

## **Route 18**

Dianne Stevens

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I am VERY disappointed to learn the 18 bus will no longer be running on Reetz Rd. throughout the day. I have workers in my home for my handicapped daughter who periodically need to use the bus for work. I have grandchildren who visit for many weeks throughout the year and ride the bus to various locations around town so I don't have to drive them. It makes me very very sad. I don't understand the necessity for this change.

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## **Route 18**

Kelly Czyzewicz

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Good afternoon,

I am writing to express a concern regarding proposed changes to route 18 via Coho. I do not have a car, and rely completely on metro service for my transportation needs throughout Madison. (Thank you, by the way!) I am already very frustrated by the lack of service in my area (I live on Reetz Road @ Flad Ave.), especially on weekends. I have lived all over Madison in my 10 years here, and in my opinion, ALL areas south of the beltline could use service improvements. During off-peak and weekends/holidays I often only have one bus that comes anywhere near my house - and that is the 18. It usually only comes only once per hour, and sometimes less. I can't complain about having a stop on my street, but it is on the only routes to come by at all.

By limiting route 18 to only one stop at Whitney Way and Raymond Road, I would have to walk about a mile from my house to catch any bus during these times of day. As it currently stands, the 56 only runs during peak service/weekdays, and the 18 and the 50 only come by once per hour. I could also catch the 19, but that is in a nasty area of town, and the 19 and the 50 are both nearly a mile walk from my house. Due to the limited service and poor timing, it often takes much longer to get anywhere in town from south of the beltline than in other areas. I don't generally mind walking a mile, but what about when it is winter-time and we are struggling to hike through snow and ice? This will be a major setback.

I realize that it can be financially difficult to ensure fantastic and regular service (like downtown or on Shebyogan Ave.) to all areas. However, most outlying areas need serious improvement in regularity of service. Limiting our ability to get around town only brings these areas down. I live in a nice neighborhood, but I know that there are questionable areas directly to the South, East and West of me. The last thing these people need is another hindrance. The last thing I need is to be forced to walk a mile through them, in the dark or in the snow, during off-peak service to get to my house.

For those of us who rely on having a bus available at any time, to get everywhere - service cuts are very frustrating. Ridership is one way to value your routes, but what about the needs of the people in these areas? Should we really have to catch a bus two hours ahead of an appointment because our options are to be late or to be 45 minutes early? For those of us with very active lifestyles, we may ride a different route at a different time on any day - so I don't believe that ridership should be a sole consideration in limiting service.

Please don't make this change to the route 18. Please consider making improvements in regularity of outlying routes a priority.

Thank you.

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### **Route 37/38**

Victoria Straughn  
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I'm glad to see that you will be giving the bus drivers and patrons a new schedule to accommodate the increased amount of time it takes to complete the many extra blocks that have been added to the route.

I wonder what that will mean in terms of frequency of service in the Atwood neighborhood. I hope it does not mean that the time between the buses will be increased.

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### **Route 47**

Michelle Jolly  
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Hello - I am not able to make the meeting on Wed. and want to voice my request to not cut the 47 in the mornings. I know Fish Hatchery backs up a lot on the afternoon commute out. Maybe a park and ride at the end to take state & UW workers downtown would increase ridership.

Thanks,