

ITEM D.2.

**Fixed Route Performance Indicators  
Year to Date as of 9/30/06**

	YTD Sept. 2005	YTD Sept. 2006	Peer Comparison
<b><u>Revenue Indicators</u></b>			
<b>Revenue Sources</b>			
Passenger Revenue	21.6%	22.1%	
Other System Generated Revenue	1.0%	1.3%	
County	0.1%	0.1%	
<b>Operating Revenue: Sub-Total</b>	<b>22.7%</b>	<b>23.4%</b>	<b>36.1%</b>
Local - Madison	20.5%	20.1%	
Local - Other Municipalities/Entities	5.9%	5.7%	
<b>Local Sub-Total</b>	<b>26.4%</b>	<b>25.8%</b>	<b>9.2%</b>
State	39.1%	38.3%	28.8%
Federal	11.8%	12.5%	25.9%
<b>State/Federal: Sub-Total</b>	<b>50.8%</b>	<b>50.7%</b>	<b>54.7%</b>
<b>Total Revenue</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>
Operating Revenue/Operating Cost	23.3%	22.6%	21.4%
Passenger Revenue/ Total Passenger Trips	\$ 0.68	\$ 0.70	\$ 0.77
<b><u>Expense Indicators</u></b>			
Operating Cost/ Revenue Hour	\$ 91.90	\$ 97.69	\$ 85.34
Operating Cost/Passenger Trip	\$ 3.05	\$ 3.11	\$ 3.62
<b><u>Operations</u></b>			
Trips / Revenue Hour	30.10	31.43	23.60
Number of Trips using Lifts	21,924	28,109	NA
<b><u>Maintenance</u></b>			
Maintenance Inspections Conducted/Scheduled	100.4%	100.6%	NA
Miles per Road Call	5,230	4,257	3,773
<b><u>Customer Service</u></b>			
Customer Complaints	1384	1257	NA
Customer Compliments	106	100	NA
Customer Suggestions	195	146	NA
# Complaints/1000 Passenger Trips	0.17	0.15	NA

- Notes:
- (1) Trips per route are included in a separate monthly report.
  - (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
  - (3) Peer Comparison data from 2004 NTD database for Peer Service Level systems..

