

Survey Results of Committee Member Satisfaction Survey of Summer Process: Sept 2012

Committee on Aging

5 Responses

1. Rate

Level of Satisfaction (5 = very satisfied)						
		1	2	3	4	5
Level of Importance (5 = high)	5				E	B C D
	4				A	
	3					
	2					
	1					

a. Guidance from Mayor

	1	2	3	4	5
5					B D
4			E	C	
3		A			
2					
1					

c. Data about community needs and trends

	1	2	3	4	5
5				E	A B D
4					
3			C		
2					
1					

d. Utility of materials

	1	2	3	4	5
5					A B C D E
4					
3					
2					
1					

e. Accuracy of reviews

	1	2	3	4	5
5					A B C
4				E	D
3					
2					
1					

f. Helpfulness of application

	1	2	3	4	5
5			A D		B
4			E	C	
3					
2					
1					

g. Sufficient time to read apps

	1	2	3	4	5

5			A	B	D
4			E		
3			C		
2					
1					

h. Opportunity to hear presentations

	1	2	3	4	5
5				D	
4			A	C	
3			E	B	
2					
1					

i. Responsiveness of Staff

	1	2	3	4	5
5					B C D E
4				A	
3					
2					
1					

j. Utility of staff recommendations

	1	2	3	4	5
5					B D
4				C E	A
3					
2					
1					

k. Adequacy of time for discussion

	1	2	3	4	5
5			B D	A	E
4			C		
3					
2					
1					

l. Openness and transparency of process

	1	2	3	4	5
5				D	A B C
4				E	
3					
2					
1					

2. If you rated some items high for importance and low for satisfaction, please explain.

3. Satisfaction w/ overall process

Not Satisfied			Very Satisfied	
1	2	3	4	5
		E	A C	B D

4. Other issues?

Our questions for the agencies could have been reviewed and combined (in committee) and saved time/repetitions

	1	2	3	4	5
5					
4					
3			E		
2					
1					

5. Rank usefulness

	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>	<u>Average</u>
Funding History	5	5	8	7	10	7
Application	7	1	10	10	8	7.2
Staff summary	9	2	9	8	8	7.2
Staff informal discussion at meetings	8	3	5	5	7	5.6
Agency written responses	4	7	2	6	9	5.6
Agency verbal presentation	2	8	3	9	9	6.2
Rankings by Committee members		6	4	1	8	4.75
Other Committee members' discussion		4	7	4	8	5.75
Info provided by applicants to individual Committee members	2	9	1			4
Public hearing	2	10	6		7	6.25

6. What is the best feature of the application?

- reasonably simple to follow
- asking what the intended accomplishment is-is the goal realistic and measurable and likely to be achieved.
- service description

7. If you could improve one thing about the application, what would it be?

- ask if funding request is for services currently being provided by another agency, clearly outline why your services are different and why you are requesting funding
- for some agencies, more complete discussion of "program outcomes"

8. If you could improve one thing about the staff's presentation of materials, what would it be?

- staff presentation was excellent as were the materials provided
- Clearer, more detailed "performance history"

9. What is the best feature of the overall decision-making process?

- written materials submitted by agencies regarding goals, accomplishments and obstacles
- Close to agreement on the best apps
- the opportunity to review and compare all the funding requests to avoid funding of duplicate services. This was time consuming but a very important part of the decision making.
- We were provided detailed information

10. If you could improve one thing about the overall process, what would it be?

- prior to engaging in process make sure committee members are familiar with services provided by each agency w/ respect to the priorities
- Divide the apps among the Committee members so that more time could be given to each application, and every committee member would not have to review all apps
- listen to agency verbal presentations before completing the rating sheet.
- more discussion in committee (prior)

11. Please check the answer that most closely matches your opinion of the process this time.

First time 4 responses

This summer was better

This summer was about the same

This summer was worse

- most committee members were not familiar with the programs and requested info from agencies that could have easily have been answered in a committee meeting by staff.

12. How many times have you participated in summer process?

1-2	3-5	6+
X		

13. Which Committee?

COA	CSC	CDBG	ECCEC
X			

14. Additional Comments

- I was concerned about the extensive process that resulted in only funding previously funded programs. There should be at least a small amt earmarked for new projects