the properties served by the Co-Op shall have up to six months to effectuate a connection to the municipal water system, subject only to the Co-Op's ability to continue providing water service. Once the final phase of the Project is complete and municipal water service is available to all properties in Lake Forest, and subject to the foregoing provision, the Co-Op agrees that it will cease to provide water service, taking the wells off-line.

9. Co-Op Facilities. The Co-Op will retain ownership, maintenance and repair responsibilities of the Co-Op Water System until water service has been transitioned to the municipal water system. Following water service transition as outlined above, the Co-Op will abandon the existing water service laterals, currently located in backyards, and the Co-Op water infrastructure will be decommissioned, removed, and/or abandoned. The Co-Op will be responsible for properly abandoning the Co-Op wells, consistent with WDNR and Utility requirements.
10. Dissolution of the Co-Op. Following the completion of the Project, the Co-Op shall consider dissolution as provided for under Wis. Stat. § 185.71. The Co-Op shall undertake a vote of the membership to wind up its affairs and dissolve. Before finalizing a dissolution, the Co-Op shall pay any bills issued by the Utility to the Co-Op under Section 11.
11. Emergency Intertie Agreement. The Project is anticipated to be completed by the end of 2029 at which time all properties in Lake Forest are expected to be served by the Utility within six months. However, given the extended nature of the Project completion period, and to account for possible failure of the Co-Op's infrastructure, the Co-Op and the Utility desire to undertake an emergency intertie agreement whereby, prior to the final transition of water service, the Utility will make available municipal water to the Co-Op, when requested by the Co-Op. This emergency intertie agreement will ensure that adequate water supply is available to the properties served by the Co-Op Water System in the event of a system failure before municipal water service can be fully implemented.

In the event of a failure of either the Co-Op's well or some other public health emergency which necessitates the Co-Op's use of municipal water, the Co-Op will coordinate with the Utility to connect its water system to the City's municipal water supply. To facilitate the connection, the Utility will temporarily loan out a 3-inch diameter wholesale water meter and install that meter at the nearest point between the water systems of the Co-Op and the Utility, which is generally understood to be along the Martin Street frontage of 2050 Fish Hatchery Road. The Co-Op will be charged \$3.11 per 1,000 gallons for the volumetric charge, and a \$111.70 as monthly general service charge based on a 3-inch meter per the Utility's most current fee schedule. Billing will be monthly. These charges will be adjusted based on actual annual water demand, or pursuant to approved tariffs as established by the Public Service Commission. After the completion of the Project and the transition to municipal service, the 3-inch water meter will be returned to the Utility.

12. Notices. All notices to be given under the terms of this Agreement shall be in writing and signed by the person serving the notice and shall be sent registered or certified mail, return receipt requested, postage prepaid, or hand delivered to the addresses of the parties listed below:

City: Madison Water Utility  
General Manager  
119 E. Olin Ave.  
Madison, WI 53713

Co-Op: Lake Forest Water Cooperative Association  
c/o Gary Davis, President  
2018 Dickson Place  
Madison, WI 53713

13. Non-Discrimination. During the term of this Agreement, the Co-Op agrees not to discriminate against any employee or applicant because of race, religion, marital status, age, color, sex, handicap, national origin or ancestry, income level or source of income, arrest record or conviction record, less than honorable discharge, physical appearance, sexual orientation, gender identity, political beliefs, or student status. The Co-Op further agrees not to discriminate against any subcontractor or person who offers to subcontract on this Agreement because of race, religion, color, age, disability, sex, sexual orientation, gender identity or national origin.
14. Default/Termination. Except where otherwise noted in this Agreement, in the event the Co-Op shall default in any of the covenants, agreements, commitments, or conditions herein contained, or fails to fully perform and carry out any term or condition of this Agreement to the satisfaction of the City, and any such default shall continue unremedied for a period of ten (10) days after written notice thereof to the Co-Op, the City may, at its option and in addition to all other rights and remedies which it may have at law or in equity against the Co-Op, including expressly the specific enforcement hereof, forthwith have the cumulative right to immediately terminate this Agreement and all rights of the Co-Op under this Agreement.
15. Status of Parties. It is agreed that the Co-Op is not an employee or representative of the City, and that any persons who the Co-Op utilizes and provides for services under this Agreement are employees or volunteers of the Co-Op and are not employees or volunteers of the City of Madison. In addition, it is agreed that the City is not granting the Co-Op the right to sell or distribute any City goods or services nor is there a community of interest, as that term is defined at Wis. Stat. Sec. 135.02(1), between the City and the Co-Op arising from this Agreement. The Parties both acknowledge that this Agreement does not create a dealership under Wis. Stat. Ch. 135.
16. Third Party Rights. This Agreement is intended to be solely between the parties hereto. No part of this Agreement shall be construed to add, supplement, amend, abridge or repeal existing rights, benefits or privileges of any third party or parties, including but not limited to employees of either of the parties or the Co-Op members or customers.

17. Assignability and Subcontracting. The Co-Op shall not assign or subcontract any interest or obligation under this Agreement without the City's prior written approval. All of the services provided for hereunder shall be performed by the Co-Op and employees or volunteers of the Co-Op.
18. Amendments. This Agreement shall be binding on the parties hereto, their respective heirs, devisees, and successors, and cannot be varied or waived by any oral representations or promise of any agent or other person of the parties hereto. Any change in any provision of this Agreement may only be made by a written amendment, signed by the duly authorized agent or agents of the Co-Op and the Water Utility General Manager, or their designee.
19. No Waiver. No failure to exercise, and no delay in exercising, any right, power or remedy hereunder on the part of the City or the Co-Op shall operate as a waiver thereof, nor shall any single or partial exercise of any right, power or remedy preclude any other or further exercise thereof or the exercise of any other right, power or remedy. No express waiver shall affect any event or default other than the event or default specified in such waiver, and any such waiver, to be effective, must be in writing and shall be operative only for the time and to the extent expressly provided by the City or the Co-Op therein. A waiver of any covenant, term or condition contained herein shall not be construed as a waiver of any subsequent breach of the same covenant, term or condition.
20. Severability. It is mutually agreed that in case any provision of this Agreement is determined by any court of law to be unconstitutional, illegal or unenforceable, it is the intention of the parties that all other provisions of this Agreement remain in full force and effect.
21. Joint Preparation. Each Party and its counsel have participated fully in the review and revision of this Agreement and acknowledge that the preparation of this Agreement has been their joint effort. The language agreed to expresses their mutual intent and the resulting document shall not, solely as a matter of judicial construction, be construed more severely against one of the Parties than the other. The language in this Agreement shall be interpreted as to its fair meaning and not strictly for or against any party.
22. Choice of Law and Forum Selection. This Agreement shall be governed by and construed, interpreted and enforced in accordance with the laws of the State of Wisconsin. The parties agree, for any claim or suit or other dispute relating to this Agreement that cannot be mutually resolved, the venue shall be a court of competent jurisdiction within Dane County, State of Wisconsin and the parties agree to submit themselves to the jurisdiction of said court, to the exclusion of any other judicial district that may have jurisdiction over such a dispute according to any law.
23. Compliance with Applicable Laws. The Co-Op shall become familiar with, and shall at all times comply with and observe all federal, state, and local laws, ordinances, and regulations which in any manner affect the services or conduct of the Co-Op and its agents and employees. The Co-Op's failure to comply with any such laws, ordinances or regulations shall be a default subject to Section 14 of this Agreement.

