# **Election Official Survey Results**

# Staffing for the November 2010 General Election

Polling places adequately staffed: 43 Polling places in need of more Election Officials: 15 (many cited no shows) Polling places with too many Election Officials: 4 No response: 18

#### Determined correct polling place at the door, or in line

Yes:  $35 \star$  No:  $31 \star$  No response: 14

# Split the poll books

Yes: 51  $\star$  No: 15  $\star$  No response: 14

# Dealing with high number of Election Day Registrations

- Assigned more Election Officials to the registration tables.
- Assigned most experienced Election Officials to voter registration.
- Used clipboards for completing registrations while waiting in line.
- No breaks for Election Officials.
- Chief Inspector helped with voter registrations.
- Allowed voters to use a personal computer and the school library computers to look up driver's license numbers.
- Separate line for newly registered voters to sign in and receive their voter slip number.
- Swore in additional volunteers to assist with voter registration.
- Used personal smart phones and laptops to allow voters to pull up electronic forms of proof of residence.
- Screened voters at the door for correct ward.
- Mayoral staff filled in for Election Officials who did not show up.
- Additional tables set up for voter registration.
- Cross-training.

#### Handing out voter slips

At the poll book: 55  $\star$  At the door: 6  $\star$  No response: 19

#### One voter slip pad per split poll book?

Yes: 43  $\star$  No: 8  $\star$  No response: 29

#### Voter slips given to Election Day registrants

Registration Table: 34 ★ Poll Book Table: 19 Check-In Table: 7 ★ No response: 20

#### Separate voter slip pad for Election Day registrations?

Yes: 7 ★ No: 55 ★ No response: 18

#### Used more than one separate voter slip pad for Election Day registrations?

Yes: 6 ★ No: 56 ★ No response: 18

# Suggestions for Poll Worker Appreciation:

- Our City Clerk has shown that appreciation already by all the improvements that have been made the past two years forms, instructions, training, etc.
- Furnish a coffee pot! We'll bring our own coffee!
- Treats are good.
- Our Clerk does a great job at expressing her appreciation.
- We feel appreciated already! The improved training, the feedback provided regarding accuracy and the living wage combine to provide recognition and acknowledgement. In view of all Maribeth and her staff do to support Election Officials, I am shocked that people would cancel when too late to find replacements.
- Maybe could write some good comments on comment sheet if someone does exceptional work.
- Do great work already. Some feedback I get is workers don't consistently receive their invitation to work, or else toss it inadvertently.
- Important to keep training positive. Keep up the handouts of PowerPoint. The candy for completed paperwork is helpful. All of my workers work hard during the big elections. I would hate to single out one or two for special recognition.
- You're all doing very well. Carry on!
- Not necessary. It is a privilege and a pleasure to work the polls, and we get paid.
- Letters of appreciation or a 20 percent increase in hourly pay.
- Not necessary to give candy. A happy face and that recognition is adequate.
- Longevity of service.
- Keep the treats coming.
- Like the new certificate award program.
- Maybe a summer potluck picnic.
- Choice of hot sandwich for each shift, coffee, turkey sandwiches and juice, ham sandwich for lunch.
- Provide lunch, dinner, and beverages for poll workers.
- If I had their addresses, I would write them a note.
- The smiley face report from the Board of Canvassers is good feedback and reinforcement of tasks.
- Treats.
- Confetti cannon.
- Tasteful lapel pins.
- Certificate, like the one board and commission members receive, signed by the Mayor and the City Clerk.
- We like the candy.
- Perhaps you could get local businesses to sponsor lunches.
- Chocolate.
- Certificate suitable for framing.
- Key to the City.
- Meeting with the Mayor.
- Full page newspaper thank you listing everyone.
- We don't want anything. We are giving back to the community. We are getting paid. We are satisfied.
- The constant improvements and the candy (and the specific feedback) are great and much appreciated.
- I think you are doing a great job.

- Resist voter ID ☺.
- Staffing at polls develop systems that adequately staff wards that demonstrate need for higher voter turnout, student and elderly and disabled populations, high same-day registrations, or physical set-ups requiring fragmented process (hallway & room). One size does not fit all.
- Letter from Clerk and Mayor with "thank you."
- Mayor "open house" for poll workers "hello & thanks."
- Electronic opportunities for feedback (surveys, topical questions, online suggestions)
- Candy & kudos yes!
- Nice letter
- Thank you.
- Nothing that costs anything.
- I don't have any suggestions. I love doing this job.
- We all appreciate the treats.
- The feedback we get is great!
- Thank you.
- A pay increase?
- No ideas.
- I feel very appreciated. I think we all do. Many people thank us for "volunteering."
- The candy is a nice appreciative gift.
- Cruise of some sort MSCR lake pontoon cruise?
- Meal on busy (Presidential) elections.
- Dinner gift card.
- Gift card.
- Introduction at Common Council meeting.