## FIXED ROUTE

### Operating Statistics For Periods Ending 9/30/2005 & 9/30/2006

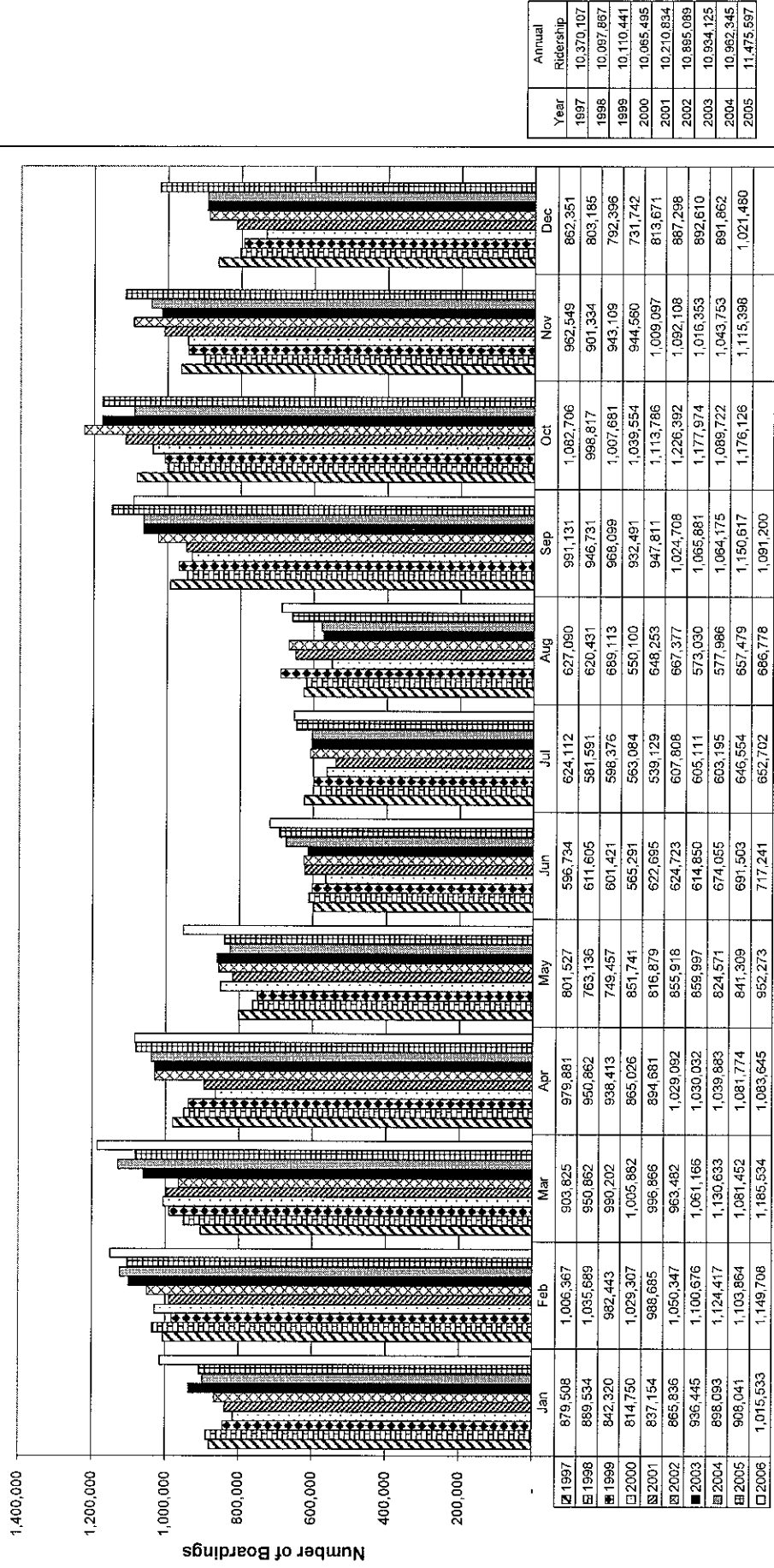
CURRENT MONTH		YEAR TO DATE			
Actual 2005	Actual 2006	Variance 2005 to 2006	Actual 2005	Actual 2006	Variance 2005 to 2006
473,424	445,185	(28,239)	4,026,715	4,044,108	17,393
31,105	30,279	(826)	271,210	271,506	296
35,043	33,846	(1,197)	300,792	299,472	(1,320)
<i>Ridership</i>					
1,058,179	999,116	999,116	7,381,529	7,716,295	334,766
79,935	80,851	80,851	622,687	724,689	102,002
<u>12,503</u>	<u>11,233</u>	<u>11,233</u>	<u>158,377</u>	<u>93,630</u>	<u>(64,747)</u>
1,150,617	1,091,200	(59,417)	8,162,593	8,534,614	372,021
<b>Service Quality</b>					
2,563	2,431	(132)	21,924	28,109	6,185
4	7	3	55	59	4
16	19	3	128	180	52
<b>Fleet/Maintenance</b>					
92	110	18	770	950	180
79	74	(5)	677	677	0
79	74	(5)	675	673	(2)

Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

\* Vehicle Miles and Hours are for fixed route service only. Miles & hours for training, maintenance testing etc. are not included in these totals.

\*\* Includes special events.

# Fixed Route Monthly Ridership Comparison 1997 - 2006



1997
  1998
  1999
  2000
  2001
  2002
  2003
  2004
  2005
  2006

NOTE: Transfer Center-based system began July 19, 1998.

**Paratransit Performance Indicators  
September, 2006**

<u>Revenue Indicators</u>	Metro Plus YTD		Fixed Route YTD	
	Sep. 2005	Sep. 2006	Sep. 2005	Sep. 2006
Operating Revenue/ Operating Cost	40.6%	42.4%	23.3%	22.6%
Passenger Revenue/ Total Passenger Trips	\$ 0.98	\$1.02	\$0.68	\$0.70

<u>Expense Indicators</u>	Metro Plus		Fixed Route	
Operating Cost/Passenger Trip	\$ 25.72	\$28.03	\$3.05	\$3.11

Operations	Metro Plus			
	Sep. 2005	Sep. 2006	YTD 2005	YTD 2006
Total Trips	22,592	20,550	192,972	187,113
Rides Cancelled	3,018	3,040	28,681	31,045
Cancellation Rate	13.4%	14.8%	14.9%	16.6%
No Shows	507	420	4,352	3,817
No Shows/Rides Provided	2.2%	2.0%	2.3%	2.0%
Number of Clients Provided Service	1,015	1,086	1,503	1,573
Average Trips/Client	22.3	18.9	128.4	119.0
DDS Trips	11,911	11,972	104,325	110,450
Subscription Trips	15,090	11,619	128,287	104,891
DDS Subscription Trips	10,508	7,823	90,702	67,486
D2D Trips	15,812	15,037	137,496	131,472
Lv Attended Trips	4,307	2,447	35,317	22,369
Maintenance Inspections Conducted/Scheduled	118.2%	122.2%	101.2%	108.6%