24. Authority. The Co-Op represents that it has the authority to enter into this Agreement and the person signing on behalf of the Co-Op represents and warrants that he or she has been duly authorized to bind the Co-Op and sign this Agreement on the Co-Op's behalf.
25. Entire Agreement. The entire agreement of the Parties is contained herein and this Agreement supersedes any and all oral contracts and negotiations between the Parties.
26. Counterparts; Electronic Delivery. This Agreement and any document executed in connection herewith may be executed in counterparts, each of which shall be deemed an original, but all of which together shall constitute the same document. Signatures on this Agreement may be exchanged between the Parties by facsimile, electronic scanned copy (.pdf) or similar technology and shall be as valid as original; and this Agreement may be converted into electronic format and signed or given effect with one or more electronic signature(s) if the electronic signature(s) meets all requirements of Wis. Stat. ch. 137 or other applicable Wisconsin or Federal law. Executed copies or counterparts of this Agreement may be delivered by facsimile or email and upon receipt will be deemed original and binding upon the Parties hereto, whether or not a hard copy is also delivered. Copies of this Agreement, fully executed, shall be as valid as an original.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their proper officers on the day and year first above written.

**FOR THE LAKE FOREST WATER COOPERATIVE ASSOCIATION**

\_\_\_\_\_  
Gary Davis, President

\_\_\_\_\_  
Date

**FOR THE CITY OF MADISON**

\_\_\_\_\_  
Satya Rhodes-Conway, Mayor

\_\_\_\_\_  
Date

\_\_\_\_\_  
Lydia A. McComas, City Clerk

\_\_\_\_\_  
Date

Approved:

\_\_\_\_\_  
David P. Schmiedicke, Finance Director

\_\_\_\_\_  
Date

Approved as to form:

\_\_\_\_\_  
Michael Haas, City Attorney

\_\_\_\_\_  
Date

Execution of this Agreement by City is authorized by Resolution Enactment No. RES-26-\_\_\_\_\_, ID No. \_\_\_\_\_, adopted by the Common Council of the City of Madison on \_\_\_\_\_, 2026.



# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Master

**File Number: 91709**

<b>File ID:</b> 91709	<b>File Type:</b> Presentation	<b>Status:</b> In Committee
<b>Version:</b> 1	<b>Reference:</b>	<b>Controlling Body:</b> WATER UTILITY BOARD
		<b>File Created Date :</b> 02/19/2026
<b>File Name:</b> Public Service Commission of Wisconsin (PSCW)'s Decision on 2025 Rate Case		<b>Final Action:</b>
<b>Title:</b> Public Service Commission of Wisconsin (PSCW)'s Decision on 2025 Rate Case		

### Notes:

### Sponsors:

### Effective Date:

**Attachments:** Item 3 - Memo - PSCW Ruling on 2025 Rate Case (002).pdf **Enactment Number:**

### Author:

### Hearing Date:

**Entered by:** jberndt@madisonwater.org

### Published Date:

## History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Presentation was Refer to the WATER UTILITY BOARD							

## Text of Legislative File 91709

### TITLE

Public Service Commission of Wisconsin (PSCW)'s Decision on 2025 Rate Case

### BODY

See attached memo.



**MEMORANDUM**

Date: February 25, 2026

To: Water Utility Board

From: January Vang, Finance & Administration Manager  
Krishna Kumar, General Manager

Subject: Public Service Commission of Wisconsin (PSCW)'s Ruling on the 2025 Rate Case

**RECOMMENDATION**

Informational Item.

**BACKGROUND**

The Public Service Commission of Wisconsin (PSCW) recently provided a ruling on Madison Water Utility's (MWU) 2025 application (2025 rate case) to increase water rates (3280-WR-117). Given below is a summary of the Utility's requests and PSCW's ruling.

Rate Component	Utility's Ask	PSCW's Ruling
Expense Depreciation	\$10 Million	\$10 Million
Cash Adder	\$6,228,131	\$3,500,000
MadCAP	Sought Extension of the Program	Disallowed Continuation of the Program

Cash Adder

PSCW approved a cash adder of \$3.5 million, although Utility had requested a cash adder of \$6.2 million. The reduction in cash adder results in a slightly reduced rate of capital investments by the Utility.

Water Rate Impacts

The total increase in water revenues authorized by the PSCW is \$5,536,179, which results in an estimated overall rate increase of 9.9% over the water utility's present revenues, or an annualized rate increase of 3.3% over the three years since the last rate increase.

Given this PSCW ruling, the water charge for an average residential customer with a 5/8-inch who uses 4,000 gallons of water or less per month will increase from \$33.90 to \$38.81, or \$4.91 additional per month. This translates to an increase of approximately \$1.64 a month or 4.8% per year annualized over the three years since the last rate increase. Utility is planning to implement the new rates from May 1, 2026.

#### Madison Customer Assistance Program (MadCAP)

As part of the 2022 rate case, PSCW approved the Madison Municipal Services Customer Assistance Program (MadCAP) on a 2-year pilot basis. It offers monthly bill credits to low-income customers. Eligible households can receive a monthly bill credit of up to \$20 or \$30 (based on income).

As part of the 2025 rate case, Utility had sought extension of MadCAP, but unfortunately PSCW decided not to allow continuation of the financial assistance program. Per the PSCW recent ruling on the 2025 rate case, Utility will need to stop accepting new applications for the current MadCAP program from the date of the written order of the PSCW, which is expected any time now.

The City would like to continue MadCAP using non-utility revenues and re-launch the customer assistance program after March 11, 2026, pending final approval of the Common Council on March 10, 2026. Applications received between the date of the written order of the PSCW and March 11, 2026, would be processed only after March 11, 2026.

Residents who are currently enrolled in MadCAP will be unaffected by this transition and continue to receive their bill credit. As per the PSCW ruling on the 2025 rate case, the source of funding for the current enrollees will change from water revenues to non-utility revenues on August 1, 2026 (90 days from the planned date of implementation of new rates). The revisions to the MadCAP are still being finalized by the City and will be shared at the Board meeting.



# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Master

**File Number: 92057**

**File ID:** 92057

**File Type:** Presentation

**Status:** Presentation

**Version:** 1

**Reference:**

**Controlling Body:** WATER UTILITY BOARD

**File Created Date :** 02/19/2026

**File Name:** Board Educational Session - Utility Finance 101

**Final Action:**

**Title:** Board Educational Session - Utility Finance 101

### Notes:

**Sponsors:**

**Effective Date:**

**Attachments:**

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Presentation was Refer to the WATER UTILITY BOARD							

### Text of Legislative File 92057

#### TITLE

Board Educational Session - Utility Finance 101

#### BODY

Presentation to the Water Utility Board by Krishna Kumar, General Manager.



# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Master

**File Number: 92058**

<b>File ID:</b> 92058	<b>File Type:</b> Report	<b>Status:</b> Items Referred
<b>Version:</b> 1	<b>Reference:</b>	<b>Controlling Body:</b> WATER UTILITY BOARD
		<b>File Created Date :</b> 02/19/2026
<b>File Name:</b> Water Production Monthly Report		<b>Final Action:</b>
<b>Title:</b> Water Production Monthly Report		

**Notes:**

**Sponsors:**

**Effective Date:**

**Attachments:** Item 5 - Memo - Water Production Report January 2026.pdf, Item 5 - Attachment A - Water Production Report for January 2026.pdf, Item 5 - Attachment B - Well Utilization Report for January 2026.pdf, Item 5 - Attachment C - Status of Unit Wells Offline Report for January 2026.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Report was Refer to the WATER UTILITY BOARD							

### Text of Legislative File 92058

**TITLE**  
Water Production Monthly Report

**BODY**  
See corresponding memo and attachments.

## MEMORANDUM

Date: February 25, 2026

To: Water Utility Board

From: Joseph Grande, Water Resources Manager  
Krishna Kumar, General Manager

Subject: Water Production Report

## BACKGROUND

Board governance policy requires that current and future customers will receive water that meets or exceeds industry-accepted levels of service for fire protection and pressure.

This includes:

1. Water delivered to hydrants at proper flow rates for fire protection.
2. Water delivered to the customer tap at a pressure that meets industry-accepted low, high, and emergency operation criteria.
3. Water used for outdoor irrigation under drought-free conditions.

The Water Resources section of the Utility strives to meet or exceed the expectations laid out above. The January Monthly Water Production, Unit Well Cumulative Capacity Utilization, and Status of Unit Wells Offline reports reflecting these efforts are attached.

## ATTACHMENTS

- A. Monthly Water Production as of January 31, 2025
- B. Unit Well Cumulative Capacity Utilization as of January 31, 2025
- C. Status of Unit Wells Offline for Repairs/Replacement as of February 15, 2026

# Madison Water Utility

## Daily and Cumulative Well Pumpage

January 2026 - Attachment A

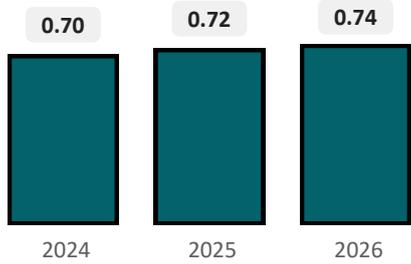
### Daily Production Surplus

(million gallons)

Region	Wells	Capacity (max)	Capacity (reliable)	Pumpage	Waste	Net Production	Surplus/(Deficiency)
AB	8	23.4	12.8	8.4		8.4	4.4
C	10	28.8	22.3	11.7	0.07	11.6	10.7
D	3	9.1	5.9	3.7		3.7	2.2
<b>Total</b>	<b>21</b>	<b>61.3</b>	<b>41.0</b>	<b>23.8</b>	<b>0.07</b>	<b>23.7</b>	<b>17.3</b>

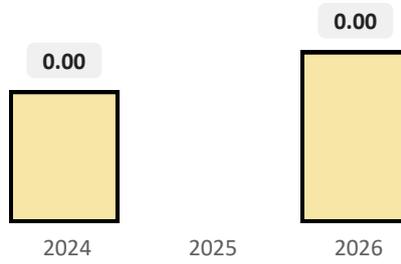
### YTD Pumpage

(billion gallons)



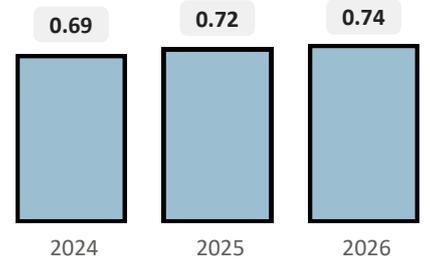
### YTD Pump to Waste

(billion gallons)



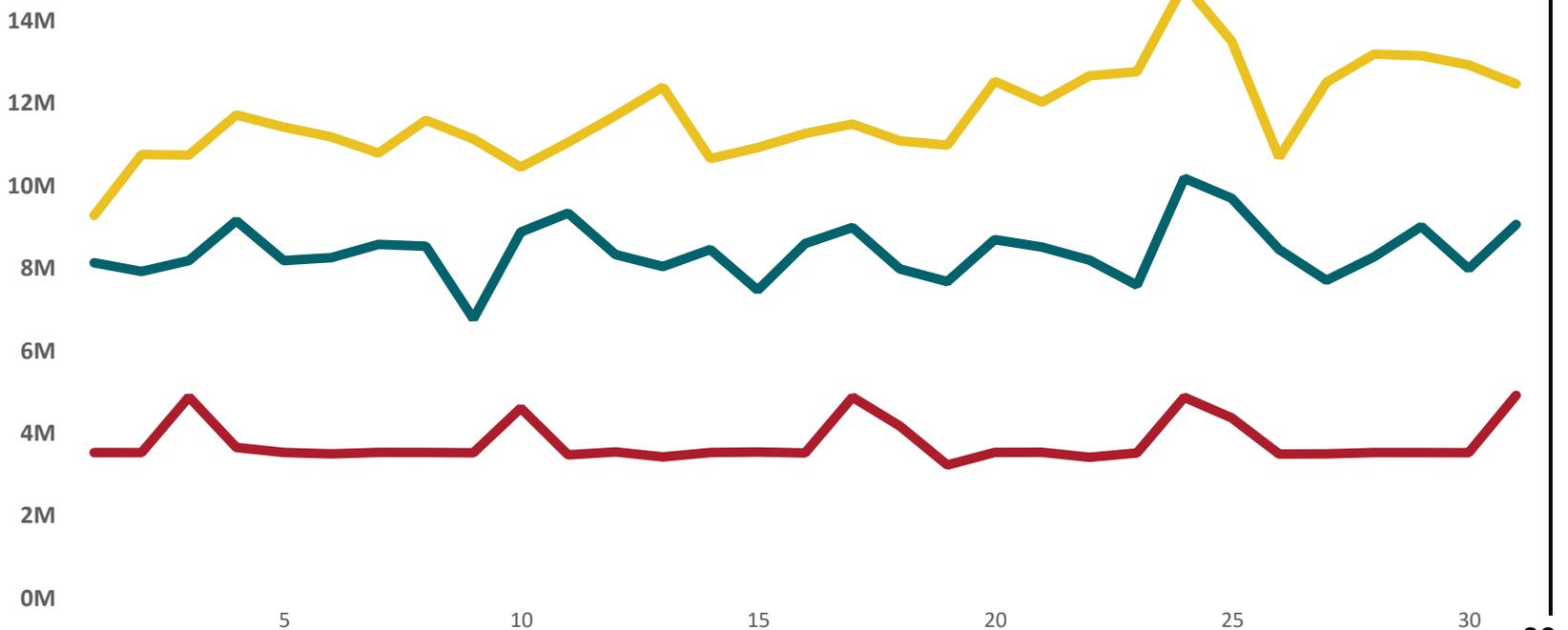
### YTD Production

(billion gallons)



