

**TRANSIT AND PARKING COMMISSION
COVER SHEET**

AGENDA ITEM Transit - Related Items/Exec. Sec. Report	MEETING DATE Feb. 14, 2006
ITEM YTD December Financial Report and Performance Indicator Report s	
ID Number D.2	Council report back due date: NA
OTHER REFERRALS AND ACTIONS TAKEN TO DATE: NA	
<p>STAFF DISCUSSION OF ITEM: TRANSIT RELATED ITEMS/EXEC. SEC. REPORT - OVERVIEW</p> <p>(a) YTD December Financial Report</p> <p>(1) As indicated in the third quarter (YTD Sept'05) report, extraordinary fuel costs were fast drawing down on our contingent reserve. These preliminary numbers indicate that the balance of the contingent reserve at 12/31/05 will be \$264,738. We use our contingent reserve as a "rainy day" fund (for covering overages in fuel costs, etc.) and also as a fund for the purchase of fixed assets for which the local share value (20%) does not meet thresholds for bonded debt borrowing. In our future budgets over the next few years, we should endeavor to build back the fund to a level of approximately \$2.0 million for future rainy day and fixed asset acquisition purposes.</p> <p>(2) Specific observations:</p> <ul style="list-style-type: none"> • Revenues came in higher than budgeted: \$120,476. • Wages and benefits came in at less than budgeted: (\$210,833). • Fuel was over budget by \$939,528. • Contracts with Paratransit providers was over-budget by \$202,408 – reflecting 10% growth in ridership. <p>(b) YTD December, 2005 Fixed Route and Paratransit Performance Indicators and Ridership Reports.</p> <p>(1) Ridership:</p> <ul style="list-style-type: none"> • Month of December ridership is 14.5% greater than last year! • Year-end ridership is at a 20 year high, with – <p style="margin-left: 40px;">Fixed-route ridership at: 11,475,597 million – 4.7% annual growth (YTD Dec. '04 – YTD Dec. '05) Paratransit ridership at: 282,235 - 9.8% annual growth “ “ Total ridership at: 11,757,832 million – <u>over 11.7 million trips</u> – 4.8% annual growth</p> <ul style="list-style-type: none"> • Various year-end charts are enclosed concerning ridership. Average weekday ridership during the school year is over 50,000 trips/day. • A recent survey indicates that about one third (32%) of Madison residents ride Metro Transit or have a family member who rides Metro in a typical month. <p>(2) Operating Revenue per Cost has improved (20.6 – 23.0%) as has (Average) Passenger Revenue per Trip (\$.64 - \$.70) as a result of two passenger revenue events: automatic increase in UW/ASM contract rate per trip and fare structure changes – both effective in Sept. '05.</p> <p>(3) As ridership increases, system productivity (Passenger Trips per Hour) also continues to increase and compare very favorably w/peer systems.</p> <p>(c) Fare-type summary/comparison: I have enclosed a four month summary (Sept-Dec) of the effects of our fare increase (effective Sept. 1st) on revenues and ridership. As with all past fare increases (from available data) – overall ridership has <u>not decreased</u>, it has increased. Subtotal s and totals for revenues and ridership exceed projections and FY04 experience for adults and youth. Since this data takes quite a bit of time to compile – I'd like to suggest that either we stop providing this breakdown now (having demonstrated the effect of the fare increase), or if you prefer – that we end the</p>	

comparison at the end of August – with a full year of data. Which do you prefer?

- (d) **Maps of service coverage in 2005:** I have attached year-end 2005 maps showing coverage of service in the greater Madison area. Four years ago we served 97% of the population in the city of Madison within ¼ mile. We don't have updated census data in that regard. However we can anticipate that the percentage has gone down due to expansion of the city on its outskirts. We now track coverage by # of housing units and see that over the past four years, the percentage of housing units we serve has gone down from 94% to 90%. The transit network has not kept up with expansion on the outskirts of the City through annexation and development. We are surveying areas on the far west side and in the vicinity of Marsh/Siggelkow Road to determine if there is sufficient interest in those neighborhoods to consider transit expansion to those areas.
- (e) **Summary of Verona stats:** A 3.5 month summary of Verona stats is enclosed – as sent to the City of Verona et al. The Epic move is taking longer than originally expected. The next Epic employee move from current quarters to the new campus will be in March. Verona resident ridership is considerably higher than anticipated. I am encouraged at the trend in ridership growth.
- (f) **Report of City of Madison Unlimited Ride Pass Agreement in 2005:** A copy of the report I sent to Common Council is enclosed.
- (g) **Note:** We are starting to get wonderful data to the bus-stop level from APC electronic survey data and are using it extensively in our west/south-side planning effort.

FISCAL IMPLICATIONS: As shown in report.

MATERIALS PRESENTED WITH ITEM: YTD November Performance Indicator reports.

STAFF RECOMMENDATION/RATIONALE: Accept report.

