Jon,

Apologies, I get hundreds of emails a day and it often takes up to week to catch up, especially when I'm out of the office like I was portions of last week. There are a few items in the attached that I feel are not accurate, but have copied Reva here to make sure it is attached as a public comment document. I've added my responses below.

Justin

- #1, As you mention the standards aren't even out yet. Our discussion didn't center around adherence to the standards because they don't exist.
- #2-5, As we mentioned in the meeting, there is no limit to the amount of study that could be done. We can't continue to devote more and more staff resources to studies for which there is not a plausible outcome.
- #6, the issue is that we've heard from many people that they desire more and/or better transit service. You are the only person we've heard pushing the fare free desire. So, we feel that if given additional funding, improving service would better meet the needs of the community than eliminating fares.
- #8 (labeled as #2 again), We actually didn't discuss Cleveland in detail. The issue there was not that profiling was occurring, it was that police were conducting the searches without probable cause. The court actually ruled that the inspections could continue if done using civilian inspectors. And the fare study we conducted does include the cost of fare collection.