### Daily Production by Region

● AB ● C ● D



# Madison Water Utility Well Utilization Summary

January 2026 - Attachment B

## Well Utilization

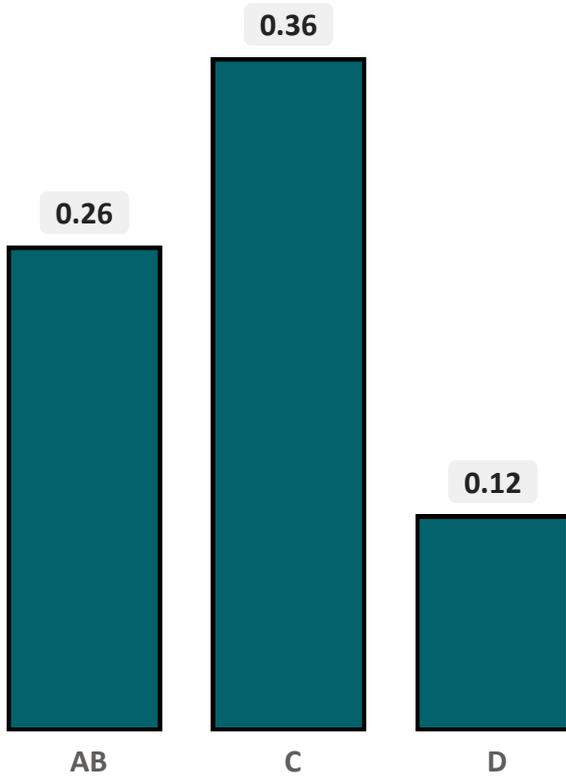
(million gallons)

YTD Capacity YTD Production Utilization Rate (%)

	YTD Capacity	YTD Production	Utilization Rate (%)
<b>Region AB</b>	<b>748</b>	<b>260</b>	<b>35</b>
WELL-07	98	27	28
WELL-09	74	26	36
WELL-11	85	35	41
WELL-13	107	19	18
WELL-15	98	59	60
WELL-25	89	24	27
WELL-29	98	48	49
WELL-31	98	22	22
<b>Region C</b>	<b>927</b>	<b>360</b>	<b>39</b>
WELL-06	107	46	43
WELL-12	94	48	51
WELL-14	80	66	82
WELL-17	80		
WELL-18	89	58	65
WELL-19	103	0	2
WELL-20	98	45	46
WELL-24	97	32	32
WELL-27	80		
WELL-30	98	66	67
<b>Region D</b>	<b>297</b>	<b>116</b>	<b>39</b>
WELL-16	98	53	54
WELL-26	98	62	64
WELL-28	100		
<b>Total</b>	<b>1,972</b>	<b>736</b>	<b>37</b>

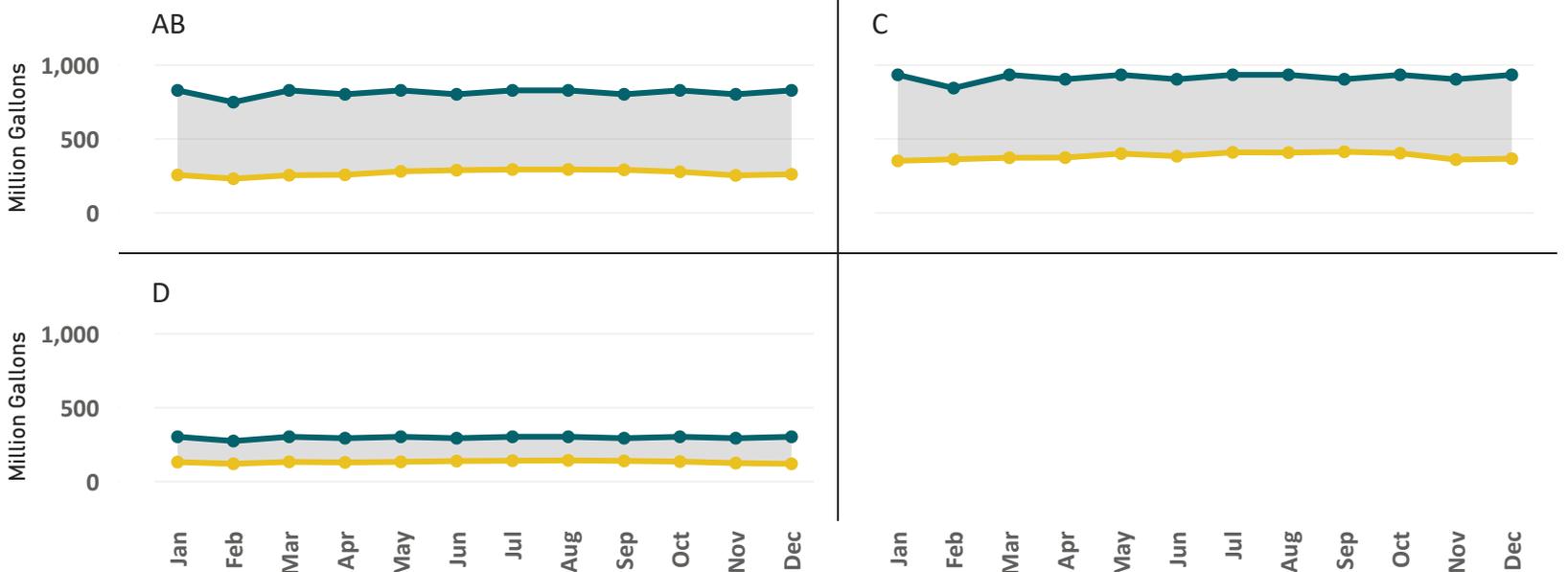
### YTD Regional Production

(billion gallons)



### Monthly Production and Maximum Capacity, 2025

● Monthly Capacity ● Production ● Surplus



**Madison Water Utility**  
**Status of Unit Wells Offline for Repairs or Upgrades**  
**2/15/2026**

<b>Region</b>	<b>Unit Well</b>	<b>Lost Supply (GPM)</b>	<b>Date Offline</b>	<b>Expected Online</b>	<b>Status of Repair/Replacement</b>
<b>C</b>	<b>19</b>	<b>2,300</b>	10/2024	3/2026	Final equipment testing & adjustment
<b>D</b>	<b>28</b>	<b>2,250</b>	12/2025	4/2026	10-Year Inspection & Maintenance

GPM = gallons per minute; 1,000 gpm = 1.44 MGD (million gallons per day)



# City of Madison

City of Madison  
Madison, WI 53703  
www.cityofmadison.com

## Master

**File Number: 92059**

<b>File ID:</b> 92059	<b>File Type:</b> Report	<b>Status:</b> Items Referred
<b>Version:</b> 1	<b>Reference:</b>	<b>Controlling Body:</b> WATER UTILITY BOARD
		<b>File Created Date :</b> 02/19/2026
<b>File Name:</b> Financial Conditions Monthly Report		<b>Final Action:</b>
<b>Title:</b> Financial Conditions Monthly Report		

