

MONONA CATERING REVIEW 2021



MONONA CATERING COVID-19 TRAINING

Symptoms of Coronavirus (COVID-19)

Know the symptoms of COVID-19, which can include the following:



Symptoms can range from mild to severe illness, and appear 2-14 days after you are exposed to the virus that causes COVID-19.

Seek medical care immediately if someone has emergency warning signs of COVID-19.

- Trouble breathing
- Persistent pain or pressure in the chest
- New confusion
- Inability to wake or stay awake
- Bluish lips or face

This list is not all possible symptoms. Please call your healthcare provider for any other symptoms that are severe or concerning to you.



cdc.gov/coronavirus

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Employee Informational Guide & COVID-19 Preparedness Plan

- Hygiene and Respiratory Etiquette
- Engineering and Administrative Controls for Social Distancing
- Housekeeping – cleaning, disinfecting and contamination
- Prompt Identification and Isolation of Sick Persons
- Communications and Training that will be provided to Managers and Workers and Management and supervision of the plan
- Health Screening and Policies for Employees exhibiting signs and symptoms of COVID-19
- Leave Policies
- Handwashing
- Travel Policy
- Safety Protocol for Reopening



MONONA CATERING 2021

- **Jan - March:** Pandemic continues with decreased capacities and health order restrictions. Revenue streams minimal with only one event each month.
- **Late April:** Events began to pick up and Public Health begins to loosen capacity restrictions.
- **May - June:** 2020's canceled weddings were held along with a few conferences. Demonstrated how we can produce safe events.
- **July – December:** Events were steady and October was quite busy. The total number of services was 706, and we served 69,443 people.

Year End Financial Total: We finished the year with revenues of \$1,599,841.00 (pre-audit) which is 15.22% above 2020 totals.

COVID 19
CORONAVIRUS DISEASE

STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

- Avoid close contact with people who are sick.
- Cover your cough or sneeze with a tissue, then throw the tissue in the trash.
- Avoid touching your eyes, nose, and mouth.
- Clean and disinfect frequently touched objects and surfaces.
- Stay home when you are sick, except to get medical care.
- Wash your hands often with soap and water for at least 20 seconds.

For more information: www.cdc.gov/COVID19

MONONA CATERING 2021

2021 Services for Quarters 1 – 4:

Hospitality (coffee breaks)	15,445 guests
Meals (breakfast, lunch, dinner)	18,553 guests
Receptions	18,235 guests
Total Services (includes all misc.)	83,676 guests





- Monona Catering donated approximately 4800 pounds (2.4 tons) to the Healthy Food For All program and local shelters.
- Monona Catering is working with a new composting company, **Curbside Composter**, which is locally owned and family operated. In 2021 we diverted approximately 800 pounds (.4 tons) of pre-consumer composting from the waste stream.



LAKE VISTA CAFÉ 2021

- May 18: Lake Vista Café opened for the season.
- May - June: \$33,422.21 in revenues, business slowed by rainy weather
- September 12: LVC closes with excellent revenue of \$110,862.99 as compared to 2020 at only \$18,365.43.
- The Lake Vista Café guest comment card averages are exceptional, with overall staff service and food satisfaction rated at 100%.



MONONA CATERING IS HIRING!

With the severe labor shortage in the hospitality industry, Monona Catering is offering a \$100.00 referral bonus to all Monona Catering Employees that refer a new employee.



MONONA CATERING MOVING FORWARD



- Monona Catering remains dedicated to health and safety
- We continue our commitment to helping all persons feel safe, comfortable and confident that their food and beverage experience will exceed expectations.
- Celebrate the innovation and collaboration to produce events in 2020-21.
- We should be proud we maintained the high level of service and quality of food that is our company vision,

“To Be The Best, No Less.”