PREPARED BY: CSDebo

SIGNED

DATE: 2/8/06

**Madison Metro Transit
Financial Performance Report
All Modes**

02/07/06

For Period: 12/2004 & 12/2005 **PRELIMINARY**

		2004 Actual YTD	2005 Budget YTD	2005 Actual YTD	Over/Under	Annual Budget	% of Annual
Passenger Revenue:							
Fixed Route: Cash, Tickets, Passes:	\$	3,479,188	\$ 3,547,830	\$ 3,744,922	\$ 197,093	\$ 3,547,830	105.56%
Unlimited Ride Passes:	\$	2,346,050	\$ 3,203,087	\$ 3,057,256	\$ (145,831)	\$ 3,203,087	95.45%
Other ¹ :	\$	470,400	\$ 469,400	\$ 559,025	\$ 89,625	\$ 469,400	119.09%
Paratransit: Cash, Tickets, Passes:	\$	246,761	\$ 316,785	\$ 241,426	\$ (75,359)	\$ 316,785	76.21%
Unlimited Ride Passes:	\$	10,182	\$ 3,300	\$ 23,239	\$ 19,939	\$ 3,300	704.21%
Other ² :	\$	49,492	\$ 42,778	\$ 47,770	\$ 4,992	\$ 42,778	111.67%
Sub Total:	\$	6,602,074	\$ 7,583,179	\$ 7,673,638	\$ 90,459	\$ 7,583,179	101.19%
Misc Revenue:							
Advertising:	\$	301,100	\$ 300,000	\$ 169,111	\$ (130,889)	\$ 300,000	56.37%
County: Fixed Route:	\$	19,280	\$ 19,280	\$ 19,280	\$ -	\$ 19,280	100.00%
Paratransit:	\$	2,267,929	\$ 2,313,631	\$ 2,445,700	\$ 132,069	\$ 2,313,631	105.71%
Other Operating ³ :	\$	84,631	\$ 52,900	\$ 44,123	\$ (8,777)	\$ 52,900	83.41%
Non-Operating ⁴ :	\$	39,503	\$ 242,000	\$ 262,481	\$ 20,481	\$ 242,000	108.46%
Sub Total:	\$	2,712,443	\$ 2,927,811	\$ 2,940,695	\$ 12,884	\$ 2,927,811	100.44%
Local Subsidies:							
City of Madison:	\$	7,563,466	\$ 8,293,520	\$ 8,293,520	\$ -	\$ 8,293,520	100.00%
Funding Partners:	\$	2,315,153	\$ 2,357,240	\$ 2,348,540	\$ (8,700)	\$ 2,357,240	99.63%
Sub Total:	\$	9,878,619	\$ 10,650,760	\$ 10,642,060	\$ (8,700)	\$ 10,650,760	99.92%
State Assistance:	\$	15,177,169	\$ 15,166,890	\$ 15,192,723	\$ 25,833	\$ 15,166,890	100.17%
Federal Assistance:	\$	4,843,644	\$ 4,842,244	\$ 4,842,244	\$ -	\$ 4,842,244	100.00%
Total Revenue:	\$	39,213,949	\$ 41,170,884	\$ 41,291,360	\$ 120,476	\$ 41,170,884	100.29%
Salaries:							
Salaries/Wages:	\$	19,470,512	\$ 19,806,537	\$ 19,542,574	\$ (263,963)	\$ 19,806,537	98.67%
OT:	\$	1,048,469	\$ 1,039,165	\$ 1,116,148	\$ 76,983	\$ 1,039,165	107.41%
Workers Comp:	\$	238,071	\$ 210,530	\$ 255,881	\$ 45,351	\$ 210,530	121.54%
Benefits:							
Health:	\$	3,841,222	\$ 3,995,260	\$ 4,047,126	\$ 51,866	\$ 3,995,260	101.30%
WI Retirement:	\$	2,005,663	\$ 2,147,736	\$ 2,136,756	\$ (10,980)	\$ 2,147,736	99.49%
Other ⁵ :	\$	3,047,631	\$ 3,211,107	\$ 3,101,017	\$ (110,090)	\$ 3,211,107	96.57%
Sub Total:	\$	29,651,568	\$ 30,410,335	\$ 30,199,502	\$ (210,833)	\$ 30,410,335	99.31%
Utilities:							
Natural Gas:	\$	296,253	\$ 388,383	\$ 386,526	\$ (1,857)	\$ 388,383	99.52%
Electricity:	\$	215,648	\$ 216,300	\$ 244,309	\$ 28,009	\$ 216,300	112.95%
Telephone:	\$	26,157	\$ 22,700	\$ 19,307	\$ (3,393)	\$ 22,700	85.05%
Other ⁶ :	\$	14,426	\$ 15,500	\$ 17,845	\$ 2,345	\$ 15,500	115.13%
Building & Grounds:							
Repairs/Maintenance:	\$	49,016	\$ 62,800	\$ 83,872	\$ 21,072	\$ 62,800	133.55%
Supplies:	\$	111,491	\$ 67,100	\$ 64,693	\$ (2,407)	\$ 67,100	96.41%
Services:	\$	14,965	\$ 15,453	\$ 16,079	\$ 626	\$ 15,453	104.05%
Rolling Stock/Support Equipment:							
Equip. Repairs/Maintenance:	\$	94,692	\$ 60,581	\$ 64,702	\$ 4,121	\$ 60,581	106.80%
Parts:	\$	829,144	\$ 728,600	\$ 675,875	\$ (52,725)	\$ 728,600	92.76%
Tires:	\$	108,478	\$ 122,911	\$ 129,239	\$ 6,328	\$ 122,911	105.15%
Equipment Supplies:	\$	122,157	\$ 136,950	\$ 96,573	\$ (40,377)	\$ 136,950	70.52%
Fuels, Oils, & Lubricants:	\$	1,579,623	\$ 1,651,564	\$ 2,591,092	\$ 939,528	\$ 1,651,564	156.89%
Administrative:							
Insurance & Financial:	\$	592,089	\$ 593,659	\$ 606,422	\$ 12,763	\$ 593,659	102.15%
Rentals/Leases ⁷ :	\$	60,123	\$ 54,497	\$ 61,754	\$ 7,257	\$ 54,497	113.32%
Training:	\$	16,550	\$ 17,000	\$ 7,079	\$ (9,922)	\$ 17,000	41.64%
Supplies, Equipment and Services:	\$	584,406	\$ 497,508	\$ 452,807	\$ (44,701)	\$ 497,508	91.01%
Operations:							
Paratransit Providers:	\$	3,236,075	\$ 3,414,770	\$ 3,617,178	\$ 202,408	\$ 3,414,770	105.93%
GAS / RSVP / Exc Rides:	\$	529,709	\$ 581,646	\$ 585,043	\$ 3,397	\$ 581,646	100.58%
Inter Departmental Charges:							
Depreciation:	\$	639,003	\$ 662,200	\$ 583,354	\$ (78,846)	\$ 662,200	88.09%
Interest and Bad Debt Expense:	\$	5,220,947	\$ 5,899,330	\$ 5,358,494	\$ (540,836)	\$ 5,899,330	90.83%
Total Operating Expenses:	\$	44,322,177	\$ 46,086,382	\$ 46,327,376	\$ 240,994	\$ 46,086,382	100.52%
Adjustments:							
Less Depreciation:	\$	(5,220,947)	\$ (5,899,330)	\$ (5,358,494)	\$ 540,836	\$ (5,899,330)	90.83%
Capital Debt:	\$	823,778	\$ 983,832	\$ 983,146	\$ (686)	\$ 983,832	99.93%
Fixed Assets:	\$	476,280	\$ 153,800	\$ 34,023	\$ (119,777)	\$ 153,800	22.12%
Reserves Budgeted for Fixed Assets:	\$	(468,552)	\$ (153,800)	\$ (31,995)	\$ 121,805	\$ (153,800)	20.80%
Total Expenses:	\$	39,932,736	\$ 41,170,884	\$ 41,954,056	\$ 783,172	\$ 41,170,884	101.90%
Application of Reserves:	\$	(718,787)	\$ -	\$ (662,696)	\$ (662,696)	\$ -	-
Income/(Deficit):	\$	-	\$ -	\$ -	\$ -	\$ -	-

Note:

¹ Other Passenger Revenue (Fixed Route) includes: MMSD Passes and UW Route 80-82 (L-Line) subsidy

² Other Passenger Revenue (Paratransit) includes: GAS/RSVP Passenger Revenue

³ Other Operating Revenue includes: Sale of Scrap, Sale of Parts, Sale of Buses, Transfer from Room Tax Fund and Special Services