**Notes:**

**Sponsors:**

**Effective Date:**

**Attachments:** Item 6 - Memo - Financial Conditions Report February 2026.pdf, Item 6 - Attachment - Financial Conditions Report as of 1.31.26.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Report was Refer to the WATER UTILITY BOARD							

### Text of Legislative File 92059

**TITLE**  
Financial Conditions Monthly Report

**BODY**  
See corresponding memo and attachment.

## MEMORANDUM

Date: February 25, 2026

To: Water Utility Board

From: January Vang, Finance and Administrative Manager

Subject: Monthly Financial Report – Operating and Capital Funds

## BACKGROUND

Board governance policy requires that the Utility shall not cause or allow the development of fiscal jeopardy or a material deviation of actual expenditures from board priorities established in Outcomes policies. Accordingly, the Utility shall not cause or allow conditions, procedures, or decisions that:

1. Fail to ensure long-term financial health.
2. Fail to present a balanced annual operating budget and quarterly updates on actual expenditures and income.
3. Exceed total appropriations for the fiscal year, unless directed to do so by the board.
4. Use any dedicated reserves for purposes other than those for which they are designated, unless directed to do so by the board.
5. Undertake a debt without payoff schedule and identification of revenue stream.
6. Fail to establish an unrestricted reserve equal to a typical three months' operating expenses.
7. Fail to inform the board of where the utility stands with any current rate case in progress.
8. Fail to be able to provide a concise summary of the financial condition of the utility at any time.
9. Fail to adjust spending related to revenue shortfalls in a budget deficit.

The Finance Section of the Utility strives hard to meet or exceed the expectations laid out above. The monthly financial update provided in the attached Budget to Actual comparison, as of January 31, 2026, reflecting these efforts is attached.

As of January 31, 2026:

- Water revenues are up \$183 thousand compared to prior year to date.
- Water expenditures are up \$466 thousand compared to prior year to date.
- Operating Fund balance is \$4.1 million.
- Capital Fund expenditures is \$2.3 million, of which \$1.7 million is encumbrances.
- Capital Fund balance is \$3.6 million.

MadCAP Data Summary (as of February 19, 2026)

	AMI <30%	AMI >30% and <50%	Total
Total Applications Received	604	313	917
Total Applications Approved	313	130	443
<i>Homeowners</i>	174	93	267
<i>Renters</i>	139	37	176
Total Applications Not Approved	291	183	474
Households Newly Enrolled in Conservation Programs	84	41	125

