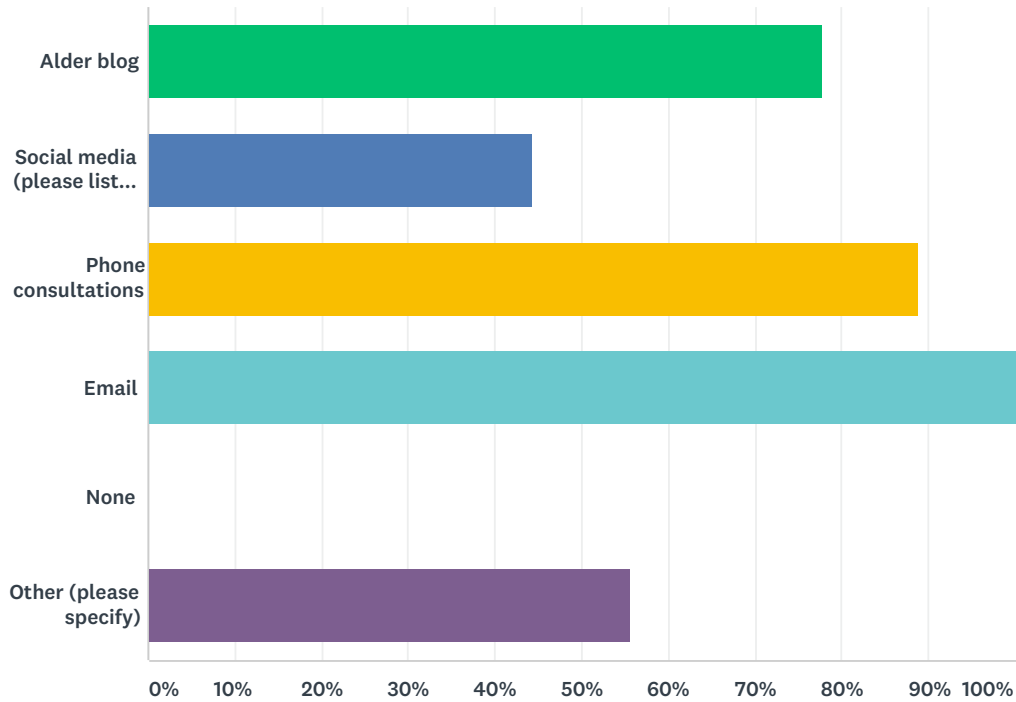


# Q1 What electronic methods do you currently use to communicate with residents (choose all that apply)?

Answered: 9 Skipped: 0



ANSWER CHOICES	RESPONSES
Alder blog	77.78% 7
Social media (please list the platform below in the "other" field)	44.44% 4
Phone consultations	88.89% 8
Email	100.00% 9
None	0.00% 0
Other (please specify)	55.56% 5
Total Respondents: 9	

#	OTHER (PLEASE SPECIFY)	DATE
1	Facebook	6/16/2019 8:43 PM
2	Regular Coffee with the Alder	6/14/2019 10:37 PM
3	Neighborhood Association websites	6/13/2019 5:35 PM
4	Facebook Page, Facebook Groups, ND	6/13/2019 2:42 PM
5	NextDoor, Facebook, Twitter (one-way push on all social media)	6/13/2019 2:16 PM

