



Public Safety:

CITY OF MADISON

FIRE DEPARTMENT

STAFFING

- **405 Commissioned personnel**
- **Daily staffing of 88 personnel**
 - 14 Stations
 - 12 Engines
 - 5 Ladders
 - 9 Ambulances
 - 1 Command Vehicle
 - Lake Rescue Team
 - Haz Mat Team
 - Heavy Urban Rescue Team
 - Fire Investigation Team
- **39 Civilian personnel**
 - 18 in Fire Prevention
 - 7.75 in Community Paramedicine, including CARES
 - 14 administrative staff

2023 RUN SUMMARY

- ▶ 41,328 total incidents
- ▶ 28,253 EMS responses
- ▶ 21,358 ambulance transports



COMMUNITY ALTERNATIVE RESPONSE EMERGENCY SERVICES (CARES)

► Monday – Friday

- CARES 1 8a – 5p
- CARES 2 10a – 7p
- CARES 3 12p – 9p

► Saturday/Sunday

- CARES 2 10a – 7p

► Team Staffing

- 1 Community Paramedic from MFD
- 1 Crisis worker from Journey Mental Health



COMMUNITY ALTERNATIVE RESPONSE EMERGENCY SERVICES (CARES)

- ▶ Started in Sep 2021 with 1 team
- ▶ Expanded to 2 teams in April 2022
- ▶ Expanded to 3 teams in April 2024



CARES RESPONSES

- ▶ **Target responses are non-violent, behavioral health emergencies**
- ▶ **Teams are activated through triage with 911 dispatchers or requests from MFD/MPD**
 - 2022 total calls = 1,480
 - 2023 total calls = 2,548
 - 2024 calls through September = 2,590

COMMUNITY ALTERNATIVE RESPONSE EMERGENCY SERVICES (CARES)

- ▶ **Pilot expansion to Sun Prairie projected at the end of 2024**
- ▶ **October 2024 relocation to remodeled office space at 1234 E. Washington Avenue.**