⁴ Non-Operating Revenue includes: Surcharge Revenue, Reimbursement of Expenses, Insurance Recoveries and Other Revenue

⁵ Other Benefits includes: Sick Leave Escrow, Unemployment and Workers' Comp Premiums, Wage Insurance, Life Insurance, FICA and Licenses

⁶ Other Utilities includes: Fuel Oil, Propane, Water, Sewer and Storm Water Fee

⁷ Rentals/Leases includes: Rental of Annex Office Space and Equipment Rental

COMPARISON OF RIDERSHIP AND REVENUES

September - December 2004 and 2005

Fare Categories	Revenues			Rides		
	2004	2005	Projection	2004	2005	Projection
Adults						
Cash	\$ 376,712	\$ 275,364	\$ 379,215	251,142	183,576	252,810
One-Day Pass	\$ 1,023	\$ 40,286	\$ 1,085	341	25,430	341
31-Day	\$ 275,936	\$ 370,964	\$ 286,593	353,764	394,643	293,878
10-Ride	\$ 196,085	\$ 246,412	\$ 247,621	178,259	205,343	206,351
Adult Pass Subtotal	\$ 849,756	\$ 933,026	\$ 914,515	\$ 783,505	\$ 808,992	\$ 753,379
Unlimited Ride Contracts						
ASM	\$ 679,179	\$ 763,692	\$ 679,179	870,742	954,615	870,742
UW Employee	\$ 256,789	\$ 342,855	\$ 256,789	311,259	415,582	311,259
MATC	\$ 73,095	\$ 91,538	\$ 73,095	88,600	110,955	88,600
Edgewood	\$ 19,936	\$ 19,109	\$ 19,936	24,165	23,163	24,165
St. Marys	\$ -	\$ 6,833	\$ 7,434	-	8,283	9,011
City Employees	\$ -	\$ 27,006	\$ 22,827	-	32,734	27,669
Unlimited Pass Subtotal	\$ 1,028,999	\$ 1,251,034	\$ 1,059,260	\$ 1,294,766	\$ 1,545,332	\$ 1,331,446
Youth						
Cash/Tix	\$ 79,121	\$ 254,401	\$ 84,672	93,083	254,401	84,672
Semester Pass (1)	\$ 237,199	\$ 290,257	\$ 316,432	449,430	417,970	440,105
10-Ride	\$ 192,979	\$ 96,076	\$ 217,537	227,034	113,031	189,151
Youth Subtotal	\$ 509,299	\$ 640,735	\$ 618,641	\$ 769,548	\$ 785,403	\$ 713,928
Senior						
Cash	\$ 17,319	\$ 20,737	\$ 17,319	23,092	27,649	23,092
10-Ride	\$ 26,138	\$ 22,844	\$ 26,138	34,851	30,458	34,851
Senior Subtotal	\$ 43,457	\$ 43,580	\$ 43,457	\$ 57,942	\$ 58,107	\$ 57,942
Misc. (2)	\$ -	\$ -	\$ -	40,885	37,818	40,885
Special Events	\$ -	\$ -	\$ -	44,140	39,037	44,140
Route 80 - 82	\$ -	\$ -	\$ -	766,790	835,264	766,790
Non-Revenue Rides (3)	\$ -	\$ -	\$ -	86,245	44,212	86,245
Transfers	\$ -	\$ -	\$ -	245,691	305,476	245,691
TOTAL	\$ 2,431,510	\$ 2,868,375	\$ 2,635,872	\$ 4,089,512	\$ 4,459,641	\$ 4,040,447

(1) Youth Pass Sales are down 7% in 2005.
 (2) Includes 2/4/6 (16 issued, 60 rides received) and ASM/UW Employee rides on Route 53.
 (3) Non-revenue rides can vary month to month.

Fixed Route Performance Indicators
Year to Date as of 12/31/05 (Pre NTD Audit)

Revenue Indicators	YTD Dec. 2004	YTD Dec. 2005	Peer Comparison
Revenue Sources			
Passenger Revenue	19.5%	21.0%	
Other System Generated Revenue	1.3%	1.3%	
County	0.1%	0.1%	
Operating Revenue: Sub-Total	20.8%	22.4%	23.3%
Local - Madison	17.4%	21.9%	
Local - Other Municipalities/Entities	6.5%	5.8%	
Local Sub-Total	23.9%	27.6%	13.8%
State	42.7%	37.9%	46.3%
Federal	12.6%	12.0%	16.6%
State/Federal: Sub-Total	55.3%	50.0%	62.9%
Total Revenue	100.0%	100.0%	100.0%
Operating Revenue/Operating Cost	20.6%	23.0%	20.6%
Passenger Revenue/ Total Passenger Trips	\$ 0.57	\$ 0.64	\$ 0.70
Expense Indicators			
Operating Cost/ Revenue Hour	\$ 89.26	\$ 93.76	\$ 83.02
Operating Cost/Passenger Trip	\$ 2.98	\$ 2.98	\$ 3.40
Operations			
Trips / Revenue Hour	29.97	31.48	24.41
Number of Trips using Lifts	26,193	31,042	NA
Maintenance			
Maintenance Inspections Conducted/Scheduled	99.7%	100.8%	NA
Miles per Road Call	6,614	5,082	4,164
Customer Service			
Customer Complaints	1853	1837	NA
Customer Compliments	152	141	NA
Customer Suggestions	154	242	NA
# Complaints/1000 Passenger Trips	0.17	0.16	NA

Notes:

- (1) Trips per route are included in a separate monthly report.
- (2) Reported Expenses do not include depreciation, debt principal, or fixed assets.
- (3) Peer Comparison data from 2003 NTD database for Peer Service Level systems..

FIXED ROUTE

Operating Statistics For Periods Ending 12/31/2004 & 12/31/2005 (Pre NTD Audit)

CURRENT MONTH		YEAR TO DATE			
Actual 2004	Actual 2005	Variance 2004 to 2005	Actual 2004	Actual 2005	Variance 2004 to 2005
Service Supplied					
471,062	460,076	(10,986)	5,410,646	5,422,795	12,149
31,760	30,552	(1,208)	365,827	364,491	(1,336)
35,236	34,050	(1,186)	405,078	405,456	378
<i>Ridership</i>					
817,014	938,273	121,259	9,951,454	10,437,284	485,830
58,146	72,978	14,832	754,101	848,228	94,127
16,702	10,229	(6,473)	256,790	190,086	(66,704)
891,862	1,021,480	129,618	10,962,345	11,475,597	513,252
Service Quality					
1,419	2,252	833	26,193	31,042	4,849
7	1	(6)	97	65	(32)
14	19	5	186	177	(9)
Fleet/Maintenance					
73	97	24	818	1,067	249
79	81	2	907	915	8
79	77	(2)	910	908	(2)