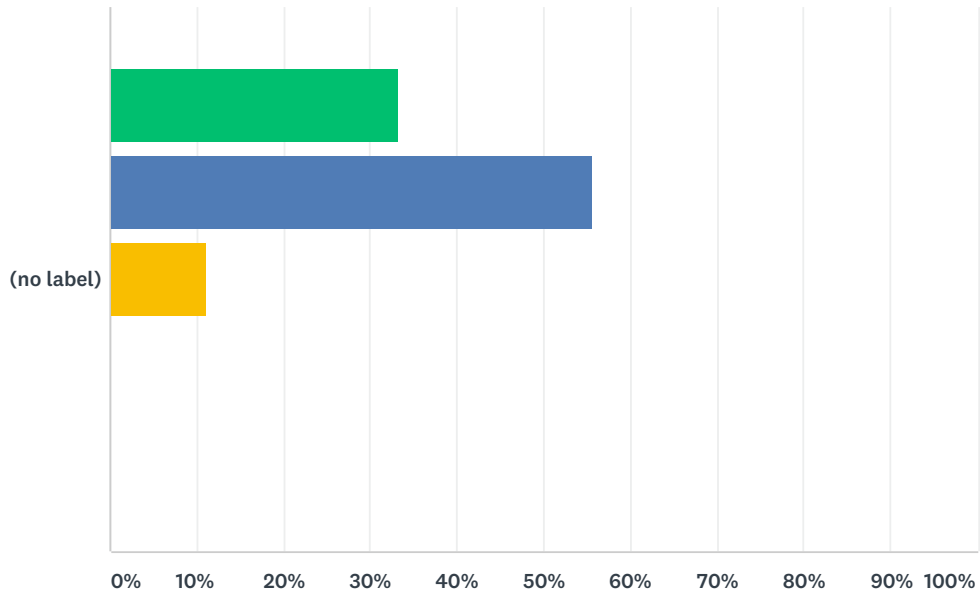
## Q2 If you chose "None", please tell us more about why you currently do not use electronic methods of communication

Answered: 1 Skipped: 8

#	RESPONSES	DATE
1	I would like more flexibility within the website. I want to target neighborhoods or topics and not have it sent to everyone.	6/13/2019 5:35 PM

### Q3 How satisfied are you with the ease of use of the alder tools available through the Council website:

Answered: 9 Skipped: 0



■ Very Dissatisfied  
 ■ Dissatisfied  
 ■ Satisfied  
 ■ Very Satisfied  
■ I don't use these tools

	VERY DISSATISFIED	DISSATISFIED	SATISFIED	VERY SATISFIED	I DON'T USE THESE TOOLS	TOTAL	WEIGHTED AVERAGE
(no label)	33.33%	55.56%	11.11%	0.00%	0.00%	9	1.78
	3	5	1	0	0		

## Q4 What aspect(s) of the alder blog needs improvement, in your experience?

Answered: 7 Skipped: 2

#	RESPONSES	DATE
1	The preview function barely resembles what is actually posted. If that the preview resembled what is published, at least there would be predictability. The tools for formatting text are primitive and difficult to understand.	6/16/2019 8:43 PM
2	Ease of use and ability to have some weekly info that is curated for all alders instead of each creating our own content	6/15/2019 6:04 PM
3	Visual readability - Ease of posting information ie maps, visuals, Irganuzatiin. Correcting errors.	6/14/2019 10:37 PM
4	flexibility	6/13/2019 5:35 PM
5	Ability to edit html, ability to have analytics for tracking site visits and email clicks, preview that actually looks like what the live message will look like, more flexibility in embedding tools. Ability to create sub-audiences to receive messages specific to topics, ability to see our email list and add to it, the bugginess with losing drafts needs to be fixed--I'll hit the "save for later" button and lose my work. I always initially create my message in a Google doc and then paste it, but this is still very frustrating as I'll still make changes after pasting the content in and will lose my work.	6/13/2019 3:05 PM
6	No functioning preview/WYSIWYG No autosave Logs out for 'inactivity' (even when activity working on it) No html option No good analytics Limited formatting (no underlining or centering) No copy forward/template options	6/13/2019 2:42 PM
7	Formatting flexibility. Display options. ability to share already posted data.	6/13/2019 2:16 PM

