

Recreation Athletic Organization User Survey

To: \_\_\_\_\_

1. How many participants did you have in your organization for 2016? \_\_\_\_\_
2. What type of sport do your participants play?
  - a. Baseball
  - b. Basketball
  - c. Cricket
  - d. Football
  - e. Hockey
  - f. Kickball
  - g. Lacrosse
  - h. Pickleball
  - i. Rugby
  - j. Soccer
  - k. Softball
  - l. Swimming
  - m. Tennis
  - n. Ultimate Frisbee
  - o. Volleyball
  - p. Other \_\_\_\_\_
2. How likely is it that you would recommend Madison Parks athletic facilities to a friend or colleague? Scale of 1-10
  - a. Why would you recommend or not? Open text box
3. Have you ever had to cancel an event/practice because there were no athletic facilities available to reserve (not due to inclement weather)? Y/N \_\_\_\_\_
4. Does your program have a limit on number of participants based on number of fields/courts that are available for reserving? Y/N \_\_\_\_\_
5. Do you feel the following park amenities meet your organizations needs:
  - a. Parking? Y/N \_\_\_\_\_
  - b. Lighting? Y/N \_\_\_\_\_
  - c. Seating? Y/N \_\_\_\_\_
  - d. Quality of Field? Y/N \_\_\_\_\_
  - e. Restrooms? Y/N \_\_\_\_\_
  - f. Other (please specify) \_\_\_\_\_
  - g. Comments related to amenities: Open text box
6. Do you rely solely on the City of Madison for your athletic program? Y/N \_\_\_\_\_
  - a. If no, what percentage of games/practices do you rely on City of Madison facilities?
7. Would your program exist if you were not able to use City of Madison parks facilities? Y/N \_\_\_\_\_
8. Has your group used fields/courts within City of Madison parks on a first come first served basis (pick-up games, practices, regular games, etc.)? Y/N \_\_\_\_\_
9. If YES for #7, could you specify:

- a. Different parks you used (specify park locations) \_\_\_\_\_
  - b. Number to times per season that your team used these parks \_\_\_\_\_
10. What do you find most helpful/useful when referencing the parks athletic website page, <http://www.cityofmadison.com/parks/reserve/FieldReservations.cfm>:
- a. Field conditions hotline number
  - b. Reservation process information
  - c. Fees/pricing
  - d. Listing of available fields with links to specific park amenities
  - e. Policies
  - f. Contact info
  - g. Other
  - h. Have never referenced the website
11. Do you call the rainout/field conditions hotline, 608-267-8787, to confirm your park space is available for play? Y/N \_\_\_\_\_
12. If the season could be extended earlier or later than what is currently available, would your organization use the field time? Y/N \_\_\_\_\_
13. The City of Madison is updating the Park and Open Space Plan, which is a five year vision for Madison Parks. We are looking for feedback on our system.
- a. Are there any changes to the current parks system you would like to see? Open text box.
  - b. Are there areas in which the current parks system excels? Open text box.
14. Please provide the following:  
Name of Organization:  
Contact Name:  
E-mail Address:  
Phone Number:

For more information on the Park and Open Space Plan visit:

<http://www.cityofmadison.com/parks/projects/2018-2022-park-open-space-plan>

**All surveys must be  
completed and  
submitted by Friday  
December 16, 2016**

Please return this form to  
ATTN: Athletic Survey Coordinator  
Parks Division, City of Madison  
City-County Building, Suite 104  
210 Martin Luther King, Jr. Blvd.  
Madison, WI 53703

Or fill out the online survey at [www.surveymonkeyxxxx.com](http://www.surveymonkeyxxxx.com)