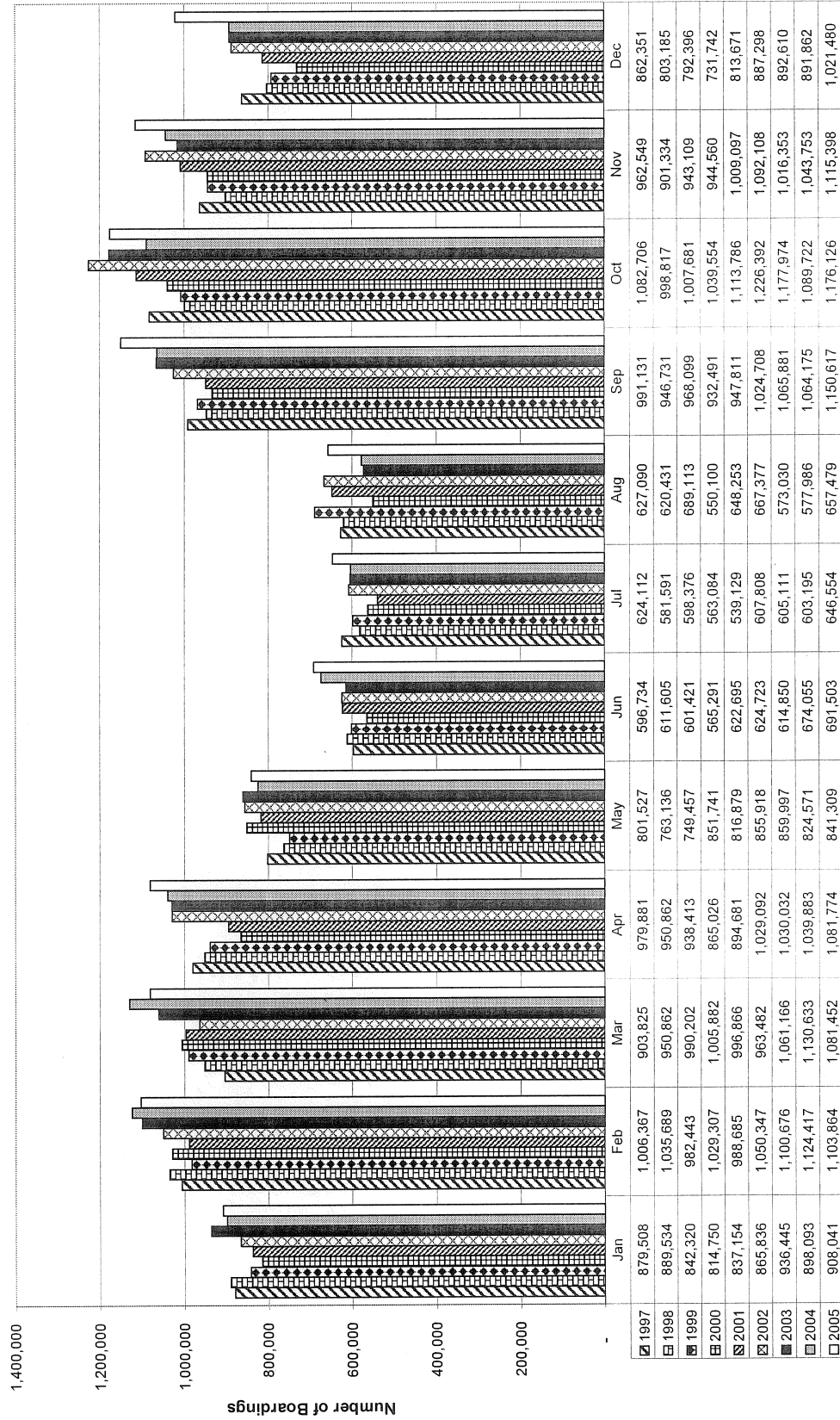
Note: NA means the information was not available at the time of this report. YTD would also be incorrect.

* Vehicle Miles and Hours are for fixed route service only. Miles & hours for training, maintenance testing etc. are not included in these totals.

** Includes special events.

Key: A (negative variance) denotes a decrease in activity over 2004.

Fixed Route Monthly Ridership Comparison 1997 - 2005



1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005

ROUTE PRODUCTIVITY COMPARISON-- YEAR TO DATE (PRE-AUDIT)
December 2005 vs. December 2004

(Routes sorted in order of 2005 passengers per revenue hour productivity)