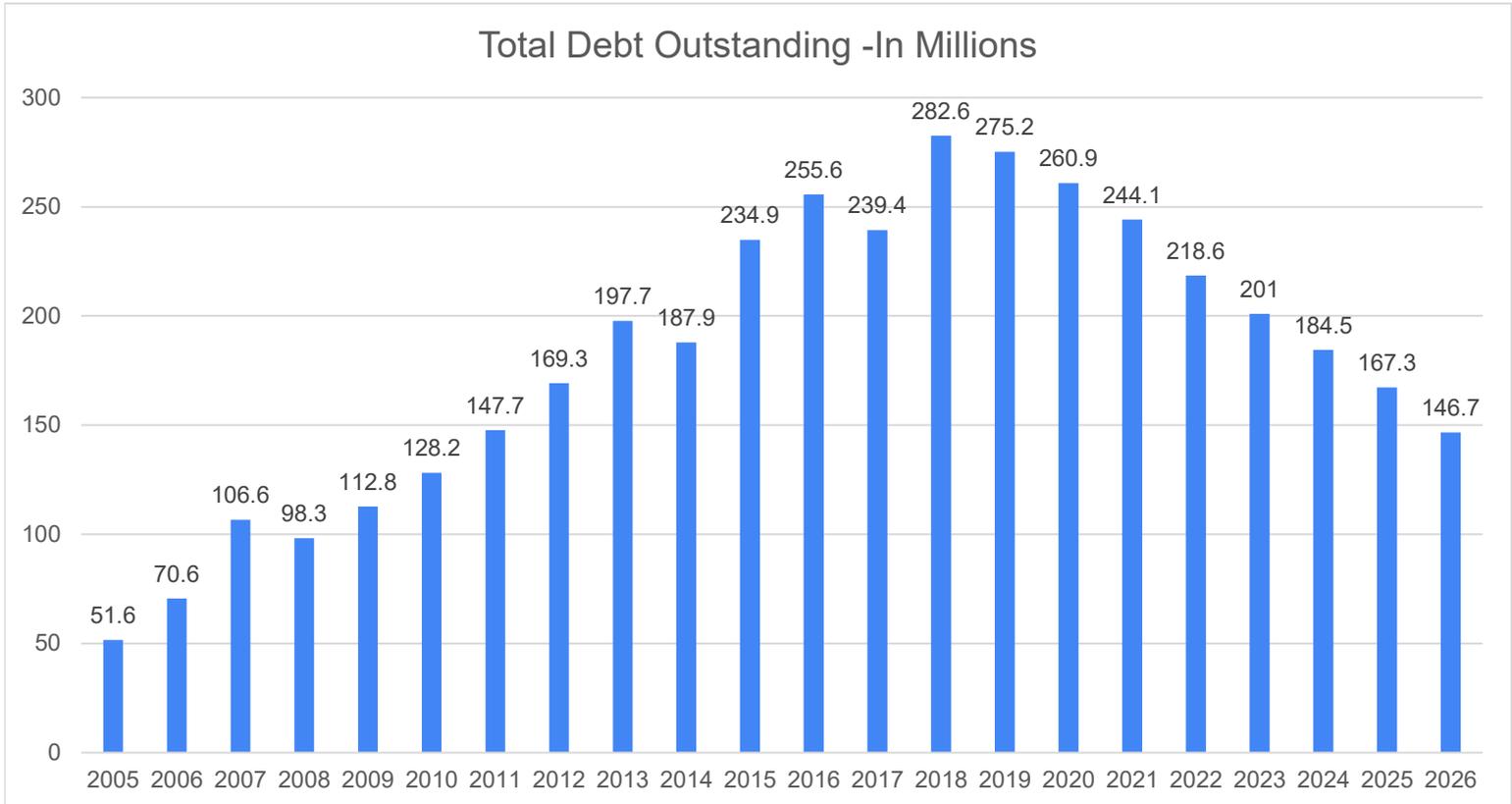
**ATTACHMENTS:**

- A. Budget to Actual comparison as of January 31, 2026

**Madison Water Utility**  
**Budget to Actual Comparison**  
**As of January 31, 2026**

	FY 2024 Actual	FY 2025 Actual *	FY 2026 Budget	Year to Date January 31, 2026	Projected 2026
<b>Operating Fund</b>					
<b>Revenues:</b>					
Sales of water (Operations)	\$ 50,247,494	\$ 50,488,769	\$ 51,279,000	\$ 3,705,614	\$ 51,279,000
Other Revenues	1,488,163	968,886	1,976,000	43,139	\$ 1,976,000
Interest Income	1,846,886	2,057,603	1,685,000	140,417	\$ 1,685,000
<b>Total Revenues</b>	<b>53,582,543</b>	<b>53,515,258</b>	<b>54,940,000</b>	<b>3,889,170</b>	<b>54,940,000</b>
<b>Expenditures:</b>					
Operating Expenses	18,975,109	20,720,317	26,699,011	1,548,653	26,699,011
Debt Service - Interest & Principal	18,684,694	19,342,021	19,295,207	13,407,103	18,028,954
Transfer Out to City (PILOT)	6,395,254	7,163,544	6,400,000	533,333	6,400,000
<b>Total Expenditures</b>	<b>44,055,057</b>	<b>47,225,881</b>	<b>52,394,218</b>	<b>15,489,090</b>	<b>51,127,965</b>
<b>Net Operating Fund Inc(Decr)</b>	<b>9,527,486</b>	<b>6,289,376</b>	<b>2,545,782</b>	<b>(11,599,920)</b>	<b>3,812,035</b>
<b>Operating Fund Balance</b>					
Opening Fund Balance	12,178,312	19,122,139	19,383,698	19,122,139	19,122,139
Net Operating Fund Inc(Decr)	9,527,486	6,289,376	2,545,782	(11,599,920)	3,812,035
Tank Recoat Reserve	(800,000)	(800,000)	(800,000)	(66,667)	(800,000)
Catastrophic Reserve	-	(5,000,000)	-	-	-
Transfer Out to Capital Fund	(4,082,489)	(7,283,068)	(4,402,000)	(366,833)	(4,402,000)
Accrual Adjustments	2,298,830	7,055,250		(2,983,551)	-
<b>Ending Fund Balance</b>	<b>\$ 19,122,139</b>	<b>\$ 19,383,698</b>	<b>\$ 16,727,480</b>	<b>\$ 4,105,168</b>	<b>\$ 17,732,174</b>
<b>Construction Fund</b>					
<b>Revenues:</b>					
Bond/Loan Proceeds	7,328,000	-	-	-	-
SDWL Proceeds	1,705,445	3,157,679	11,500,000	958,333	11,500,000
Sales of Water (Expense Depreciation)	5,000,000	5,000,000	8,096,000	674,667	8,096,000
Trans from Oper Fund / Reserves	4,082,489	7,283,068	7,498,000	624,833	7,498,000
<b>Total Capital Revenues</b>	<b>18,115,934</b>	<b>15,440,747</b>	<b>27,094,000</b>	<b>2,257,833</b>	<b>27,094,000</b>
<b>Actual Expenditures &amp; Encumbrances</b>					
Pipeline	6,052,988	7,277,377	15,505,000	1,180,561	15,505,000
Facility	4,399,747	11,770,177	8,923,000	612,894	8,923,000
Fleet/Other	2,132,862	2,793,302	2,666,000	544,414	2,666,000
<b>Total Capital Expend &amp; Encumb</b>	<b>12,585,597</b>	<b>21,840,855</b>	<b>27,094,000</b>	<b>2,337,869</b>	<b>27,094,000</b>
<b>Net Construction Fund Inc(Decr)</b>	<b>5,530,337</b>	<b>(6,400,108)</b>	<b>-</b>	<b>(80,036)</b>	<b>-</b>
<b>Construction Fund Balance</b>					
Opening Fund Balance	4,514,521	10,044,858	3,644,750	3,644,750	3,644,750
Net Capital Fund Inc(Decr)	5,530,337	(6,400,108)	-	(80,036)	-
<b>Ending Fund Balance</b>	<b>\$ 10,044,858</b>	<b>\$ 3,644,750</b>	<b>\$ 3,644,750</b>	<b>\$ 3,564,714</b>	<b>\$ 3,644,750</b>
<i>*Subject to additional year-end entries and final audit</i>					

<b>Madison Water Utility</b>				
<b>Cash Reserves &amp; Long-Term Debt</b>				
<b>Cash Reserves</b>	<b>FY 2023 Actual</b>	<b>FY 2024 Actual</b>	<b>FY 2025 Actual *</b>	<b>As of January 31, 2026</b>
Restricted:				
Bond Redemption Fund	\$ 13,191,166	\$ 13,217,358	\$ 13,407,103	\$ -
Bond Redemption Reserve Fund	12,190,068	12,190,068	12,355,808	12,355,808
BAN Repayment Fund	10,000,000	-	-	-
Tank Recoat Reserve	800,000	800,000	800,000	2,466,667
Catastrophic Reserve	-	-	5,000,000	5,000,000
Depreciation Fund	750,000	750,000	750,000	750,000
PILOT Fund	-	-	-	-
Assessment Account	1,858,134	2,055,530	2,055,530	2,055,530
Revenue Bond Construction Fund	2,548,254	7,492,361	774,078	710,829
Expense Depreciation	1,966,423	2,413,110	1,765,341	1,748,721
Timing Adjustments	-	-	-	(62,606)
Unrestricted Cash Balance	16,178,312	18,960,007	19,966,524	16,419,326
<b>Total Cash &amp; Investments (Munis)</b>	<b>\$ 59,482,356</b>	<b>\$ 57,878,434</b>	<b>\$ 56,874,385</b>	<b>\$ 41,444,274</b>
<b>No. of months expenditures covered by Operating Reserves (Goal - 6)</b>	<b>4.41</b>	<b>5.16</b>	<b>5.07</b>	<b>1.06</b>
<b>Debt Coverage Ratio (Required 1.25)</b>	<b>2.61</b>	<b>2.68</b>		
<b>Debt Equity Ratio % (50/50)</b>	<b>52/48</b>	<b>43/57</b>		





# City of Madison

City of Madison  
Madison, WI 53703  
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## Master

**File Number: 92060**

<b>File ID:</b> 92060	<b>File Type:</b> Report	<b>Status:</b> Items Referred
<b>Version:</b> 1	<b>Reference:</b>	<b>Controlling Body:</b> WATER UTILITY BOARD
		<b>File Created Date :</b> 02/19/2026
<b>File Name:</b> Capital Projects Monthly Report		<b>Final Action:</b>
<b>Title:</b> Capital Projects Monthly Report		

**Notes:**

**Sponsors:**

**Effective Date:**

**Attachments:** Item 7 - Memo - Capital Projects Monthly Report 2026-02-25.pdf, Item 7 - Attachment - Capital Projects Monthly Report 2026-02-25.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Report was Refer to the WATER UTILITY BOARD							

### Text of Legislative File 92060

**TITLE**  
Capital Projects Monthly Report

**BODY**  
See corresponding memo and attachment.

## MEMORANDUM

Date: February 25, 2026

To: Water Utility Board

From: Pete Holmgren, P.E. – Chief Engineer  
Krishna Kumar – General Manager

Subject: Capital Projects Report

## BACKGROUND

Board governance policy requires that the Utility shall not cause or allow conditions, procedures, or decisions that prevent the Madison Water Utility from meeting its obligation to serve current and future generations of customers within the City of Madison and its authorized service areas. Accordingly, the Utility shall not cause or allow conditions, procedures, or decisions that:

1. Fail to assure that required rates fund all expenditures for timely and prudent capital improvements to existing utility systems, and that those capital improvements are driven by reliability, operational or regulatory requirements, replacement of aging infrastructure, utility relocations for public works and road projects, extension of the life of existing systems, or customer input.
2. Fail to identify and plan for resource and infrastructure needs for the provision of water service to customers in a timely manner.
3. Fail to coordinate Madison Water Utility activities and policies with the City of Madison's Comprehensive Plan and other relevant guidelines for community development.
4. Fail to consider participation with other governmental or private entities on regional major water infrastructure or water supply planning projects.