Number of Trips by Provider YTD	Metro Direct	Laidlaw	Badger	Trans. Sol.	Badger Bus	Total
Ambulatory	19,923	37,177	42,800	19,474	3,515	122,889
Non-Ambulatory	21,261	37,338	-	1,803	3,822	64,224
Percentage	22.01%	39.82%	22.87%	11.37%	3.92%	100.00%

Customer Service YTD	Metro Direct	Laidlaw	Badger	Transit Sol	Badger Bus	Total
Rides Provided	41,184	74,515	42,800	21,277	7,337	187,113
Customer Complaints	74	74	80	20	13	261
Customer Compliments	7	1	1	0	1	10
Customer Suggestions	4	0	1	0	0	5
Complaints/1000 passenger trips	1.80	0.99	1.87	0.94	1.77	1.39
Late Service Reports (2)	25	65	271	29	15	405
Late Service Reports/1000 passenger trips	0.61	0.87	6.33	1.36	2.04	2.16

ADA Certifications, September 2006	Clients	1-19 Trips	>20 - 40<	<40 Trips/mo	TTL Trips
Category 1	1,184	261	193	109	13119
Category 2	54	2	0	0	7
Category 2/3	85	13	2	0	152
Category 3	1,862	388	2116	32	7,229
Total	3,185				20,507

Monthly New Certification	61
Monthly Denied Applications	2

(1) Passenger Revenue does not include Group Access revenue.

(2) Late Service Reports are based on passenger feedback. Not all late reports are chargeable to the vendor.