REGULAR ROUTES	RIDERSHIP, 2005 vs. 2004 Year to Date			Productivity, Trips per Revenue Hour		ROUTE KEY
	2005	2004	% Change	2005	2004	
	Routes performing below 60% of system average					
80 UW CAMPUS	1,744,253	1,691,577	3.1%	85.17	82.79	Core Routes operate every day, from early a.m. to late p.m.: 2, 3, 4, 5, 6, 8
90-93 SUPPLEMENTARY SCHOOL SERVICE	1,028,642	1,058,168	-2.8%	73.82	78.82	
22 MENDOTA LOOP & 28 NTP-WTP COMMUTER	472,834	427,449	10.6%	41.56	37.38	Commuter Routes operate on weekdays during peak hours: 12, 14, 15, 25, 27, 28, 29, 37/38, 47, 48, 53, 55, 56, 57, 58, 61, 62, 65
81-82 UW LATE NITE CIRCULATORS	205,148	186,108	10.2%	37.54	35.74	
9 ETP - UW CAMPUS (began 1/20/04)	106,860	92,755	15.2%	34.85	31.63	Peripheral Routes operate from transfer points to outlying areas: 20, 21, 22, 24, 30, 31, 32, 33, 40, 41, 42, 43, 50, 51
2 WTP-NTP, 50 SCHROEDER-RAYMOND & 51 PILGRIM-MCKENNA	1,029,777	948,919	8.5%	34.21	31.27	
29 SHERMAN COMMUTER	35,513	39,662	-10.5%	33.45	39.20	Connector Routes connect transfer points throughout the day: 17, 18.
1 CAP SQUARE - UW (began 1/20/04)	46,830	44,536	5.2%	32.87	32.63	
4 NTP-STP, 41 LAKE POINT-STP & 42 MOORLAND-SOUTH TOWNE	808,921	778,063	4.0%	32.08	30.57	Circulator Routes operate midday only: 1, 9, 34
SPECIAL EVENT SERVICE	57,252	54,345	5.3%	31.60	27.94	
61 MIDDLETON OFFICE PARK	61,353	68,029	-9.8%	29.71	32.89	Other: 19 operates like a core route between the Capitol Square and Allied Drive on weekdays.
14 & 15 O BELL PARK-W. TOWNE WAY	654,028	579,077	12.9%	28.87	24.69	
48 STEWART ST COMMUTER	24,019	24,607	-2.4%	27.05	27.55	39 operates as a commuter route during peak hours; operates like a circulator route midday on weekdays.
6 EAST TOWNE-PRAIRIE TOWNE	1,246,886	1,143,301	9.1%	25.79	23.49	
5 ETP-STP, 18 STP-WTP & 33 HIESTAND	863,058	820,808	5.1%	25.32	24.25	60 operates like a core route between the Capitol Square, Middleton & the West Transfer Point on weekdays.
65 WALNUT GROVE COMMUTER	52,662	53,085	-0.8%	24.94	25.01	
60 MIDDLETON-WTP	232,871	222,070	4.9%	24.51	23.10	UW Campus Circulators 80, 81, 82
56 PILGRIM-REETZ COMMUTER & 57 MUIR FIELD COMMUTER	206,863	205,360	0.7%	24.30	23.80	
53 SCIENCE DR-UW HOSP COMMUTER	69,076	59,172	16.7%	24.19	20.56	School Supplemental Routes 90, 91, 92, 93
19 RED ARROW TR-CAP SQUARE	192,572	197,052	-2.3%	23.78	24.14	
3 WTP-ETP, 17 NTP-ETP, 21 LAKEVIEW LOOP & 24 AIRPORT LOOP	747,607	681,897	9.6%	23.10	21.11	
8 SHEBOGAN-W. TOWNE WAY	346,150	361,873	-4.3%	23.05	23.92	
47 ARBOR HILLS COMMUTER	172,059	178,541	-3.6%	22.78	23.46	
37 & 38 PFLAUM RD-WALNUT ST COMMUTER (Span increased 1/20/04) (2)	209,019	201,861	3.5%	22.64	21.41	
58 GREENTREE COMMUTER	71,762	66,980	7.1%	21.25	19.71	
27 LAKEVIEW COMMUTER/STP	163,860	179,770	-8.9%	20.89	22.71	
40 ARBOR HILLS LOOP & 43 MOORLAND-LAKEPOINT	96,150	97,245	-1.1%	20.80	20.86	
31 TURNER-MONONA LOOP & 32 ACEWOOD-THOMPSON LOOP	118,018	101,578	16.2%	19.21	16.45	X
12 DUTCH MILL COMMUTER	47,360	50,172	-5.6%	17.67	18.58	X
62 GREENWAY BLVD	35,093	28,901	21.4%	16.66	13.61	X
20 NTP-EAST TOWNE & 30 ETP-EAST TOWNE	283,131	274,031	3.3%	16.56	15.94	X
25 AMERICAN CENTER (1)	8,138	7,598	7.1%	16.01	26.22	X
34 ETP-MATC & 39 ETP - AGRICULTURE DRIVE (began 1/20/04)	26,461	18,826	40.6%	10.71	7.92	X
55 VERONA- WTP (began 9/19/05)	2,637	NA	NA	6.43	NA	X
UNKNOWN ROUTE & ROAD BUSES *	8,730	12,467	-30.0%			
SYSTEM TOTAL **	11,475,597	10,962,345	4.7%	31.48	29.97	18.89

* Unknown Route refers to ridership data that isn't assigned to a route by the farebox (generally seen when farebox goes into "fallback mode").

** Road buses are "extras" put into service to handle overloads.

** Total for 2004 includes 6,462 Rides from routes 10, 11 and 16, which were discontinued after January 19, 2004.

(1) Buses used for Route 25 are interlined with other routes. Route 25 ridership adjusted using daily averages to estimate route ridership.

(2) Route 37 represents the "reverse commute" aspect of Route 38. Route 38 was split into two routes 1/20/04.

Paratransit Performance Indicators
Year to Date as of Dec 31, 2005

(Pre NTD Audit)

	Metro Plus YTD		Fixed Route YTD	
	Dec. 2004	Dec. 2005	Dec. 2004	Dec. 2005
Revenue Indicators				
Operating Revenue/ Operating Cost	39.3%	40.0%	20.6%	23.0%
Passenger Revenue/ Total Passenger Trips	\$ 1.08	\$ 1.01	\$ 0.57	\$ 0.64
Expense Indicators				
Operating Cost/Passenger Trip	\$ 27.08	\$ 26.04	\$ 2.98	\$ 2.98

	Metro Plus			
	Dec. 2004	Dec. 2005	YTD 2004	YTD 2005
Operations				
Total Trips	19,875	21,786	237,625	260,949
Rides Cancelled	3,544	4,195	33,225	39,223
Cancellation Rate	17.8%	19.3%	14.0%	15.0%
No Shows	609	514	5,747	5,754
No Shows/Rides Provided	3.1%	2.4%	2.4%	2.2%
Number of Clients Provided Service	1,016	986	1,604	1,601
Average Trips/Client	19.6	22.1	148.1	163.0
DDS Trips	9,860	10,670	132,415	138,437
Subscription Trips	12,094	10,548	165,099	168,675
DDS Subscription Trips	8,439	1,270	115,457	115,594
D2D Trips	14,508	14,065	170,295	183,065
Lv Attended Trips	3,509	2,281	40,722	44,168
Maintenance Inspections Conducted/Scheduled	100.0%	110.0%	99.3%	103.9%

Number of Trips by Provider YTD	Metro Direct	Laidlaw	Badger	Trans. Sol.	Total
Ambulatory	25,191	47,307	88,168	13,667	174,333
Non-Ambulatory	39,738	43,786	-	3,092	86,616
Percentage	24.88%	34.91%	33.79%	6.42%	100.00%

Customer Service YTD	Metro Direct	Laidlaw	Badger	Transit Sol	Total
Rides Provided	64,929	91,093	88,168	16,759	260,949
Customer Complaints	161	195	237	26	619
Customer Compliments	14	13	6	1	34
Customer Suggestions	5	1	1	1	8
Complaints/1000 passenger trips	2.48	2.14	2.69	1.55	2.37
Late Service Reports (2)	32	374	952	47	1,405
Late Service Reports/1000 passenger trips	0.49	4.11	10.80	2.80	5.38

ADA Certifications, September 2005	Clients	1-19 Trips	>20 - 40<	<40 Trips/mc	TTL Trips
Category 1	1,158	261	154	54	9,261
Category 2	41	5	0	0	34
Category 2/3	87	15	7	1	326
Category 3	1,815	366	118	33	7,473
Total	3,102				17,094

Monthly New Certification	41
Monthly Denied Applications	2

ParaTransit

Operating Statistics For Periods Ending 12/31/2004 & 12/31/2005 (Pre-NTD Audit)

