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MEMORANDUM

Date: July 26, 2023

To: Water Utility Board

From: Dan Rodefeld, Operations Manager

Subject: Monthly Operations Report

BACKGROUND

Board governance policy require that Madison residents will receive water which is consistent in its availability and quality. Accordingly, residents will:

- a. Experience minimal unplanned service interruptions
- b. Receive adequate notice of planned service interruptions
- c. Receive adequate notice of planned maintenance work that would significantly reduce water flow or pressure, and/or cause water discoloration

The Operations Section of the Utility strives hard to meet or exceed the expectations laid out above. The attached Monthly Operations Report for July 2023 reflecting these efforts is attached.

Monthly Field Operations Picture Contest

The winning picture for this month's Operations Picture Competition was taken by and is included on page 2. Details of the picture are given below:

1. Nature of Work: Flushing
2. Location: Revival Ridge Dr.
3. Date/Time of the work involved: unknown
4. Crew: Royce Lockner
5. The story behind the picture: This is a photo of kids playing in the water during flushing operations in the summer.

ATTACHMENTS

- A. Monthly Operations Report – July 2023

