



MONTHLY OPERATIONS REPORT

2008		BENCH MARK	PSC REQ	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	YTD TOTAL
1.0	ADMINISTRATION															
1.1	Formal Grievances			0	0	0	0	2	1	0	0	2	1	0		6
1.2	Employee Injuries			2	4	1	2	2	5	4	2	4	6	7		39
1.3	Utility Veh Accidents			0	0	1	0	1	0	1	1	2	0	0		6
1.4	Print Media Reports			2	5	1	8	4	2	5	4	1	2	4		38
2.0	PUMPAGE															
2.1	Tot in Million Gals(MG)			849.4	810.0	852.4	830.4	906.9	918.1	1,092.7	1,138.5	979.9	895.7	807.9		10,081.9
2.2	Average Day (MG)			27.4	27.9	27.5	27.7	29.3	30.6	35.3	36.7	32.7	28.9	26.9		30.1
2.3	Maximum Day (MG)			31.2	33.5	32.9	31.1	33.4	36.0	43.8	45.1	43.9	35.8	32.3		45.1
2.4	Date of Max Day			1/31 (Th)	2/5 (Tu)	3/3 (M)	4/10 (Th)	5/23 (F)	6/12 (Th)	7/30 (W)	8/19 (Tu)	9/3 (W)	10/23 (Th)	11/25 (Tu)		8/19 (Tu)
3.0	INSPECTIONS															
3.1	Cross Connections			21	1	1	5	10	6	15	1	7	53	22		142
3.2	Private Wells			9	4	10	14	24	21	29	22	20	25	16		194
4.0	CUSTOMER SVCS															
4.1	Scheduled Billings			9,164	13,330	14,061	11,497	15,832	9,144	9,123	13,342	14,050	11,521	15,907		136,971
4.2	Spec Request Billings			280	310	347	501	595	702	752	1,072	472	442	277		5,750
4.3	Bill Related Inspections			23	16	12	9	7	11	6	10	7	7	8		116
4.4	Reminder/Tax Notices			2,578	1,430	1,567	0	3,951	945	2,600	1,486	1,574	8,910	0		25,041
4.5	# of Meter Readings			13,229	7,580	15,964	12,718	7,205	7,927	12,639	9,301	11,535	14,515	7,047		119,660
5.0	HYDRANTS															
5.1	Installed			6	3	1	7	2	12	10	25	20	28	6		120
5.2	Removed			6	3	1	7	2	7	9	24	11	16	5		91
5.3	Total in Service			8,309	8,309	8,309	8,309	8,309	8,314	8,315	8,316	8,325	8,337	8,338		8,338
5.4	Inspections			517	461	342	305	122	468	294	204	366	334	637		4,050
5.5	# Repaired			19	12	16	24	9	16	10	15	16	22	16		175
	Unit Cost			\$1,761	\$3,352	\$1,301	\$766	\$1,662	\$1,914	\$2,485	\$1,600	\$922				
5.6	Routine Flushing			75	64	50	390	350	150	360	330	748	660	60		3,237
6.0	VALVES															
6.1	Installed			3	3	9	14	5	46	33	96	42	121	40		412
6.2	Removed			2	1	6	4	1	13	14	57	19	41	12		170
6.3	Total in Service			19,191	19,193	19,196	19,206	19,210	19,243	19,262	19,301	19,324	19,404	19,432		19,432
6.4	Inspections			626	152	459	774	689	1,625	906	652	427	734	860		7,904
6.5	# Repaired			23	18	21	23	9	11	10	39	25	19	27		225

