

From: Ann Schroeder [mailto:aschroeder555@charter.net]

Sent: Thursday, May 12, 2011 6:25 PM

To: Karls, Tom

Subject: Thank you

I wanted to send a note thanking you and the library for the wonderful programs you provide. I know what it takes to come up with and organize programs, and I really appreciate the work library employees put into it.

I'm addressing this to you because I work for the city, and I got some emails from you about available programs. I took one of the recent financial courses at the central branch (Budgeting 101) and really enjoyed it. A week or two earlier I went to a film at another branch that I'd been wanting to see but did not have access to anywhere else ("Mad City Chickens"). I saw that a couple of libraries had shred fest activities. I wanted to go, but I wasn't available at those times. However, I picked up a brochure at the library about protecting my identity.

In addition, I regularly borrow e-books from the South Central Library System group. I've also been in contact with you before and had very good experiences using the meeting rooms at libraries for some work meetings.

Please share this with anyone you think should see it. Everyone should know how many great programs and services our libraries offer, and people who work at the library should know how much the public appreciates them.

Ann Schroeder
Madison