**NOTE: Reported expenses do not include depreciation, debt principal, or fixed assets.**

## ParaTransit

### Operating Statistics For Periods Ending 9/30/2005 & 9/30/2006

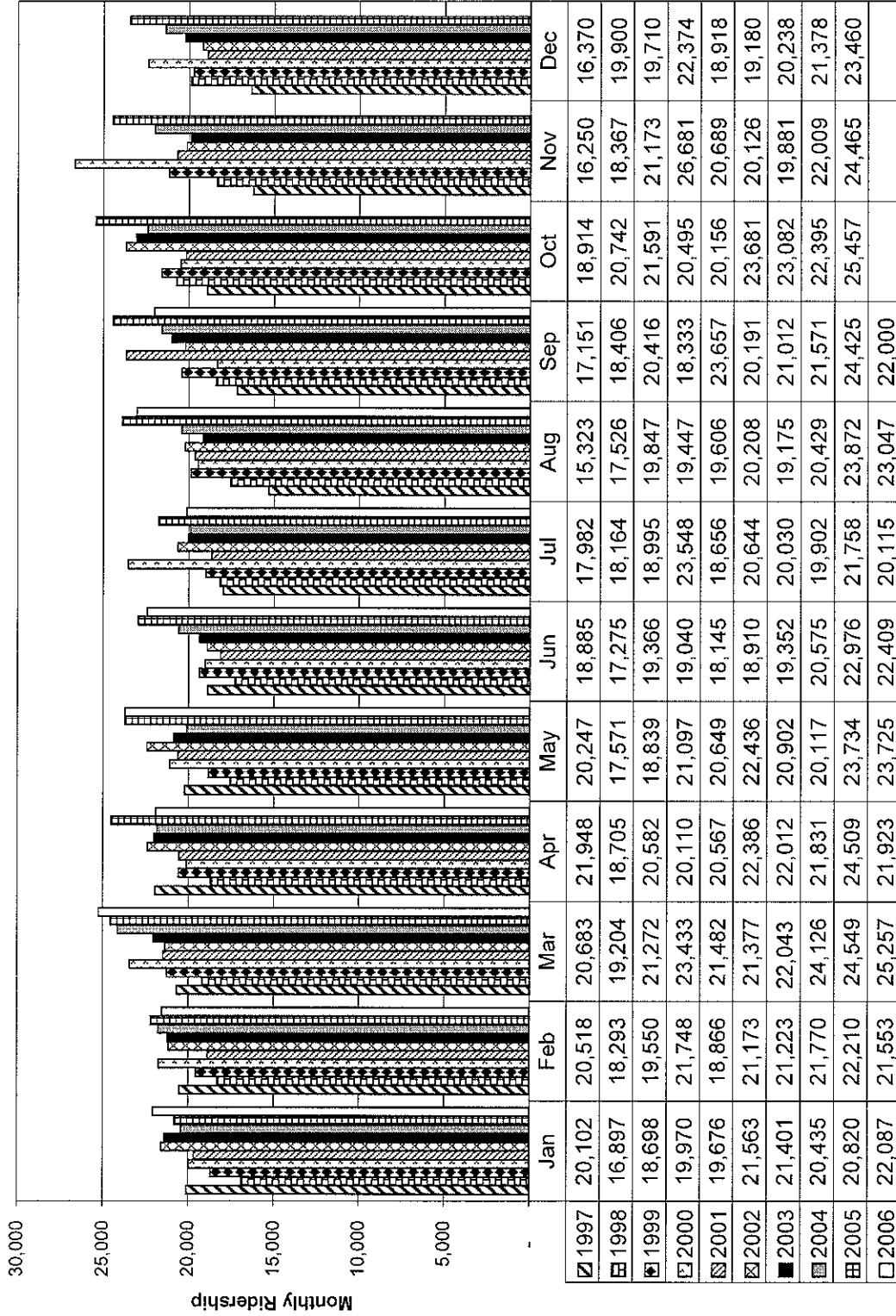
CURRENT MONTH		YEAR TO DATE			
Actual 2005	Actual 2006	Variance 2005 to 2006	Actual 2005	Actual 2006	Variance 2005 to 2006
1,026	1,086	60	1,503	1,573	70
<b>Service Supplied Data</b>					
No. of Clients riding the System					
	60				
<i>Ridership</i>					
5,461	4,417	(1,044)	48,914	41,184	(7,730)
Directly Operated Service					
1,498	1,450	(48)	15,881	15,003	(878)
Group Access *					
14,612	16,133	1,521	144,058	145,929	1,871
ADA Contracted Services					
20,073	20,550	477	192,972	187,113	(5,859)
Total ADA Ridership *					
531	420	(111)	4,352	3,817	(535)
Total No-shows					
<b>Service Quality Data</b>					
Passenger Accidents					
0	3	3	21	10	(11)
Vehicle Accidents					
1	1	0	12	10	(2)
<b>Fleet/Maintenance Data</b>					
Road Calls					
2	3	1	21	27	6
Actual Inspections					
12	11	(1)	106	101	(5)
Scheduled Inspections					
12	9	(3)	105	93	(12)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

\* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2005.

Monthly Paratransit Ridership, 1997 - 2006 (includes Group Access)



Year	Annual Ridership
1997	224,373
1998	221,050
1999	240,039
2000	256,276
2001	241,067
2002	251,875
2003	250,351
2004	256,538
2005	282,235

Legend: 1997 (diagonal lines), 1998 (dots), 1999 (horizontal lines), 2000 (vertical lines), 2001 (cross-hatch), 2002 (solid black), 2003 (diagonal lines), 2004 (horizontal lines), 2005 (vertical lines), 2006 (white)

