



CITY OF MADISON

PERFORMANCE EXCELLENCE



Performance Excellence Update to Common Council

February 4, 2020

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Work Plan

Work Plan Deliverables	Target
Employee Voice Survey Action Plan Implementation	Quarter 1 2020
Community Survey Feasibility Planning	Quarter 1 2020
Develop Health and Safety Strategies	Quarter 1 2020
Stand up Continuous Improvement Community of Practice	Quarter 2 2020
Release Data APM post Racial Equity Analysis	Quarter 2 2020
Publish Data Guide and Implement Training	Quarter 2 2020
Citywide Indicator Data Visualization	Quarter 3 2020
Complete Results Madison Next Steps	Quarter 3 2020
Develop the Data Convening Format	Quarter 4 2020
Begin Service Level Performance Measure Data Visualization	Quarter 4 2020

Performance Excellence Leadership Transition to Management Team

Plan

- Six Month Transition

Do

- Modeled as Continuous Improvement

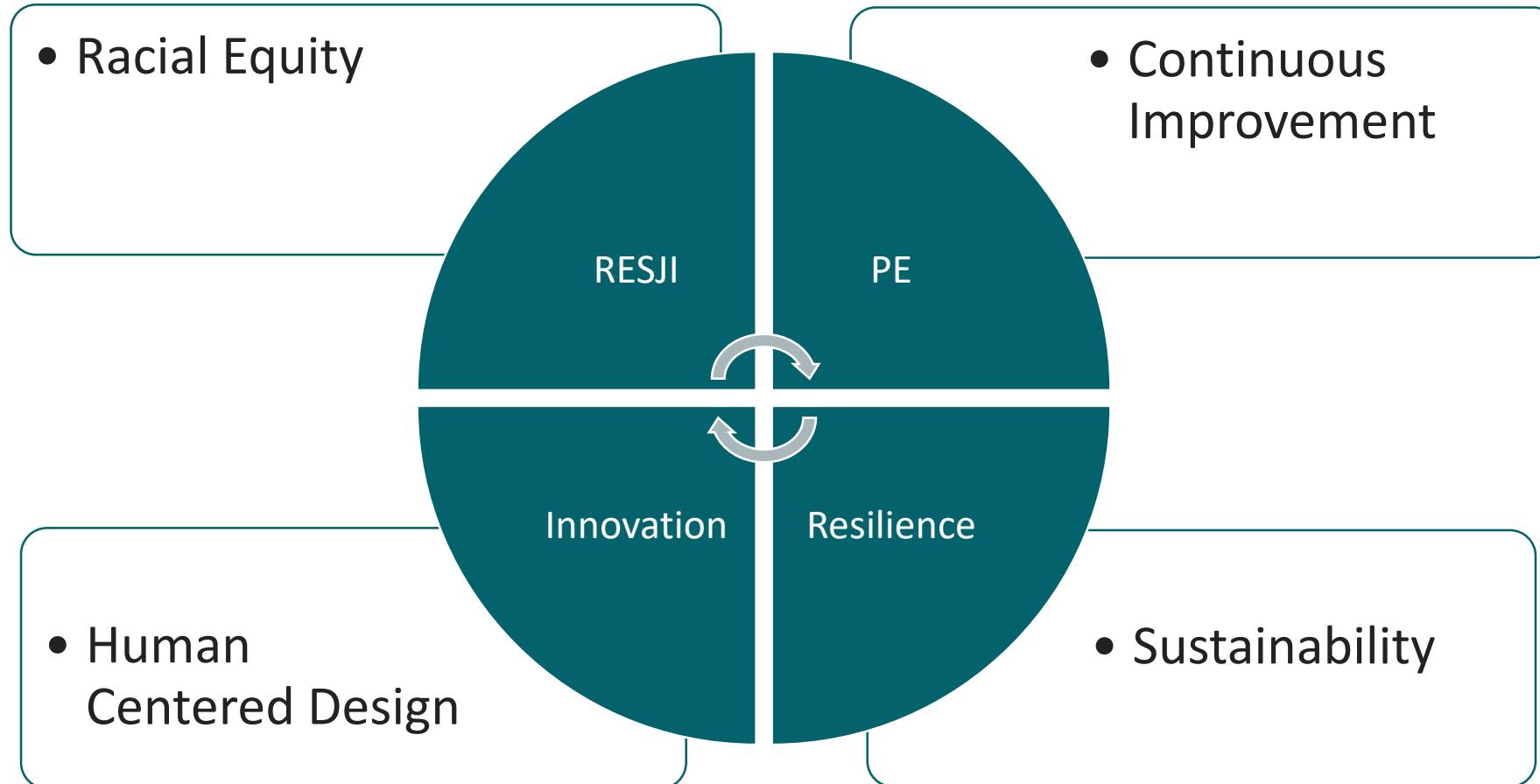
Check

- Pre-Post Evaluation Designed In

Act

- Iterate with integrated feedback from MMT

Innovation Accelerator





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Questions?