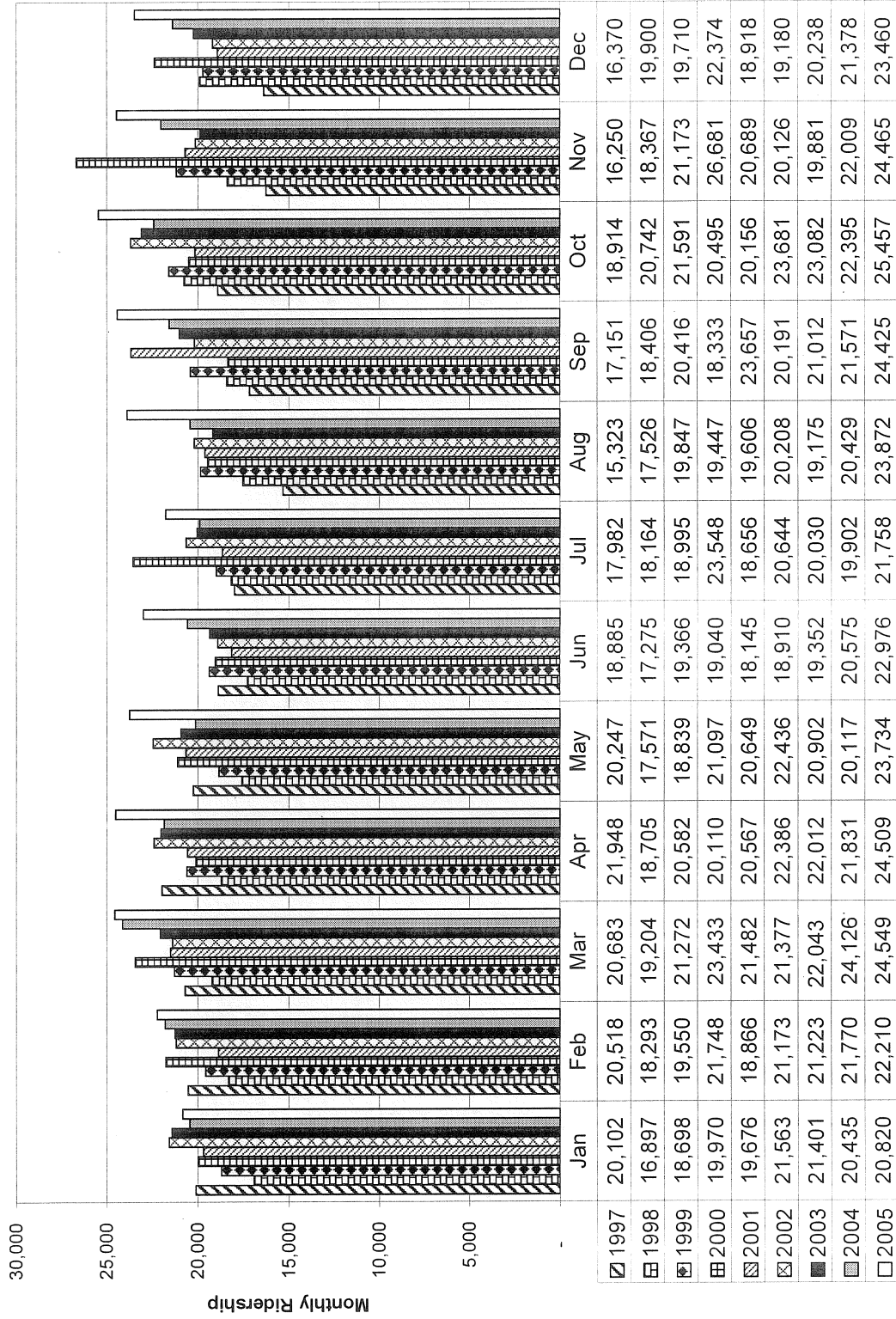
CURRENT MONTH		YEAR TO DATE			
Actual 2004	Actual 2005	Variance 2004 to 2005	Actual 2004	Actual 2005	Variance 2004 to 2005
Service Supplied Data					
No. of Clients riding the System					
1,016	986	(30)	1,604	1,601	(3)
<i>Ridership</i>					
5,198	4,856	(342)	63,417	64,929	1,512
1,503	1,674	171	18,913	21,286	2,373
<u>14,677</u>	<u>16,930</u>	2,253	<u>174,208</u>	<u>196,020</u>	21,812
19,875	21,786	1,911	237,625	260,949	23,324
609	514	(95)	5,747	5,754	7
Service Quality Data					
4	1	(3)	17	23	6
1	2	1	12	16	4
Fleet/Maintenance Data					
1	3	2	25	36	11
13	11	(2)	145	141	(4)
13	10	(3)	146	136	(10)

Note: N/A means the information was not available at the time of this report. The YTD would also be incorrect as it only reflects the information that was available from previous months.

* ADA Ridership does not include Group Access.

Key: A (negative variance) denotes a decrease in activity over 2004.

Monthly Paratransit Ridership, 1997 - 2005 (includes Group Access)