**Madison Metro Transit  
Financial Performance Report  
All Modes  
For Period: 9/2005 & 9/2006**

11/01/06

		2005	2006	2006		Annual	% of
		Actual YTD	Budget YTD	Actual YTD	Over/Under	Budget	Annual
<b>Passenger Revenue:</b>							
Fixed Route:	Cash, Tickets, Passes:	\$ 2,752,749	\$ 2,782,844	\$ 2,954,860	\$ 172,016	\$ 3,685,972	80.17%
	Unlimited Ride Passes:	\$ 2,274,094	\$ 2,342,516	\$ 2,339,865	\$ (2,851)	\$ 3,127,667	74.81%
	Other <sup>1</sup> :	\$ 511,525	\$ 526,363	\$ 695,213	\$ 168,850	\$ 575,662	120.77%
Paratransit:	Cash, Tickets, Passes:	\$ 175,286	\$ 192,503	\$ 178,012	\$ (14,491)	\$ 259,705	68.54%
	Unlimited Ride Passes:	\$ 14,086	\$ 8,085	\$ 13,004	\$ 4,919	\$ 13,014	99.92%
	Other <sup>2</sup> :	\$ 35,839	\$ 35,647	\$ 34,465	\$ (1,182)	\$ 47,530	72.51%
	<b>Sub Total:</b>	<b>\$ 5,763,579</b>	<b>\$ 5,887,959</b>	<b>\$ 6,215,220</b>	<b>\$ 327,261</b>	<b>\$ 7,709,550</b>	<b>80.62%</b>
<b>Misc Revenue:</b>							
Advertising:		\$ 134,775	\$ 236,250	\$ 198,246	\$ (38,004)	\$ 315,000	62.94%
County:	Fixed Route:	\$ 14,460	\$ 14,460	\$ 14,460	\$ -	\$ 19,280	75.00%
	Paratransit:	\$ 1,822,595	\$ 1,986,980	\$ 2,027,313	\$ 40,334	\$ 2,649,306	76.52%
	Other Operating <sup>3</sup> :	\$ 28,318	\$ 26,570	\$ 40,205	\$ 13,635	\$ 40,890	98.32%
	Non-Operating <sup>4</sup> :	\$ 106,534	\$ 108,234	\$ 110,980	\$ 2,745	\$ 120,983	91.73%
	<b>Sub Total:</b>	<b>\$ 2,106,682</b>	<b>\$ 2,372,494</b>	<b>\$ 2,391,203</b>	<b>\$ 18,710</b>	<b>\$ 3,145,459</b>	<b>76.02%</b>
<b>Local Subsidies:</b>							
City of Madison:		\$ 6,220,140	\$ 6,929,040	\$ 6,929,040	\$ -	\$ 9,238,720	75.00%
Funding Partners:		\$ 1,751,637	\$ 1,841,654	\$ 1,800,473	\$ (41,180)	\$ 2,455,538	73.32%
	<b>Sub Total:</b>	<b>\$ 7,971,777</b>	<b>\$ 8,770,694</b>	<b>\$ 8,729,513</b>	<b>\$ (41,180)</b>	<b>\$ 11,694,258</b>	<b>74.65%</b>
State Assistance:		\$ 11,377,287	\$ 11,643,831	\$ 11,643,908	\$ 77	\$ 16,037,108	72.61%
Federal Assistance:		\$ 3,631,689	\$ 3,982,833	\$ 3,986,408	\$ 3,575	\$ 5,354,446	74.45%
	<b>Total Revenue:</b>	<b>\$ 30,851,014</b>	<b>\$ 32,657,811</b>	<b>\$ 32,966,253</b>	<b>\$ 308,442</b>	<b>\$ 43,940,821</b>	<b>75.02%</b>
<b>Salaries:</b>							
Salaries/Wages:		\$ 14,544,949	\$ 15,096,269	\$ 14,948,724	\$ (147,546)	\$ 20,357,833	73.43%
OT:		\$ 722,063	\$ 573,437	\$ 817,320	\$ 243,883	\$ 872,000	93.73%
Workers Comp:		\$ 182,178	\$ 168,750	\$ 156,447	\$ (12,303)	\$ 225,000	69.53%
Benefits:	Health:	\$ 2,989,532	\$ 3,208,540	\$ 3,190,631	\$ (17,909)	\$ 4,278,053	74.58%
	WI Retirement:	\$ 1,581,307	\$ 1,647,200	\$ 1,642,578	\$ (4,622)	\$ 2,231,282	73.62%
	Other <sup>5</sup> :	\$ 2,108,314	\$ 2,174,806	\$ 2,122,241	\$ (52,565)	\$ 3,175,445	66.83%
	<b>Sub Total:</b>	<b>\$ 22,128,342</b>	<b>\$ 22,869,002</b>	<b>\$ 22,877,940</b>	<b>\$ 8,937</b>	<b>\$ 31,139,413</b>	<b>73.47%</b>
<b>Utilities:</b>							
Natural Gas:		\$ 197,984	\$ 165,984	\$ 264,508	\$ 98,524	\$ 325,000	81.39%
Electricity:		\$ 183,467	\$ 197,220	\$ 208,799	\$ 11,579	\$ 262,960	79.40%
Telephone:		\$ 15,214	\$ 14,092	\$ 13,742	\$ (350)	\$ 18,790	73.14%
Other <sup>6</sup> :		\$ 13,761	\$ 12,038	\$ 10,662	\$ (1,355)	\$ 16,050	66.56%