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7.0	MAINS															
7.1	Miles Installed			0	0	0	0	0	1.3	0.42	1.43	0.81	1.74	0.48		6.18
7.2	Miles Abandoned			0	0	0	0	0	0.5	0.28	1.40	0.42	1.33	0.29		4.22
7.3	Total Miles in Svc			834.44	834.44	834.44	834.44	834.44	835.24	835.38	835.41	835.80	836.21	836.40		836.40
7.4	Number of Leaks			63	43	28	6	2	3	4	4	13	4	15		185
	Unit Cost			\$2,033	\$2,376	\$3,010	\$4,213	\$37,551	\$22,655	\$38,531	\$12,139	\$3,504				
7.5	Leaks per Mile			0.08	0.05	0.03	0.01	0.00	0.00	0.00	0.00	0.02	0.00	0.02		0.22
7.6	Dwell Units Out of Svc			871	530	358	59	24	7	49	65	131	16	126		2236
8.0	SERVICES															
8.1	New Svcs to Old Lot by WU			0	0	0	0	0	0	0	0	0	0	0		0
8.2	New Svcs to Old Lot by PC			1	0	0	7	12	5	4	7	9	8	5		58
8.31	Lead Replacements by WU			0	0	0	2	6	1	0	0	2	1	0		12
8.32	Lead Replacements by PO			2	1	0	11	27	18	28	32	31	38	16		204
8.33	PO Side was Copper			0	0	0	2	0	0	0	0	0	0	0		2
8.34	PO Side not Replaced			0	0	0	11	10	0	0	0	0	0	0		0
8.41	Removals/Cut Offs Lead			0	0	0	3	0	0	0	4	4	0	0		11
8.42	Removals - Copper			12	18	34	0	0	38	0	0	10	0	8		120
8.5	New Svcs in New Plats			61,429	61,447	61,481	61,474	61,476	61,519	61,523	61,526	61,540	61,548	61,561		61,561
8.6	Total Svcs in Ground			27	13	13	19	30	11	11	29	19	11	18		201
8.7	New Connects to Exist Svcs			0	2	0	4	1	3	1	1	3	2	1		18
8.8	Number of Leaks			\$1,155	\$826	\$242	\$751	\$5,040	\$1,817	\$5,232	\$4,458	\$1,566				
	Unit Cost			8	2	0	0	0	0	0	0	0	0	0		10
8.9	Frozen															
9.0	METERS															
9.1	Total in Service			65,136	65,151	65,177	65,218	65,275	65,339	65,386	65,446	65,466	65,450	65,442		65,442
9.2	Total Inspections			462	305	349	464	353	398	365	373	332	517	296		4,214
9.3	Number Repaired			63	222	141	208	167	202	203	173	174	119	128		1,800
	Unit Cost			\$112	\$34	\$49	\$45	\$41	\$42	\$54	\$45	\$61				
9.4	Number Changed			413	530	325	363	211	251	281	349	339	507	428		3,997
9.5	Number Converted			0	0	0	0	0	3	1	4	0	1	3		12
9.6	Installed in City (Regular)			1	2	0	0	0	5	4	0	1	1	1		15
9.7	Installed in City (Remote)			24	22	37	24	36	61	44	67	42	32	27		416
9.8	Installed Out City (Regular)			0	0	0	0	1	0	1	0	0	0	0		2
9.90	Installed Out City (Remote)			0	0	0	0	2	3	1	0	0	1	0		7
9.10	Turn Ons			1	2	9	25	24	8	4	3	3	5	5		89
9.11	Turn Offs			8	11	20	8	6	13	7	10	26	55	41		205
9.12	NET CHANGE			18	15	26	41	57	64	47	60	20	-16	-8		324



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Water Board Data													
Pumpage in MG	849.4	810.0	852.4	830.4	906.9	918.1	1092.7	1138.5	979.9	895.7	807.9	0.0	10081.9
Scheduled Billings	9164	13330	14061	11497	15832	9144	9123	13342	14050	11521	15907	0	136971
# of Meter Reads	13229	7580	15964	12718	7205	7927	12639	9301	11535	14515	7047	0	119660
Hydrant Inspections	517	461	342	305	122	468	294	204	366	334	637	0	4050
# Rep'd/Replaced	19	12	16	24	9	16	10	15	16	22	16	0	175
Hyd Painted	0	0	0	0	291	912	896	659	- 0	1	0	0	2759
Valve Inspections	626	152	459	774	689	1625	906	652	427	734	860	0	7904
# Rep'd/Replaced	23	18	21	23	9	11	10	39	25	19	27	0	225
Main Leaks	63	43	28	6	2	3	4	4	13	4	15	0	185
Lead Replace by W.U.	0	0	0	2	6	1	0	0	2	1	0	0	12
Removals/Cut Offs Lead	0	0	0	11	10	0	0	0	1	0	0	0	22
Lead Replace by P.O.	2	1	0	11	27	18	28	32	31	38	16	0	204
New Svcs Installed	13	18	34	7	12	43	4	7	19	8	13	0	178
Service Leaks	0	2	0	4	1	3	1	1	3	2	1	0	18
Meters Repaired	63	222	141	208	167	202	203	173	174	119	128	0	1800
Meters Changed	413	530	325	363	211	251	281	349	339	507	428	0	3997

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Well Preventive Maintenance				
Well Number	Date of Last Maintenance	Work Completed	10-Year Schedule	Revised Schedule
#06	6/1/1995	Rebuilt pump	May-05	April-10
#07	10/3/1998	New pump	September-08	April-13
#08	3/20/2000	New pump	March-10	October-11
#09	12/21/2005	Rebuilt pump	December-15	December-15
#10	10/3/2005	New pump	October-15	October-15
#11	3/8/2005	Rebuilt pump	March-15	March-15
#12	11/16/2006	New pump	November-16	November-16
#13	6/12/2007	New pump	June-17	June-17
#14	9/19/2007	Rebuilt pump	September-17	September-17
#15	1/27/1992	New pump	January-02	October-09
#16	2/19/2004	New pump	February-14	February-14
#17	8/22/2002	New pump	August-12	August-13
#18	5/10/1996	New pump	May-06	October-08
#19	7/10/2000	New pump	July-10	July-12
#20	5/8/2003	Rebuilt pump	May-13	May-14
#23	1/25/2000	New pump	January-10	January-12
#24	3/27/2002	New pump	March-12	March-13
#25	12/1/2003	New pump	November-13	November-14
#26	6/30/2008	New pump	June-18	June-18
#27	11/14/2002	Rebuilt pump	November-12	November-13
#28	12/18/2001	New pump	December-11	December-13
#29	7/1/2005	New pump	June-15	June-15
#30	6/22/2006	New pump	June-16	June-16

Actual Interval (Years)	Comment
15	
15	With Filter Construction
12	With Filter Construction
10	
10	
10	
10	
10	
10	
18	
10	
11	
12	
12	
11	
12	
11	
11	
10	
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12	
10	
10	