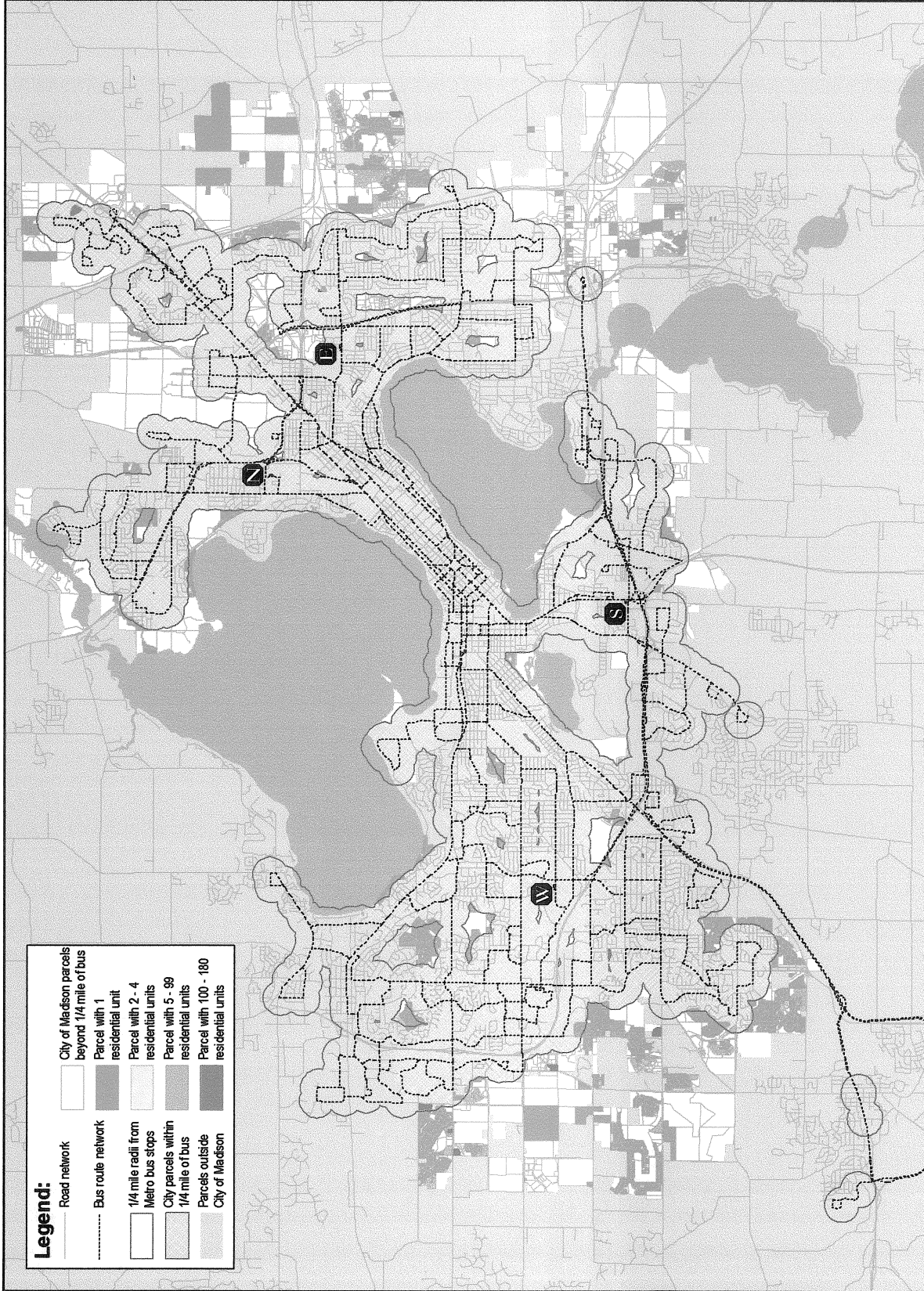
1997
 1998
 1999
 2000
 2001
 2002
 2003
 2004
 2005

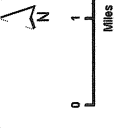
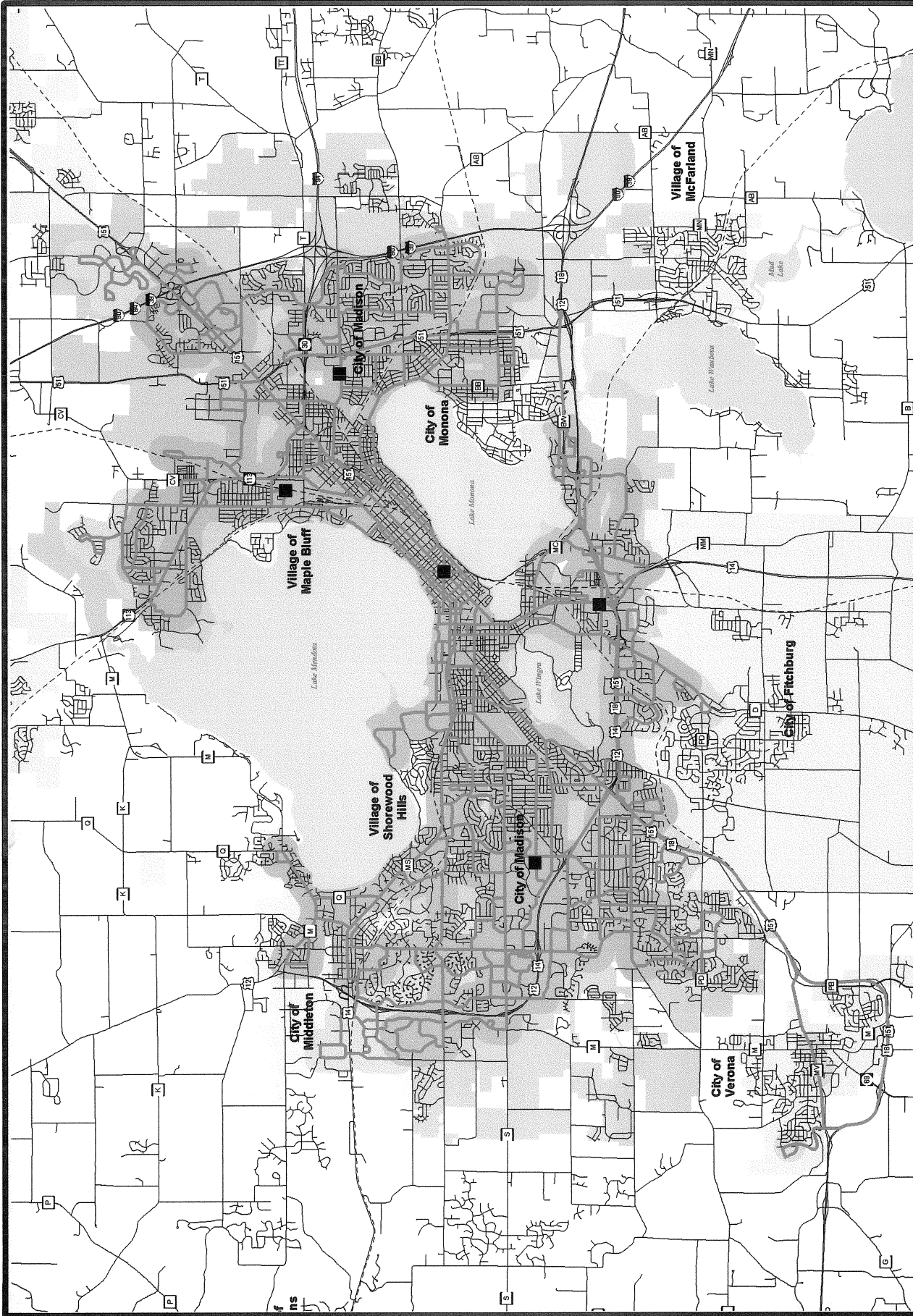
**City of Madison
transit service
by residential
parcel units.
Parcels with
units more than
a quarter mile
from any Metro
bus stop site.**

October 3, 2005
Parcel database:
91,661 total units*
**as proxy for population,
does not account for new
or vacant units on
periphery, or joint tenancy
in campus area, etc.*

December 4, 2005
Transit network:
82,293 units served
or 90 percent
**does not include Route 25
limited reverse-commute
service to units near
American Family Insurance,
or units within a quarter mile
but deemed inaccessible for
patron access to bus stop.*

Prepared by Metro Transit,
City of Madison
Base map data from GIS
City Planning Division, 2005
Last updated Jan. 2006