<b>Building &amp; Grounds:</b>							
Repairs/Maintenance:		\$ 59,556	\$ 43,069	\$ 37,425	\$ (5,644)	\$ 73,900	50.64%
Supplies:		\$ 59,517	\$ 53,620	\$ 55,714	\$ 2,094	\$ 71,825	77.57%
Services:		\$ 12,643	\$ 8,888	\$ 7,095	\$ (1,793)	\$ 11,850	59.87%
<b>Rolling Stock/Support Equipment:</b>							
Equip. Repairs/Maintenance:		\$ 47,890	\$ 120,952	\$ 85,392	\$ (35,561)	\$ 161,265	52.95%
Parts:		\$ 558,643	\$ 587,750	\$ 450,365	\$ (137,386)	\$ 783,667	57.47%
Tires:		\$ 89,670	\$ 111,335	\$ 110,125	\$ (1,210)	\$ 148,447	74.18%
Equipment Supplies:		\$ 68,377	\$ 94,050	\$ 82,064	\$ (11,986)	\$ 124,550	65.89%
Fuels, Oils, & Lubricants:		\$ 1,754,587	\$ 1,789,193	\$ 2,497,036	\$ 707,843	\$ 2,406,501	103.76%
<b>Administrative:</b>							
Insurance & Financial:		\$ 455,677	\$ 493,348	\$ 513,361	\$ 20,013	\$ 654,070	78.49%
Rentals/Leases <sup>7</sup> :		\$ 36,480	\$ 44,967	\$ 40,315	\$ (4,652)	\$ 59,956	67.24%
Training:		\$ 6,942	\$ 13,407	\$ 6,984	\$ (6,423)	\$ 15,800	44.20%
Supplies, Equipment and Services:		\$ 357,038	\$ 409,317	\$ 425,487	\$ 16,170	\$ 542,443	78.44%
<b>Operations:</b>							
Paratransit Providers:		\$ 2,670,610	\$ 2,889,563	\$ 2,879,096	\$ (10,467)	\$ 3,852,750	74.73%
GAS / RSVP / Exc Rides:		\$ 420,602	\$ 394,101	\$ 436,951	\$ 42,850	\$ 525,468	83.15%
<b>Inter Departmental Charges:</b>							
		\$ 418,094	\$ 506,156	\$ 445,215	\$ (60,941)	\$ 679,181	65.55%
<b>Depreciation:</b>							
		\$ 4,035,443	\$ 4,125,000	\$ 4,074,340	\$ (50,660)	\$ 5,500,000	74.08%
<b>Interest and Bad Debt Expense:</b>							
		\$ 333,982	\$ 325,704	\$ 325,704	\$ (0)	\$ 434,272	75.00%
	<b>Total Operating Expenses:</b>	<b>\$ 33,924,519</b>	<b>\$ 35,268,755</b>	<b>\$ 35,848,339</b>	<b>\$ 579,583</b>	<b>\$ 47,808,158</b>	<b>74.98%</b>
<b>Adjustments:</b>							
Less Depreciation:		\$ (4,035,443)	\$ (4,125,000)	\$ (4,074,340)	\$ 50,660	\$ (5,500,000)	74.08%
Capital Debt:		\$ 739,231	\$ 703,247	\$ 704,972	\$ 1,725	\$ 937,663	75.18%
Fixed Assets:		\$ 34,023	\$ 38,272	\$ 41,122	\$ 2,850	\$ 695,000	5.92%
	<b>Total Expenses:</b>	<b>\$ 30,662,331</b>	<b>\$ 31,885,275</b>	<b>\$ 32,520,092</b>	<b>\$ 634,818</b>	<b>\$ 43,940,821</b>	<b>74.01%</b>
	<b>Income/(Deficit):</b>	<b>\$ 188,683</b>	<b>\$ 772,536</b>	<b>\$ 446,161</b>	<b>\$ (326,376)</b>	<b>\$ -</b>	

**Note:**

<sup>1</sup> Other Passenger Revenue (Fixed Route) includes: MMSD Passes and UW Route 80-82 (L-Line) subsidy

<sup>2</sup> Other Passenger Revenue (Paratransit) includes: GAS/RSVP Passenger Revenue

<sup>3</sup> Other Operating Revenue includes: Sale of Scrap, Sale of Parts, Sale of Buses, Transfer from Room Tax Fund and Special Services

<sup>4</sup> Non-Operating Revenue includes: Surcharge Revenue, Reimbursement of Expenses, Insurance Recoveries and Other Revenue

<sup>5</sup> Other Benefits includes: Sick Leave Escrow, Unemployment and Workers' Comp Premiums, Wage Insurance, Life Insurance, FICA and Licenses

<sup>6</sup> Other Utilities includes: Fuel Oil, Propane, Water, Sewer and Storm Water Fee

<sup>7</sup> Rentals/Leases includes: Rental of Annex Office Space and Equipment Rental