The Engineering Section of the Utility strives to meet or exceed the expectations laid out above. The monthly Capital Budget to Actual Monthly Report reflecting these efforts is attached.

## **SUMMARY**

The attached Capital Budget Monthly Report presents the total of both actual capital expenditures *and* encumbrances through January; this total is ~\$2,338,000.

The actual capital expenditures in January total ~\$168,000 and consist of:

- ~\$73,000 in facility expenses
- ~\$68,000 in fleet/other expenses
- ~\$27,000 in pipeline expenses

For expense depreciation related to water main replacement projects:

- The total targeted spend amount in 2026 is estimated to be ~\$8,000,000 pending prorated changes to the water rates later this year
- The actual capital expenditures through January are ~\$17,000
- Encumbrances *plus* actual capital expenditures through January are ~\$1,016,000

Please refer to the attached report for additional information, which also includes project updates for:

- Major Capital Project Unit Well 19
- Major Capital Project Unit Well 12
- Southeast Pipeline Extension

## **ATTACHMENTS:**

1. Capital Projects Monthly Report – February 2026

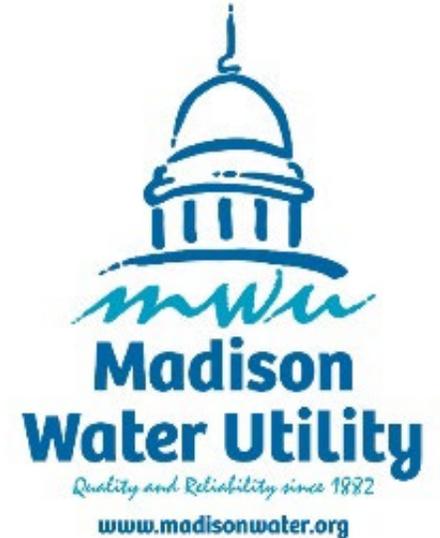
# WATER UTILITY BOARD

## CAPITAL PROJECTS MONTHLY REPORT

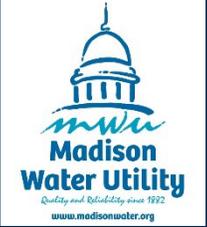


Pete Holmgren, P.E.  
Chief Engineer

February 25, 2026



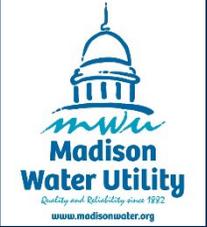
# Capital Projects Monthly Report



## ■ PRESENTATION OVERVIEW:

1. Actual Expenditures Through January 2026
2. Expense Depreciation for Water Main Replacement Updates
3. Major Capital Project Updates:
  - Unit Well 19 Iron, Manganese, & Radium Treatment Facility
  - Unit Well 12 Reconstruction
  - Southeast Pipeline Extension

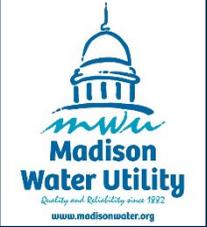
# Capital Projects Monthly Report



## 2026 Actual Expenditures and Encumbrances (Through January):

- Total of Actual Expenditures and Encumbrances: ~\$2,338,000
- January Actual Expenditures (~\$168,000):
  1. Facilities: ~\$73,000
  2. Fleet/Other: ~\$68,000
  3. Pipelines: ~\$27,000

# Capital Projects Monthly Report

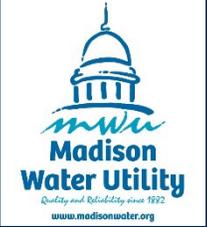


## Water Main Expense Depreciation Updates:

- The total targeted spend amount in 2026 is \*\$8,000,000
- Actual expenditures through January are ~\$17,000
- Estimated encumbrances *plus* expenditures through January are \$1,016,000

*\*Awaiting 2026 PSC Rate Order and proration based on effective date*

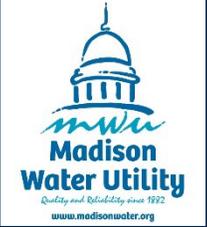
# Capital Projects Monthly Report



## Project Update: Unit Well 19 Iron, Manganese, & Radium Treatment

- Project Budget: \$9,183,000
  - Current Status: Construction
    - Initial punch list issued for electrical and architectural items
    - Ceiling insulation re-application, schedule coordination
    - System operations tests, adjustments
  - Upcoming:
    - Filing of operations and maintenance manuals, warranty periods
    - Landscaping warranty re-inspection (spring)
    - Contract closure

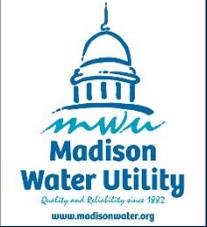
# Capital Projects Monthly Report



## Project Update: Well 12 Reconstruction

- Project Budget: \$8,00,000 (Safe Drinking Water Loan-Financed)
  - Current Status: Bidding
    - DNR final approval/conditions received
    - Stormwater and erosion control permit finalization
    - Coordination with MG&E for generator and electrical loads, infrastructure modifications
  - Upcoming:
    - Pre-bid construction walkthrough (3/10)
    - Addenda preparations (as necessary)
    - Bid opening (4/2)

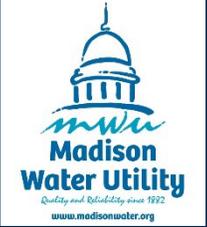
# Capital Projects Monthly Report



## Project Update: Southeast Pipeline Extension

- Project Budget: \$2.0M – Funding via Dane County
  - Current Status: Pre-Bid
    - Finalizing easement and land use agreements for construction
    - Coordinating bid schedule with Dane County
    - Finalizing Public Works contract language
  - Upcoming:
    - Bid period (approximately 1 month)
    - Contractor award
    - Discuss schedule options for construction timing

# Capital Projects Monthly Report



## Project Update: Southeast Pipeline Extension

- Project Budget: \$2.0M – Funding via Dane County
  - Current Status: Pre-Bid
    - Finalizing easement and land use agreements for construction
    - Coordinating bid schedule with Dane County
    - Finalizing Public Works contract language
  - Upcoming:
    - Bid period (approximately 1 month)
    - Contractor award
    - Discuss schedule options for construction timing



Thank you!

Questions / Comments?