Prepared by staff to the:
Madison Area
M · P · O
Rev. 12/16/05

- Weekday Peak and Off-Peak Service Areas
- Transfer Point
- Incorporated Area (2005)
- Weekday Peak Service Only

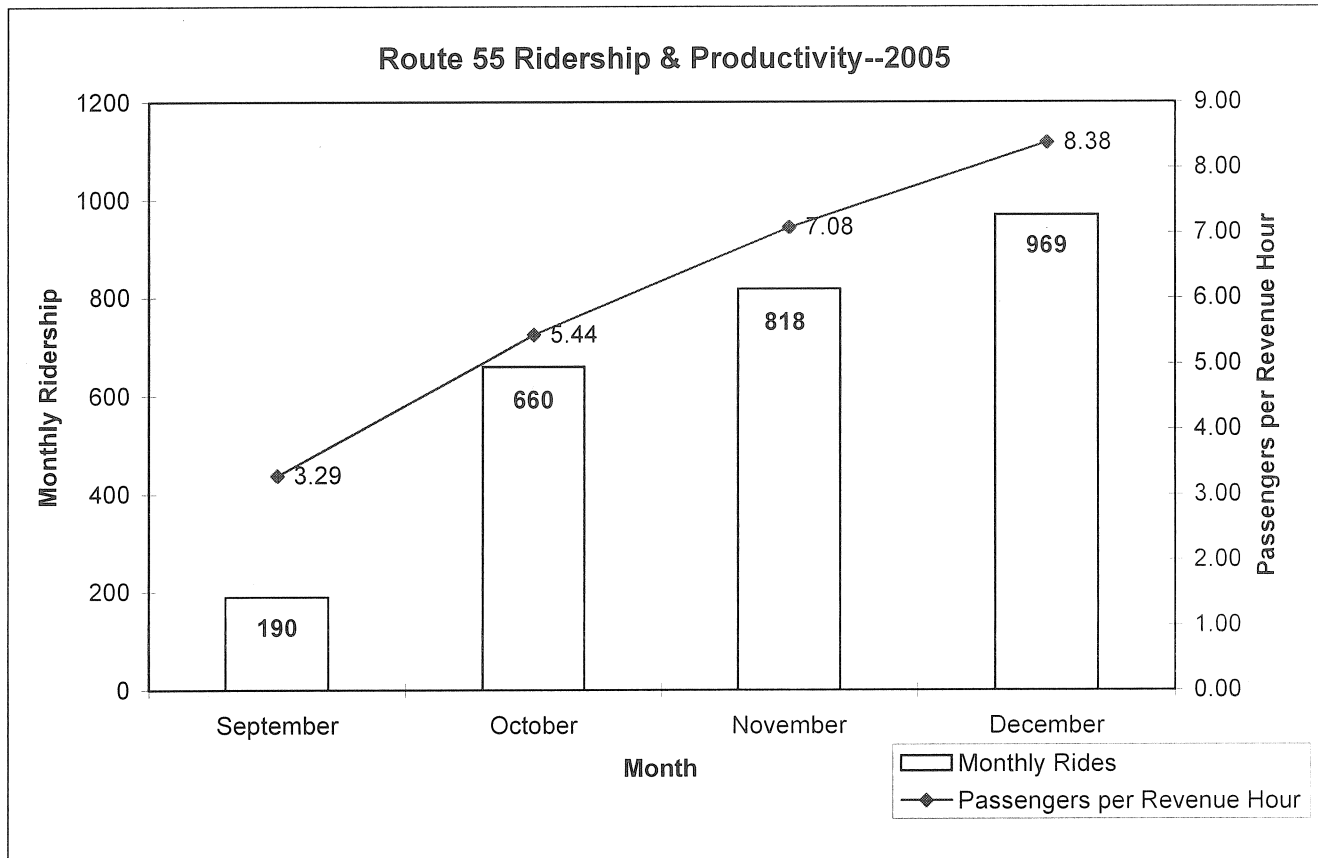
**2005
Madison Metro Transit System**

ROUTE 55 FARE COUNTS AND PRODUCTIVITY (began operating 9/19/05)

Fare Type	September	October	November	December	YTD 2005
Adult cash fare	21	81	57	43	202
Youth Tickets or Fares	11	64	59	26	160
Elderly/Handicapped	0	3	1	0	4
Non-revenue	0	1	0	1	2
31 Day Pass	53	215	287	311	866
MATC *	23	51	41	20	135
Edgewood *	0	2	4	6	12
Adult Ticket	22	69	113	175	379
UW Employee *	23	65	68	95	251
UW ASM *	17	74	135	204	430
St. Marys *	0	0	0	0	0
City of Madison Employee *	3	1	0	2	6
Transfer to route	17	34	53	83	187
Day Pass	0	0	0	3	3
Total Rides	190	660	818	969	2637

Passengers/Revenue Hr.	September	October	November	December	YTD 2005
	3.29	5.44	7.08	8.38	6.43

* Unlimited Ride Pass agreements.





Metro Transit

Catherine Debo, Transit General Manager

1101 East Washington Avenue

Madison, WI 53703

Administrative Office: 608 266 4904

Customer Information: 608 266 4466

TDD/Device for Deaf: 608 267 1143

www.mymetrobus.com

February 8, 2006

Year-end Report: City of Madison Employee Pass Program

Dear Mayor and Common Council members:

In May 2005, Common Council approved implementation of an *Unlimited Ride Pass Program* for City employees for the period August 1 - December 31, 2005. The following are year-end totals showing levels of use:

<u>Fixed -Route Ridership</u>	<u>ADA Paratransit Ridership</u>	<u>Total ridership</u>
Aug-05 5,538	83	5,621
September-05 7,365	82	7,447
October-05 8,242	87	8,329
November-05 8,570	78	8,648
December-05 8,557	81	8,638
Total Aug-Dec: 38,272 trips	411 trips	38,683 trips

Number of employees using the program: 496

Average trips/passholder: 78

The final total for fixed-route trips exceeded projections by 7,255 trips and came within budget.

The cost of the program in 2005 was \$32,413.38 (contract total). See attached detail on cost breakdowns for passes used in fixed-route and ADA paratransit service.

I'd like to thank the Mayor and members of Common Council for their support for this program and to thank staff from City Human Resources, City Clerk/Treasurers Office, City IS, City Comptrollers office, and Metro who were very helpful in implementing the program, including Roger Goodwin, Sylvia Moss, Lorie Olsen, Dave Pilsner, Patti Stone, JoAnn Terasa, Dan Bohrod, Sharon Kaufield, Julie Maryott-Walsh, Dave Eveland, John Etzler, and Sharon Person.

This program is one of a number of reasons why Metro has been able to obtain its highest transit ridership in 20 years in 2005!

Catherine Debo
Metro Transit General Manager