

## **Mall/Concourse Monthly Report January 2014**

December 2013 is ending the same way it began – with the Mall Concourse Maintenance crew busily clearing snow. More than six inches fell the weekend prior to the Christmas holiday, with even more on Christmas Eve and throughout Christmas Day. Many thanks to staff from Facilities Maintenance, Forestry, and Forest Hill Cemetery for the assistance as we worked to keep the walks and bus shelters clear for the last of the holiday shoppers. Also thanks to Mall Concourse staff who gave up time with their families to clear snow early on Christmas morning.

As always, in the days following the storms, we work to open up and maintain access to bus shelters, disabled parking spots, terraces, and parking meters. As soon as possible, we will also be clearing benches and bike racks both on the Square and on State Street.

Thoughtful placement of sandwich boards and clothing racks is appreciated at this time of year. It slows our crew down significantly when we need to stop to move signs out of the way, or when we cannot broom areas of the sidewalk for fear of covering a rack of clothing with dirty slush. Even when it's not snowing at the moment, we often have crews out cleaning up slushy sidewalks and doing detail work around the sidewalk amenities.

We look forward to the return of two of our seasonal employees in early January. They will provide much-appreciated help in maintaining the downtown sidewalks, especially if this winter continues to be cold and snowy.