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To: [Mymetrobus](#); [Transportation Commission](#)
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During the time that so many people are working from home (particularly state office employees who are able to work from home) I think it definitely makes sense not to increase service back to what it was before the pandemic. The focus should rightly be on serving our hospital employees, service to grocery stores, etc. Reading the earlier feedback it seems like there have been some shortfalls in serving hospital employees and I totally support focusing on that for now.

However, I am really hoping that once the public health situation is closer to normal, this reduced level of service will not be considered the "new baseline," such that it will be a really big struggle to restore frequencies and routes back to what they were before the pandemic or at least much closer (i.e more like 95% or 97% instead of 85%.)

Specifically with the Route 11, which I used to ride from Bassett/West Washington to the DOR building on Rimrock Road just about every day for the last 7 years, most of us at DOR are working from home and I suspect many WPS employees are as well. So it makes sense to cut service down to hourly instead of every half hour.

However, I am really hoping that it will get restored to every half hour once all the public health restrictions are lifted, perhaps with general service changes in August of 2021. The current Metro schedule is not a great fit for the standard state schedule. I am glad for the people who are still working in the office that there is some Route 11 service, and that it wasn't cut entirely like it was in the initial proposal earlier in the summer but I do hope that it will be restored more fully once the public health restrictions have been lifted.

-Alex Wagner