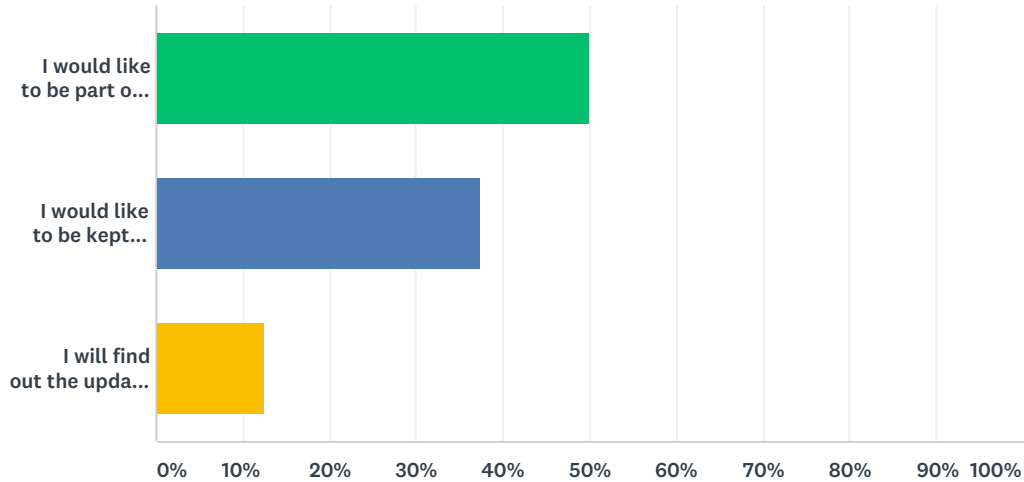
## Q5 What other areas of communication would you like CCEC to take up for consideration?

Answered: 7 Skipped: 2

#	RESPONSES	DATE
1	It could be helpful to be provided with ready-to-go and formatted alder blog content. Each alder could alter that, combine with other content, etc., but it would make digesting the many press releases and general emails that we get that are post-worthy easier to utilize.	6/16/2019 8:43 PM
2	Overall communication strategy and how council office can lead with creating overall communication	6/15/2019 6:04 PM
3	immediate sharing of critical information that has city wide impact. General posting of weekly meeting schedules.	6/14/2019 10:37 PM
4	I think we should create a project management system with outlook so the Alders can set the reminders and see the progress of each constituent complain. Using software like Jira can improve the productivity of Alders	6/14/2019 11:02 AM
5	Social media--I'd like to discuss the Facebook policy, also options for using livestream, webinars where people can join meetings remotely and "chat" comments or questions, and then posting these recordings on our blog after. :D	6/13/2019 3:05 PM
6	Calendars, Meeting Schedules, Legistar, incoming communications (email sent to alders), city news/updates	6/13/2019 2:42 PM
7	Improved tools	6/13/2019 2:16 PM

**Q6 A small group of alders plan to work with City staff to investigate the options and alternatives for communication technology improvements. What level of involvement would you like to have:**

Answered: 8 Skipped: 1



ANSWER CHOICES	RESPONSES	
I would like to be part of the core group (Please provide your name in #7 below)	50.00%	4
I would like to be kept up-to-date on what the core group has found and is proposing	37.50%	3
I will find out the updates through CCEC meetings	12.50%	1
<b>TOTAL</b>		<b>8</b>

## Q7 If you would like to participate on the core team or be on an updates list, please provide your name here

Answered: 6 Skipped: 3

#	RESPONSES	DATE
1	Patrick Heck - would consider helping with the effort, but hesitant to take on more commitments, so at least updates would be appreciated.	6/16/2019 8:43 PM
2	Update listing. Alder McKinney.	6/14/2019 10:37 PM
3	Syed Mustajab Abbas	6/14/2019 11:02 AM
4	Zachary Henak	6/13/2019 5:35 PM
5	Lindsay Lemmer	6/13/2019 3:05 PM
6	KEITH FURMAN	6/13/2019 2:16 PM

## Q8 Do you have any other comments or suggestions?

Answered: 2 Skipped: 7

#	RESPONSES	DATE
1	Thanks for asking!	6/16/2019 8:43 PM
2	Thank you SO MUCH for prioritizing this, and big thanks to Grant for his leadership on this. You all rock!!!!!!!!!!!!!!	6/13/2019 3:05 PM