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CUSTOMER SERVICE

July 22, 2008

On July 7, we went live with the Version 3 upgrade to our billing and service order system.

The position of Meter Mechanic has been filled with the hiring of Michael Kammann. He starts work on Monday, July 21.

On July 14, I participated in the presentation to the Sustainable Design and Energy Committee regarding our water conservation/sustainability plan.

Ken Key
Customer Service Manager