Contact Information:

Pete Holmgren

[pholmgren@madisonwater.org](mailto:pholmgren@madisonwater.org)



# City of Madison

City of Madison  
Madison, WI 53703  
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## Master

**File Number: 92061**

<b>File ID:</b> 92061	<b>File Type:</b> Report	<b>Status:</b> Items Referred
<b>Version:</b> 1	<b>Reference:</b>	<b>Controlling Body:</b> WATER UTILITY BOARD
		<b>File Created Date :</b> 02/19/2026
<b>File Name:</b> Operations Monthly Report		<b>Final Action:</b>
<b>Title:</b> Operations Monthly Report		

**Notes:**

**Sponsors:**

**Effective Date:**

**Attachments:** Item 8 - Memo - Monthly Operations Report February 2026.pdf, Item 8 - Attachment - Monthly Operations Report February 2026.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Report was Refer to the WATER UTILITY BOARD							

### Text of Legislative File 92061

**TITLE**  
Operations Monthly Report

**BODY**  
Please see corresponding memo and attachments.



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## MEMORANDUM

Date: February 25, 2026

To: Water Utility Board

From: Adam Wiederhoeft, Interim Operations Manager

Subject: Monthly Operations Report

## BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for April 2025 reflecting these efforts is attached.

## ATTACHMENTS

- A. Monthly Operations Report – February 2026

	MONTHLY OPERATIONS REPORT Feb-26		
	2025 YTD Total	Jan-26	2026 YTD Total
<b>Hydrants</b>			
Total in Service - <b>9,578</b>			
No. Replaced	37	4	4
No. of Inspections	4,416	324	324
No. Repaired	63	5	5
Unidirectional Flushing Runs	1,702	0	0
Conventional Flushing Runs	939	0	0
No. Re-painted Water Connections)	1,261 258	0 3	0 3
<b>Valves</b>			
Total System valves - <b>16,203</b>			
Total Large Service valves - <b>4,329</b>			
Total Hydrant valves - <b>7,103</b>			
No. Replaced	48	3	3
No. of Inspections	5,834	799	799
No. Repaired	35	4	4
<b>System Leaks</b>			
Total Miles in Service - <b>928</b>			
Number of Main Leaks Repaired	290	40	40
Number of Service Leaks Repaired	40	1	1
<b>Operational Projects</b>			
Cast-in-place pipe lining (feet)	9,625	0	0
Pavement repair (open work orders) - <b>341</b>			
Pavement repair (closed work orders)	339	3	3
Terrace repair (open work orders) - <b>200</b>			
Terrace repair (closed work orders)	339	3	3



# City of Madison

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## Master

**File Number: 92062**

**File ID:** 92062

**File Type:** Report

**Status:** Items Referred

**Version:** 1

**Reference:**

**Controlling Body:** WATER UTILITY BOARD

**File Created Date :** 02/19/2026

**File Name:** Public Information Monthly Report

**Final Action:**

**Title:** Public Information Monthly Report

### Notes:

### Sponsors:

**Effective Date:**

**Attachments:** Item 9 - Memo - Public Info Report.pdf, Item 9 - Attachment - Public Info Report.pdf

**Enactment Number:**

### Author:

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

## History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
1	Water Utility	02/19/2026	Refer	WATER UTILITY BOARD			
<b>Action Text:</b> This Report was Refer to the WATER UTILITY BOARD							

## Text of Legislative File 92062

### TITLE

Public Information Monthly Report

### BODY

See corresponding memo and attachment.



## **MEMORANDUM**

Date: February 25, 2026  
To: Water Utility Board  
From: Marcus Pearson, Public Information Officer  
Krishna Kumar, General Manager  
Subject: Public Information Report

## **BACKGROUND**

Madison Water Utility's overarching mission is to supply high quality water for consumption and fire protection, at a reasonable cost, while conserving and protecting our ground water resources for present and future generations. Community trust and awareness is built through our constant commitment to the preservation and protection of our aquifer and care for Madison's vital drinking water infrastructure. This is cultivated through a wide variety of efforts performed by Utility staff daily.

The above expectations are met through:

1. Operation, maintenance, and management of our system.
2. Community outreach and engagement.
3. Customer service.

The Public Information Department of the Utility strives to exceed the expectations laid out above. The Monthly Public Information Report encompasses Utility efforts pertaining to public information, outreach and engagement occurring between January 1, 2026 and February 1, 2026. The attachment below reflects these efforts.

## **ATTACHMENTS**

- A. Public Information Report

# PUBLIC INFORMATION REPORT

February 2026



<b>Public Communications</b>	<b>January 2026</b>
Social media posts	28
Media mentions	2
Customer Service calls	2,095
Meter Shop calls	358
Website views	17,668
Emails to email list subscribers	2
News releases	1

<b>Ongoing Projects &amp; Initiatives</b>
Well 12, Lake Forest Cooperative
2026 Water Wagon season applications incoming—priority due date of March 15
Website Translations – new payment portal instructions
PSC Rate Case & public notices

<b>Community Outreach Events</b>	
January 9	Meeting with Darby Winchel, UW Madison Career and Internship Specialist: Communications, Media & the Arts, to begin planning for new Outreach Internship Program
January 23	Meeting with MWU Mechanics for planning of conversion of WU-14 into new Mobile Education Unit



# City of Madison

City of Madison  
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## Master

**File Number: 84022**

**File ID:** 84022

**File Type:** Miscellaneous

**Status:** In Committee

**Version:** 1

**Reference:**

**Controlling Body:** WATER UTILITY BOARD

**File Created Date :** 06/20/2024

**File Name:** Board Meeting Evaluation and Discussion

**Final Action:**

**Title:** Meeting Evaluation and Discussion

### Notes:

### Sponsors:

**Effective Date:**

**Attachments:** Board\_Evaluation.pdf

**Enactment Number:**

**Author:**

**Hearing Date:**

**Entered by:** jberndt@madisonwater.org

**Published Date:**

### History of Legislative File

Ver- sion:	Acting Body:	Date:	Action:	Sent To:	Due Date:	Return Date:	Result:
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### Text of Legislative File 84022

.Title  
Meeting Evaluation and Discussion

# Water Utility Board Self-Evaluation Form

(Relates to Board Policy BP-2A and GUIDE 5)

**All members actively participate in discussions, and all members have opportunities to voice opinions/positions on agenda topics.**

Not Met 1 2 3 4 5 Fully Met

**Members come prepared to engage in discussion by reviewing materials provided prior to the meeting.**

Not Met 1 2 3 4 5 Fully Met

**Members engage in active listening and avoid interrupting other speakers.**

Not Met 1 2 3 4 5 Fully Met

**Members offer honest opinions and respect the viewpoints expressed by other members.**

Not Met 1 2 3 4 5 Fully Met

**Members honor WUB procedures and policies as outlined in the WUB Policy book.**

Not Met 1 2 3 4 5 Fully Met

**Members represent the collective interest of current and future Madison residents.**

Not Met 1 2 3 4 5 Fully Met

**Members make decisions based on equity principles considering the decision's impact on all residents. The decision-making process considers: Who benefits? Who is burdened? Who does not have a voice at the table? How can policymakers mitigate unintended consequences?**

Not Met 1 2 3 4 5 Fully Met

*Developed by Pat Delmore, January 2019. Updated July 2020.*